

The background of the entire page is a photograph of a cityscape, likely Luxembourg City, taken from an elevated position. In the center, a large, historic church with two tall, dark spires and a green-roofed tower is visible. Below the church, a stone bridge with multiple arches spans a valley filled with green trees. The sky is a mix of soft orange, pink, and blue, suggesting a sunset or sunrise. The foreground is filled with the dark, out-of-focus silhouettes of trees and foliage.

# LUXEMBOURG RESIDENTS AND CROSS BORDER WORKERS PRACTICAL GUIDE

**2021-2022**

*Make easier installation and integration in Luxembourg*

*Tom's Reality*  
PHOTOGRAPHY



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mobile apps





# **LUXEMBOURG RESIDENTS AND CROSS BORDER WORKERS' PRACTICAL GUIDE**

2021-2022

## CREATION AND WRITING

Just Arrived SARL

Editorial director : Laurent Ollier

## PHOTOGRAPHY

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## MAP OF LUXEMBOURG

© Ville de Luxembourg - Service de la Topographie et de la Géomatique

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## JUST ARRIVED Sàrl

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[contact@justarrived.lu](mailto:contact@justarrived.lu)

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 **JUSTARRIVED**

What you need to know  
to settle, live and work in  
Luxembourg



It is very easy to use the scan codes available in this guide.

Use the camera on your smartphone, and position it over the scan code without taking any photo. A link will appear, and you will only have to click on it. Avoid using “scan code” apps, which aren’t very effective

# INFO COVID

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At the time of printing this guide, the global Covid-19 pandemic is still active all around the world and in Luxembourg. In this context, security instructions and measures set out by the government of Luxembourg remain valid in order to protect the health of the residents and visitors of the Grand Duchy.

Several events have been cancelled in 2020 and could potentially remain annulled over the coming months. Unfortunately, the shows and events presented in this guide may not be carried through or performed as normal. Similarly, the use of public spaces is regulated.

In order to contain the pandemic as quickly as possible, it is everyone's responsibility to respect the protective measures established against the virus.

## **Protective measures against the spread of Covid19**

- wash your hands regularly and properly with soapy water. Use the hydro-alcoholic gel made available in the public spaces.
- cough or sneeze into the crook of your elbow or use disposable paper tissue. These tissues must be discarded in a garbage container with lid.
- avoid close contact with people; at least 2 meters of social distancing should be maintained. Avoid shaking hands or kissing.
- restrict people-to-people contact and unnecessary travels.
- avoid touching your face with your hands. Put or remove your mask after washing hands.
- wear your mask when going out and in enclosed spaces. Throw it into a covered trashcan.
- follow the hygiene policies put into practice in each building and institution.

#Covid19 #NeverWithoutMyMask #Solidarity

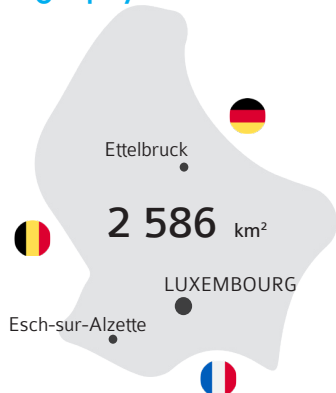
More information on:



[covid19.lu](https://covid19.lu)

# LUXEMBOURG IN BRIEF

## Geography



### Borders

**148 km** with Belgium  
**135 km** with Germany  
**73 km** with France

## Population



**170** nationalities



**626.108** inhabitants

**122.273** in Luxembourg-city

## National languages

Luxembourgish,  
French,  
German



## Official currency



Euro

## History



constitutional monarchy

**1839** independence      **23 juin** national holiday



**H.RH. Grand-Duc Henri**  
since 2000

## Work



**443.259** workers  
incl. **203.164** cross-border  
workers  
unemployment rate **6,4%**



# A WORD FROM JUST ARRIVED

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Hello

Are you planning to move to Luxembourg in the next few weeks? Are you recently settled in the Grand Duchy? On behalf of the Just Arrived team, I wish you a warm welcome and a very good installation.

Published since 2005, Just Arrived's Practical Guide for Residents and Cross-Border Workers in Luxembourg aims to provide you with useful information to facilitate your arrival and integration, whether you are alone, as a couple or with your family.

All the essential thematic headings such as housing, work, education, employment, transport, health... will be covered in this guide.

In this new edition, you will find new sections that leave the floor to other "newcomers", eager to share their experience and good plans with you. We have also set up QR codes referring to our website [www.justarrived.lu](http://www.justarrived.lu) to access additional and updated information. Finally, photos about Luxembourg will be included in this practical guide, which I hope will invite you to discover the historical and natural heritage of Luxembourg.

I would like to thank the various sponsors who, in a difficult period that we are all living through, have responded to this invitation. Without their support, this Just Arrived adventure would not be, and this guide could not be published.

I wish you an exciting continuation in this new slice of Luxembourg life!

Laurent Ollier  
Managing Director





# STOLL

Ehlerange - Luxembourg - Bereldange

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[www.matelas.lu](http://www.matelas.lu)

Mattresses, Slated Frames, furniture, bed and household linen, decoration

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**“** *We take the stress out of relocations to or out of Luxembourg and Europe by providing you and your employees with 24/7 total care solutions and comprehensive services which guarantee customer satisfaction at affordable prices.* **”**



## EUROPEAN RELOCATION SERVICES

➤ **Our Mission** is to provide a complete, cost effective and efficient professional relocation service through our experienced multilingual team.

➤ **Our Commitment** to you is the guarantee of total satisfaction.

➤ **Our Services:**

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Administrative Assistance

Removal Assistance

Help-Line Assistance

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Business & Office Enrollement  
Assistance

Crises Management

With over 25 years of relocation settlement experience and a dynamic young team, we ensure a smooth, caring and total satisfaction guaranteed assistance to your relocating personnel and their family members.

*For further details you can contact us through:*

**Office phone**  
+352 26 64 99 22

**Office fax**  
+352 26 10 88 22

**Email**  
[info@erslux.lu](mailto:info@erslux.lu)

**Postal address**  
87 Rue de Luxembourg - L-8077 Bertrange





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# ACCOMODATION

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# LOOKING FOR A HOME

The housing market in Luxembourg is tense; you should start looking for an accommodation as soon as possible. The housing demand largely outstrips supply.

## PROPERTY PRICES

In Luxembourg, property prices rise continuously due to housing shortage and the population's consistent growth, a consequence of high immigration.

In Luxembourg city, rental and purchase prices per square metre are high. In 2020, it takes, on average, more than 11.200 euros per square metre to buy an apartment.

Limpertsberg, Belair and Kirchberg are the most expensive districts of the capital. In the 2019-2020s led to soaring prices in the Southern area of the city due to the construction of the Cloche d'Or district, still underway.

For more affordable districts, target la Gare (except the area of Boulevard de la Pétrusse), Bonnevoie-Sud, Hollerich (Gasperich area), Cessange, which suffers nonetheless from soaring prices in the nearby Cloche d'Or neighbouring district, Mühlenbach, Eich or Beggen and Weimerskirch.

As we move away from the capital of Luxembourg, the prices become more affordable.

**More information on Luxembourg's housing market**



## WHERE TO LIVE?

In addition to the price level, the lifestyle also influences new location choice.

### Residential districts and more

By large, foreigners live in the City of Luxembourg. They are mainly concentrated in districts like Limpertsberg, more than others. By contrast, natives from Luxembourg generally live in Cents, and to a lesser extent in the district of Hamm.

Districts such as Limpertsberg, Merl or Belair, even Hollerich (upper area) and Bonnevoie are more international, quiet and very well served by buses.

Districts such as Gasperich and Bonnevoie are facing a property boom, and are also very pleasant. There, you will find many small businesses. However, planes taking off and landing to the airport of Findel are quite noisy in the areas of Bonnevoie, Gasperich, Hamm and Cents.

The City of Luxembourg's historical districts are the Upper Town or Centre, also very commercial with its high-end stores, Grund, Clausen and Pfaffenthal. These districts are charming, but it is difficult to find any parking space.

The most vibrant areas are Gare, Clausen and Grund. They are mostly known for their nightlife. The Gare district attracts a very heterogeneous population and is not really recommended for families (prostitution, drug trade, rising crime rates).

Outside the City of Luxembourg, several residential communities are very pleasant to live in and are situated at about 10 to 15 minutes drive from the capital. These towns are Howald, Hesperange (in the South), Strassen, Bertrange and Mamer (to the West), Bridel, Bereldange and Walferdange (in the North), as well as Niederanven, Schuttrange or Sandweiler (to the East). There, prices are less expensive than in Luxembourg-Ville.

## School accessibility

Proximity to schools is also a decision criterion when it comes to choosing a place of residence.

Many Luxembourg High Schools (Athénée, Aline Mayrisch, Michel-Rodange) and the International School of Luxembourg (ISL) are located in the district of Merl on the Geesseknäppche Campus. There, you can also find the School of Business and Management, as well as the Music Conservatory of the City of Luxembourg

The French Primary School and High School are located in the district of Gasperich. The tramway will serve this area in 2022.

The French-Luxembourg school Notre-Dame Sainte Sophie is located at Weimershof, near the districts of Kirchberg and Limpertsberg.

### Words from expats: "What are your favourite areas"



The European Schools II and I are, respectively, in Kirchberg and in the city of Bertrange. The assignment to one or the other depends on your mother tongue and type of education.

The English St George's School is located in the Luxembourg-Hamm district.

## Business quarters

If you work for one of the European institutions or for companies located in Kirchberg's neighbourhood, the areas of Kirchberg (currently in the process of rebalancing its residential/business quarters) and Weimershof are all indicated. The district of Neudorf is also interesting due to its proximity to the city centre and to Kirchberg.

The district of Gasperich is close to the new business center of the Cloche d'Or. Cessange can also be very interesting in this case and by its proximity to Leudelange or Bettembourg, which are in full economic development.

## Learn more about the different districts of the City of Luxembourg



## PROPERTY RENTAL

When arriving to Luxembourg, rental can be a good option so you can have a better understanding of your surroundings.

There are no clear guidelines on how to rent a property, unlike in other countries. The landlord may request a number of clauses. Here are a few points of reference.

- If you rent a property through a real estate agency, you will be asked to pay a fee, which generally corresponds to one month's rent. Except in case of exception, the tenant must pay the charge.
- When signing the lease, you will also have to pay a rent deposit to the landlord in order to protect the property from potential damages. The landlord fixes its amount, but it cannot exceed 3 months worth of rent. You can settle the amount in cash (which the landlord will return at the end of the lease if no damage has been noted), or via a bank guarantee. The latter option will save you from heavy expenses.
- As a tenant, you should definitely subscribe to a housing insurance, which covers at least the basic risks.
- If you are considering a short-term rental, the "diplomatic clause" does not, as such, exist. You will have to negotiate this possibility directly with the landlord when signing the lease.
- The landlord is allowed to forbid the presence of any domestic pet. If you have a dog or a cat, you may want to look for some related information beforehand.



### Learn more about property rental



## PROPERTY PURCHASE

Almost three quarters of Luxembourg residents are property owners. This is one of the main characteristics of Luxembourg residents' heritage, of which 90%, approximately, has been invested in real estate.

The taxation of the principal dwelling is attractive in Luxembourg, which is an incentive to purchase.

- The transaction costs are limited at 7% of a property price. Thanks to the Bellegen Akt, these fees are reduced at the level of 20.000 euros for a single person and 40.000 euros for a couple at the time of the 1st purchase of the principal residence in Luxembourg. This involves, nonetheless, the effective occupation of the property serving as principal residence for at least two years.
- Property tax is almost non-existent.
- Under certain conditions, the capital gain realized on the resale of one's principal residence is non-taxable..
- Interest on mortgages may be fully or partially deductible.

As you buy a property in Luxembourg, you must consider the following fees:

- Registration and transcription rights are calculated at the levels of 6% and 1% of the land's value and constructions. You will have to pay these fees on the date of

signature of the act of sale.

- As you subscribe to a bank loan to finance your new acquisition, you will also have to pay mortgage fees, as well as an outstanding balance insurance, which protects from the risks of death and disability.

### Learn more about property purchase in Luxembourg



## SUPPORT AND RIGHTS

Many financial aids and tax deductions can be requested when renting, purchasing or renovating a property located in Luxembourg

### In the context of rental

#### Rent subsidies

The most disadvantaged households can benefit from a subsidy in order to access decent housing. This assistance is granted by the Ministry of Housing based on household composition and income.

#### State support for funding a rental guarantee

When signing a lease, the tenant must pay a deposit to the landlord. This serves as a guarantee in the event of a possible claim. The deposit is a maximum of three months' rent. The tenant may request assistance to finance this guarantee, if he meets the necessary

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conditions. You can fill an application online on [www.services-publics.lu](http://www.services-publics.lu).

## Subsidised housing

The Housing Funds, the Société Nationale des Habitations à Bon Marché (SNHBM) and some communes offer rental accommodations for people with low incomes. Every application is processed according to levels of priority.

## Housing acquisition

### Acquisition or construction premium

It is granted according to income, marital status and type of construction.

### Interests subsidy

This assistance, which reduces monthly interest charges, can be granted to people who have taken out a mortgage loan for the construction, acquisition or improvement of their home.

### Savings premium

It is only attributed once, under certain conditions. Of a maximum of 5.000 euros, it corresponds to the interests and premiums subsidised in the savings account, or the liquidation of the housing's savings account in order to finance the accommodation.

### State guarantee

Under certain conditions, the State can help you ensure a housing loan.

### Reduction of registration rights

In the case of your first acquisition of a principal residence in the Grand Duchy, you can benefit from a credit of up to 20.000 euros per head of

the notarised fees (Bellegen Akt).

## Calculate your notary fees



## Housing renovation or special arrangements

### Super-reduced VAT

Owners of their principal residence can benefit from a super-reduced VAT rate for work carried out in their home. This tax benefit cannot exceed 50,000 euros per housing unit.




### Improvement premium of old housing

Some works intended to the improvement of the liveability, the safety and the security of old housing could benefit from capital assistance from the State, attributed according to income and family situation.

### Arrangement aid for individuals with reduced mobility

Granted only once depending on income and family situation, this aid up to 15,000 euros and 60% of the maximum amount of the work allows the financing of special arrangements for the benefit of disabled people in new or existing buildings.

## Housing support services

 [www.logement.public.lu](http://www.logement.public.lu)  
 11, r. de Hollerich (Lux-ville)  
 (+352) 80 02 10 10

More information on housing aids in the event of property purchase or rental

The one-stop shop for housing assistance answers your questions on all your real estate projects (acquisition, construction, improvement...). The service also informs you about the assistance you can claim.



### Expat portrait: *Eva, Germany*

WHAT ARE THE REASONS THAT LED YOU TO LUXEMBOURG?

*I followed my husband, who came to Luxembourg for work.*

PLEASE TELL US WHAT WERE THE THINGS YOU FOUND SURPRISING UPON YOUR ARRIVAL?

*When we arrived to Luxembourg, I really had to get used to the fact that shops in the city centre close at 6 PM. The city was very empty at night, compared to Munich. I was also pleasantly surprised to see how international Luxembourg is, and how easily you can meet people.*

COULD YOU PLEASE GIVE US 3 ADJECTIVES TO DESCRIBE YOUR LIFE IN THE GRAND DUCHY?

*International, children-friendly, carefree.*

WHICH ASPECT OF LUXEMBOURG WOULD YOU MISS IF YOU WERE TO LEAVE TOMORROW?

*Its diversity: here, we know people from all around the world and we speak different languages in just one conversation*

TELL US WHICH AREA DO YOU PREFER IN LUXEMBOURG AND WHY?

*Belair. We live in this district, it's like a village and you often meet people you known when walking down the street. It's a green neighbourhood, just steps away from the city centre.*

DO YOU OFTEN GO OUT TO EAT AND IF SO, WHAT IS YOUR FAVOURITE TYPE OF CUISINE?

*Generally, our family really enjoys going out to restaurants. In my opinion, restaurants over here are sometimes too expensive considering the food, and the service isn't always professional. But there are a few good restaurants.*

# FIND AN ACCOMODATION

The best way to find housing is to rely on professionals who know the market. They will orient you towards locations that correspond to your research criteria and will provide you with some good advice on properties based on your budget and expectations.

## TEMPORARY HOUSING

### Hotels

In order to find an accommodation, don't hesitate to spend several days on the spot and allow yourself to visit and choose the area of residence that suits your needs. Hotel rooms are often less expensive during weekends than on weekdays.


### Visit Luxembourg



 [www.visitluxembourg.com](http://www.visitluxembourg.com)


The website Visit Luxembourg offers a list of all available hotels in the Grand Duchy of Luxembourg. It also provides many filters, which will facilitate your search.

### Luxembourg City Tourist Office (LCTO)

The website of Luxembourg City Tourist Office (LCTO) offers a list of the capital's hotels.

 [www.luxembourg-city.com](http://www.luxembourg-city.com)  
[touristinfo@lcto.lu](mailto:touristinfo@lcto.lu)

 30, pl. Guillaume II (Lux-city)  
 (+352) 22 28 09

 **01.10-31.03** : Monday to Saturday 9am-6pm

**01.04-30.09** : Monday to Saturday

9am-7pm

**02.01-31.12** : Sunday & public holidays

10am-6pm

**01.01 and 25.12** : Closed

### Apartment hotel and residences

Whether you would like to live alone or with other people, temporary residences and apartment hotels are a mixture between a simple property rental and a hotel suite. Generally furnished and well equipped, these residences offer the intimacy of an apartment but also provide you with the basic hotel services (bed linen and towels renewal, cleaning...).

You can find a large range of places in Luxembourg, with varied prices: a building with several rooms or a smaller and private accommodation, with or without garden, with or without complete sports equipment...

Beware! A minimum duration of stay is often requested. The prices are generally quite high, but decreasing depending on the number of days. A wide choice of apart-hotels is available on the online booking portals.

### Some references

 [www.furnished.lu](http://www.furnished.lu)  
[www.albergo.lu](http://www.albergo.lu)  
[www.parc-hotel.lu](http://www.parc-hotel.lu)  
[www.domus.lu](http://www.domus.lu)  
[www.key-inn.com](http://www.key-inn.com)  
[www.prestige.lu](http://www.prestige.lu)

...





## Youth hostels

 [www.youthhostels.lu](http://www.youthhostels.lu)


Mainly aimed for young adults, but open to anyone ready to live in community, youth hostels are an excellent way of staying in Luxembourg without going broke. Prices are less expensive than in hotels and breakfasts are sometimes included in the room price. You can choose the number of people you would like to share the room with (the cost will depend on it) and make group reservations. Bookings are available on the Internet.

## Student accommodations

 [www.wen.uni.lu/etudiants/logement](http://www.wen.uni.lu/etudiants/logement)

Student accommodations are intended for a young public wishing to temporarily live in Luxembourg in the context of school or university curricula or summer jobs. Some also welcome people doing internships. Furnished and adapted to student life, these accommodations are relatively rare in Luxembourg. The price of these residences significantly varies.

## Wunnraum fir stagiaires Asbl

 [www.wfs.lu](http://www.wfs.lu)  
 (+352) 26 48 04 24

Created in 2005, "Wunnraum Fir Stagiairen" is a reception and accommodation service for trainees of all nationalities. The Asbl (association) has four residences throughout Luxembourg, ranging from 2 to 17 rooms. Each room is furnished with a bed, a wardrobe, a desk and a chair. All of them have internet access.


## Flat share

Flat share is a form of housing that is gaining popularity. It allows you to enjoy a larger accommodation while sharing expenses with other flatmates. It also provides more engagement flexibility. However, it remains difficult to find a flat share opportunity through private landlords, since they are rather reluctant to lend their property to several people.

Sharing a flat also has an interesting social dimension. Intergenerational flat share is becoming more and more common in Luxembourg. In those cases, younger people help their elders in exchange for a lower accommodation charge. Some accommodations might even be offered at no cost for the most implicated ones.

## Some references

 [appartager.lu](http://appartager.lu)  
[vaubanfort.lu](http://vaubanfort.lu)  
[roomlala.com](http://roomlala.com)  
[recherche-colocation.com](http://recherche-colocation.com)

 Facebook pages :  
 Colocation Luxembourg  
 Colocation Luxembourg / WG Lëtzebuerg  
 La Carte des colocs

...

## PROPERTY PORTALS

Checking property portals remains one of the best ways to learn about Luxembourg's real-estate market prior to your search and even remotely: purchase/rental, house/apartment, size, number of rooms, localisation, budget, garden,...

Save housing alerts and refine your search progressively.

### Some references

 [www.athome.lu](http://www.athome.lu)  
[www.immotop.lu](http://www.immotop.lu)  
[www.wortimmo.lu](http://www.wortimmo.lu)

...

## REAL-ESTATE AGENCIES

Real-estate agencies offer a large selection of properties to rent or purchase. It is generally recommended to make an appointment with an agency in order to explain your different searching criteria.



The Grand Duchy of Luxembourg's Real Estate Board recommends some specific agencies. Such label ensures quality services and protects you from potential scams.

To rent a property, agencies' fees usually cost one month's rent – rental charges excluded – in addition to the VAT at 17%. These fees are pre-negotiated between the agency and the landlord, and the tenant is generally the one who pays them.

When you acquire a property, the agency fees usually represent 3% (excl. taxes) of the sale price of the property, negotiated between the landlord and the agency responsible for the selling mandate. In general, these fees are paid by the seller at the time of the notarial deed, and are


deducted from the selling price.

### Meng agence

 [meng-agence-immobiliere/](http://meng-agence-immobiliere/)  
 [info@mengagence.lu](mailto:info@mengagence.lu)  
 (+352) 28 83 931

Meng Agence is a real estate agency specialising in the purchase / sale and rental of exceptional properties in Luxembourg. Attached to the APOIDEA group, MENG AGENCE assists you in the purchase, sale or rental of your property in Luxembourg.

### Some references

 [inowai-residential.lu](http://inowai-residential.lu)  
[chameleon-real estate](http://chameleon-real-estate)




## AGENCIES AND RELOCATION SERVICES

Relocation agencies offer a global service to people wishing to expatriate themselves to Luxembourg in order to help them settle down by looking for housing (more particularly through rentals). They can also alleviate your administrative procedures: signing of the rental lease, administrative formalities with the commune you wish to live in, supply of gas, electricity, water, phone and Internet, school registration...

These services are subject to charges. Some expatriation contracts include these relocation services. Find out from your new company.






## ERS relocation

 [www.erslux.lu](http://www.erslux.lu)  
 [info@erslux.lu](mailto:info@erslux.lu)  
 (+352) 266 499 22

As a relocation agency, their mission is to make the transition for you and your family to living in Luxembourg as easy as possible. They will take care of everything so you can concentrate on discovering the delights of your new home.

## Wirtz - Immigration et relocation

 [www.wirtz.lu](http://www.wirtz.lu)  
 [contact@wirtz.lu](mailto:contact@wirtz.lu)  
 (+352) 27 47 81 55

As a division within Wirtz law firm, they provide specialist immigration and relocation solutions for corporate and private clients. With personal service from experienced consultants, they guide and fully support the assignees and their families to relocate successfully to Luxembourg.

## PRESS AND SOCIAL NETWORKS

Some local and national newspapers publish a section containing real estate ads for individuals.

Social networks are also a good way to find housing. In particular, they make it possible to establish a more personal and human contact with the owners or roommates of the accommodation.

### How to find an accommodation?



©Henryk Sadura

# Immigration and Relocation

As a division within Wirtz Law firm, we provide tailored Immigration and Relocation solutions for corporate and private clients.

With personal service from experienced specialists, we fully support and guide assignees and their families throughout their successful relocation to Luxembourg.



For more information contact us at:

(+352) 27 47 81 55 55

[relocation@wirtz.lu](mailto:relocation@wirtz.lu)

[www.wirtz.lu](http://www.wirtz.lu)

20, route d'Echternach

L-1453 Luxembourg

# SET UP YOUR ACCOMODATION

If you are renting or living in a collective residence, the energy supply (water, gas, electricity) is generally taken care of by the trustee and/or directly by the landlord. Thus, you will be re-billed for the costs relating to your consumption, and these will appear in the statement of your monthly charges. Get information during your exploratory visit beforehand, and think about it when signing your rental lease.

If this is not the case, or if you are opting for an individual accommodation, like a house, all of the proceedings fall within your responsibility.

## WATER CONNECTION

Your residential commune is responsible of the water network. If your accommodation doesn't have a water connection upon your arrival, please contact the administrative services of your residential commune. As a new resident, this topic is generally addressed during the registration formalities in your commune.

*See chapter "Administrative Formalities"*

For the City of Luxembourg, contact directly the water Service or the Bierger Center. For other municipalities, please contact your local authority. You can use this opportunity to declare your new residence.

The communal administration will send you an invoice by mail, to be paid by bank transfer within the requested timeline.

## City of Luxembourg

 [www.vdl.lu](http://www.vdl.lu)  
 Service des eaux  
 338, r. de Rollingergrund (Lux-city)  
 (+352) 47 96 28 83


## GAS AND ELECTRICITY SUPPLIER

Unlike water supply, you are free to choose your service provider for your gas and electricity network connection.

For an easy connection, get information from the previous owners so you will know which service providers were formerly used. This way, you will be able to resume subscriptions starting from your moving date.

If you would like to change gas and electricity suppliers, the new provider will take care of the change procedures thanks to an entrusted mandate given by you on the day you sign the contract. Pay attention, however, to the terms and conditions, as well as to notice periods.

## Institut Luxembourgeois de Régulation



 [web.ilr.lu](http://web.ilr.lu)  
 17, rue du Fossé L-1536 Luxembourg  
 (+352) 28 228 228

The Institut Luxembourgeois de Régulation allows you to compare offers from different gas or electricity suppliers on the basis of your postcode and the number of people living with you. It also answers all questions related to gas

and electricity supply on their website.

This way you will be able to choose the best supplier as well as download directly the necessary documents to fill out when changing providers.

### Enovos

 [www.enovos.lu](http://www.enovos.lu)  
 (+352) 27 371

Enovos is one of the major players in the supply of energy in Luxembourg and the Greater Region. With Enovos, supply your home or offices with 100% green electricity produced in Europe or locally, whether from hydro, solar, wind or biomass sources. Several offers available: "Fix Naturstrom", "Naturstrom" and "Nova Naturstrom".

### Leoenergy

 [www.leoenergy.lu](http://www.leoenergy.lu)

LEO, Luxembourg Energy Office SA, is an energy, electricity and gas supplier for the City of Luxembourg. It was created in 2003, following the liberalisation of the European markets for electricity and gas. Since 2010, LEO has been part of the ENOVOS group.

## PHONE, TELEVISION, INTERNET

Since October 2020, the Grand Duchy has been equipped with 5G. To benefit from it, you will need a 5G-compatible mobile phone. Get more information from various operators.

Several combined offers exist (Internet, telephony, TV). They generally have cost-effective rates. Beware! You might as well need to add connection fees, modem/router rental, and the TV decoder to the subscription price.

## Home telephony

Different operators offer subscriptions that allow you to have fixed telephony. Internet service providers also have some combined offers. Most of these offers allow you to make free international calls.

Please ensure that the connection request is made sooner rather than later, as this may take a while, considering that all installations are processed by Post, the owner of the entire network.

## Mobile telephony

Whether it is a pre-paid card or a mobile plan, each mobile operator has different offers for your mobile phone. Therefore, you should determine your needs and budget in advance!

Furthermore, the end of roaming, since 2017, allows you to use your mobile plan in other European Union countries, without additional charges. In any case, make sure you check the pricing conditions of your provider before using your mobile in foreign countries, especially in those outside the EU. Alternatively, you can turn off your cellular data when you are abroad to avoid any bad surprise back home!

As elsewhere, 5G has created debate between pro- and anti-5G. The standards required by the European Union have been largely met in Luxembourg, currently in deployment phase.

## Internet, high-speed access, wi-Fi

The principal Internet operators ensure high-speed access to Internet through ADSL connection. These main providers have offers that will adapt to all of your needs. The Internet speed is generally the main difference between the many subscriptions offered by operators.



## Welcome to Luxembourg! Leo is here for all your energy needs

Just arrived in Luxembourg City? Get in touch with Leo and we'll take care of everything to get your gas and electricity supplies up and running.

Leo, the energy company for the capital  
Serviceline 8006-4848 • [www.leoenergy.lu](http://www.leoenergy.lu)

luxembourg energy office  
enoves group

leo

They can also install the modem as well as the Wi-Fi so you can use wireless Internet access in your entire house.

Depending on your residence location, you can subscribe to the optical fibre, which offers a faster speed than ADSL. In fact, more and more communes and accommodations are now equipped with the optical fibre. Find out more about it during your housing visits.

In Luxembourg, more and more communes are offering free Wi-Fi in the streets. In the streets of the capital, you can connect to the free Citywifi network.

## Television

To use this service, you can either choose the IPTV offer (television via Internet), the ADSL connection or the optical fibre. The IPTV service is an alternative to cable operators or satellite offers.




## Some references

### Post

 [www.post.lu](http://www.post.lu)  
 (+352) 800 28 004

POST Luxembourg is the country's leading postal and telecommunications services operator and offers its services to residential and business customers. Post also offers in its 12 shops mobile or fixed-line telephony, television and internal services.



### Eltrona

 [eltrona.lu](http://eltrona.lu)  
 [service-clients@eltrona.lu](mailto:service-clients@eltrona.lu)  
 (+352) 499 466 888

Eltrona is an operator of cable distribution and satellite reception, video projection and graphic



walls, sound system, LCD- and Hotel-TV, radio communication, intrusion and video surveillance, TeleAlarm. It is also a telecommunications operator and offers a complete range of mobile, internet and television packages.

### Orange

 [www.orange.lu/fr](http://www.orange.lu/fr)  
 (+352) 800 61 606

“Bold challenger”, Orange Luxembourg is offering 4G/4G+ mobile telephony and high-speed internet solutions thanks to fibre optics, with more than 100 Luxembourgish and international, high-definition TV channels.

### Tango

 [www.tango.lu/en/](http://www.tango.lu/en/)  
 (+352) 800 77 777

Tango offers a large portfolio of services: mobile and landline telephony, Internet and TV. These services are also accessible to business customers (small structures). For them, Tango also offers convergence solutions, all tailored to the size of their company.

### More information on television, telephony and Internet connections







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## GARBAGE CAN

Upon your registration as a resident in your commune, several bins and specific containers will be made available for your waste disposal. A specialised company will collect these bins periodically, according to a weekly, bi-weekly or monthly schedule.

Your household and green waste, bottles or other papers and newspapers will be picked up in exchange for a communal fee. The amount of the fee could be pre-established or calculated according to the number of times you will use this collection service by placing your bins on the street. Your commune will regularly provide you with a waste collection calendar.

*See the section "Living in Luxembourg" for more information on waste collection and recycling.*

### More information on home maintenance



## FURNITURE

### BO concept

 [www.boconcept.com/fr-lu](http://www.boconcept.com/fr-lu)  
 (+352) 26 25 90 01

Born in Denmark in 1952, BoConcept is a premium lifestyle brand. BoConcept designs, manufactures and sells a range of Danish design furniture, accessories and lighting for the living room, dining room, bedroom, office and outdoor spaces.

### Stoll maitre matelassier

 [www.matelas.lu](http://www.matelas.lu)  
 (+352) 44 88 60

Since 1950, Stoll Maître Matelassier is the only mattress manufacturer in Luxembourg. For this reason, they are the only ones to make custom mattresses for all beds and other uses (motorhomes, boats, ...). If you wish to see how a mattress is made, do not hesitate to make this request. Their production site in Ehlerange is open to the public.

Find the perfect  
**home for your family!**



Arriving in Luxembourg?  
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**+ 352 28 83 93-1**

**[mengagence.lu](https://mengagence.lu)**

## Tips for Successful Housing Visits

You just arrived to Luxembourg and you are looking for your future accommodation? You have selected a few properties and are ready to start visiting them? What should you be attentive to? How should you do it? Practical, aesthetical, economic, energetic aspects, as well as exterior surroundings... Sometimes it can be difficult to think about everything when visiting a property, especially if you are also looking for a more personal connection to the place...

Therefore, it is crucial to prepare your visits in advance, regardless of whether these are supervised by a professional or not. Just Arrived will give you some tips so you don't forget the most important aspects!

**Create a list with your own criteria.** To save some time, create a list with your own criteria beforehand: environment, schools, shops, transports, exposure, number of rooms, garage,... Remind them to the real-estate agent and don't hesitate to reference them during the visits.

**Come fully equipped!** A visit cannot be improvised! It is often useful to bring some tools with you. Make sure you have a tape measure to take all the necessary measures. You should also be able to take note of the pros and cons during or after the visit. Feel free to take photos (if authorised by the landlord or real-estate agent). These will help you make a decision, especially after seeing several properties all in one day...

**Ask questions.** During the visit, ask some questions: construction date, room exposure, neighbourhood, district amenities, estimate of charges,...

**Check the state of the property.** In addition to your personal criteria, you should attentively consider many other elements during your housing visit: level of humidity, insulation, type of heating, electric sockets, common spaces, planned works or the ones you foresee... these are all very important things to take into account before signing the lease or the sale agreement. You should also verify the electric installations, the plumbing, the thermal and sound insulation of doors and windows or the state of the shutters. Request the energy performance certificate. It is mandatory to have one in the case of a property purchase or rental.

**Find out more about the area.** The localisation of the property is a crucial aspect. Surely, the characteristics of the visited property are essential when making your decision, but the neighbourhood's atmosphere should also be considered. It should correspond to your lifestyle and your needs.

Don't hesitate to explore the neighbouring streets. Take a look at the traffic, parking spaces, schools, shops, restaurants, bus stops... and the general ambiance. If you like the area, you will enjoy more easily your future accommodation and feel integrated within the neighbourhood.



**Luxembourg**

74 Route de Longwy . 8080 Bertrange  
[luxembourg@boconcept.lu](mailto:luxembourg@boconcept.lu)

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# SETTLING IN

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Right to vote, Luxembourg nationality

# ADMINISTRATION

## IMMIGRATION PROCESS

 [mae.lu](http://mae.lu)  
[macommune.lu](http://macommune.lu)  
[guichet.public.lu](http://guichet.public.lu)

### Nationals of a member country of the european union

All European Union (EU) nationals or people from a country assimilated to it will benefit from free movement within the EU. He or she is authorised to stay and work in another EU country. Members of his or her family, who are also citizens of the EU, benefit from the same rights.

Those who are assimilated to EU citizens are nationals from States that have joined the agreement on the European Economic Area (Iceland, Liechtenstein, Norway) and the nationals of the Swiss Confederation.

#### Stay of three months or less

No action needs to be taken to stay in Luxembourg for less than three months. EU citizen and the members of his or her family should nonetheless take their valid passports or identity cards with them.

#### Staying more than three months

To stay more than 90 days in Luxembourg, EU citizen should have a valid identity card and passport.

He or she must also declare his or her arrival with the communal administration within the first eight days of arrival. He or she will then receive a Luxembourg registration certificate.

A documentation list that will be provided depends on the status of the EU citizen, and can be consulted on [guichet.lu](http://guichet.lu) or on the Foreign and European Affairs Ministry website ([www.mae.lu](http://www.mae.lu)).

Beware! The documents to be presented should be written in one of the 3 official languages of Luxembourg: Luxembourgish, German or French. Otherwise, it is mandatory to translate them in one of these languages by a sworn translator.

After an uninterrupted stay of five years in Luxembourg, EU citizen can apply for Luxembourg nationality if he or she meets the conditions for its granting.

*See the Vote and Nationality section*

### Family reunification

Family members are authorised to join the principal "migrant", if the latter is a European Union citizen. .

### Nationals of a country outside the european union

 [mae.lu](http://mae.lu)  
[guichet.public.lu](http://guichet.public.lu)

Nationals of a country outside the European Union must have a residence permit to enter and live in Luxembourg. The granted residence

permit depends on the status of the non-EU national (employee, independent, au pair, student, sportsperson, professional, etc.). The documentation list that must be presented according to the activity can be consulted on [guichet.public.lu](https://guichet.public.lu) or on the Foreign and European Affairs Ministry website ([www.mae.lu](https://www.mae.lu)).

The documents to be presented must be attached in the form of an original or a certified copy. If they are written in a language that is not German, French or English, it is mandatory to have them translated by a sworn translator. See the list on the Ministry of Justice website.

## Medical examination of foreigners outside EU

The medical service of immigration organises a medical examination for foreigners (outside EU) who have applied for a residence permit of more than 3 months. These people must be subjected to a mandatory medical examination and tuberculosis detection.

This process concerns all migrants who are not from the EU or from an assimilated country (Norway, Switzerland, Iceland, Lichtenstein). Any doctor can make this exam. The tuberculosis detection is exclusively done by the medico-social Ligue (LMS).

## Family reunification

Family members authorised to join the principal "migrant", if the latter is a third-country national, are:

- the registered spouse or partner, who must be over 18
- the children of the principal "migrant" or of the spouse/partner, under 18 or dependent

In some justified cases (it is not a right), the Minister can also authorise:

- dependent ascendants who do not have the necessary support in their homeland
- adult and single children who are unable to support themselves because of the state of their health.

## More information on visas and residence permits





## Useful services and information

### Department of immigration, foreigners' section

 [immigration.public@mae.etat.lu](mailto:immigration.public@mae.etat.lu)

 26, rte d'Arlon (Lux-city)


 (+352) 24 78 40 40


 Physical reception: Monday to Friday  
8:30-12am (information desks)  
Phone reception: Monday to Friday  
2pm-4pm

The foreigners' section of the Department of Immigration treats requests related to the free movement of EU citizens, but also to the entry and stay of third-country nationals in the territory of Luxembourg.

### Medico-social Ligue

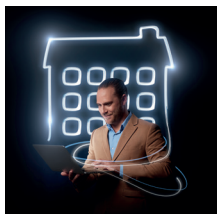
 [www.ligue.lu](https://www.ligue.lu)

 2, rue G.C. Marshall L-2181 Luxembourg

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## ARRIVAL PROCESS


### Inscription to the population registry

Regardless of the nationality of origin, the notification of arrival to Luxembourg must be done with the communal administration of the new place of residence. According to the principle of communal autonomy, the notification procedures can vary from commune to commune. Find out more upon your arrival.

In the City of Luxembourg, the notification should be made at the Bierger-Center within eight days of your arrival. For nationals from countries outside the EU, there is a 3-day deadline.

 [www.vdl.lu/](http://www.vdl.lu/)

 44 Place Guillaume II / 2 rue Notre-Dame (Luxembourg-city)

 (+352) 47 96 22 00

 Monday to Friday 8am-5pm

### Registration with your consulate/embassy

As a foreign resident, you should register with the Consulate or Embassy of your country of origin in Luxembourg.

This registration is essential for the delivery or the renewal of official documents, but also in the event of births, weddings, serious accidents, notarial deeds... This way, the Consulate or Embassy can assist you if needed, and facilitate administrative formalities.

If you would like to register as a voter in some elections of your country of origin, it is mandatory to register with your Consulate beforehand.

You can find addresses of embassies and consulates on ([www.mae.gouvernement.lu](http://www.mae.gouvernement.lu)).

### More information on the declaration of residency



## VEHICLE FORMALITIES

### Mandatory car insurance

It is mandatory to insure all vehicles circulating/registered in Luxembourg with an accredited insurance company.

### Vehicle registration

In Luxembourg, all road vehicles must be registered in Luxembourg and covered by a registration certificate issued by the administration.

The owner who imports his vehicle into Luxembourg has a period of 6 months, starting from the day of establishment, to carry out the formalities for registering his vehicle with the SNCA.

You can request a personalized license plate number via the SNCA website. Please note that the assignment of a registration number does not mean that the vehicle is registered, nor that it is accepted for registration. It will have to undergo a mandatory technical inspection.

## Société nationale de circulation automobile (SNCA)

 [www.snca.lu](http://www.snca.lu)  
 11, r. de Luxembourg (Sandweiler)  
 (+352)26 62 64 00

See the SNCA website for all the steps involved in registering a vehicle.

## Custom and excise administration (Administration des douanes et accises)

 [www.douanes.public.lu](http://www.douanes.public.lu)

## Administration of registration, domains and VAT (Administration de l'enregistrement, des domaines et de la TVA)

 [www.aed.public.lu](http://www.aed.public.lu)

## Technical control

Vehicles registered in Luxembourg must undergo a technical inspection before being put on the road. This is also the case when you import your vehicle into Luxembourg.

These checks must then be repeated regularly. The first technical inspection for vehicles such as cars, motorcycles and trailers takes place 4 years after the first registration. The second technical inspection takes place 2 years later, i.e. 6 years after the first registration, then the following inspections take place every year.

Warning, your vehicle can also be checked in case of accident and important repairs, if the vehicle undergoes transformations such as tuning,... or on request of the administration.

The technical control can be done with approved bodies: SNCT, DEKRA, LUKS or one of the partner garages.

## Société nationale de contrôle technique (SNCT)

 [www.snct.lu](http://www.snct.lu)  
 11, r. de Luxembourg (Sandweiler)  
 (+352) 35 72 14-1

Other SNCT control centres: Esch-sur-Alzette, Bissen Wilwerwiltz.

Make an appointment prior to showing up for a technical control. You can make or edit the appointment via the SNCT website.

## Mandatory winter tyres and regulations

Winter tires or "4-season" tires are mandatory to drive on Luxembourg roads in conditions of winter: ice, packed snow, melting snow, patches of ice or frost. This without any notion of date or season, even if the end of October or the end of March are good benchmarks for summer/winter changes.

This measure applies to all vehicles circulating in Luxembourg, resident or not.

In the event of snow or very low temperatures, clear your vehicle of any snow or ice on the windows, windshield and rear window. Visibility must be complete. Your license plate must also be completely clear.

In addition, it is against the law to leave the engine of a stationary vehicle running, even in front of your home, in order to warm it up or to defrost the windows.



## Driving license

Licenses obtained abroad outside the European Economic Area must be transcribed into a Luxembourg driving license. The driver has a period of one year from his arrival in Luxembourg to comply with the law. After this period, the permit loses its validity in the Grand Duchy.

People who have obtained a driver's license in an EEA member state may apply for registration or exchange of their license. This is optional, except in the case of an offense resulting in a loss of the license, of point(s), suspension or cancellation licence.

All applications must be submitted to the National Motor Vehicle Traffic Corporation (NMTS).

Please note that the period of validity of the driving license depends on its category and date of issue. Even if the SNCA often warns you when it is time to renew it, be sure to find out!

### Société nationale de circulation automobile (SNCA)



[www.snca.lu](http://www.snca.lu)



Driver's Licence Service

11, r. de Luxembourg (Sandweiler)



(+352) 80 02 36 66 (free phone call)



Monday to Friday 7:30am-4:45pm

## Young drivers' specificity



[www.cfc.lu](http://www.cfc.lu)

All drivers holding a driver's license less than 2 years old at the time of taking up residence in the Grand Duchy must take part in a training course at the Training Centre in Colmar-Berg.

### More information on administrative formalities regarding vehicles



## Residential parking sticker

Some cities like Luxembourg, Esch-sur-Alzette,... offer some residential parking facilities to their residents at a reduced cost. This is the result of an area system, which can be recognised according to colour coding. The price and maximum parking duration differ between areas.

If you live in one of the communes that regulate residential parking, you can ask for a residential parking sticker to your communal services. It authorises the parking of your vehicle at a reduced cost in your residential area. You should position the sticker in a visible manner behind the vehicle's windscreen.

A clock board or blue parking disk allows you to park freely for two hours in the "blue areas" displaying the blue disk icon. You must position the arrow on the line of your arrival time when parking. Remember that the maximum parking period will still be monitored.

You can get these blue disks at gas stations.

### Bierger-center city of Luxembourg



[www.vdl.lu](http://www.vdl.lu)



44, pl. Guillaume II (Lux-city)

2, r. Notre-Dame (Lux-city)



(+352) 47 96 22 00

### Traffic service at the city of Luxembourg



[www.vdl.lu](http://www.vdl.lu)

[circulation@vdl.lu](mailto:circulation@vdl.lu)



98-102, r. Auguste Charles (Lux-city)

(+352)47 96 23 10



Monday to Friday 8-12am and 1: 30-5pm

### Learn more about vehicle parking



## ANIMALS

### Microchip and compulsory vaccines

When you own a dog or cat in Luxembourg, you are required to have it chipped by an authorized veterinarian. The electronic identification must be carried out during the first 4 months following the birth or during the first month of the adoption.

Dogs and cats must be vaccinated against rabies. Up to date with these vaccinations, the animal will be able to receive a European passport and travel within Europe.

### Dog formalities

#### Residential commune registration

It is mandatory to register your dog(s) with the administration of your residential place. A pet owner will have to pay an annual tax.

Owners of dogs considered “dangerous”, i.e. Staffordshire, Bull terrier, Mastiff, American Staffordshire terrier, Tosa and Boerbulls, will have to go through some additional procedures during the adoption or importation registration process. The owner and the dog will require training sessions.

#### Mandatory insurance registration

You are also required to take out insurance with a company approved in the Grand Duchy in order to guarantee your civil liability as the owner of the dog in the event of damage or accident caused by your favourite animal.

### Annual dog tax

An annual tax with the minimum value of 10 euros must be paid to your commune. Its





*Tom Fidelity*  
PHOTOGRAPHY

amount depends on your place of residence. This tax does not apply to guide dogs, support dogs for the disabled, army dogs and customs detector dogs.

## Obligation to keep the dog on a leash

All dogs, regardless of their size, should be on leash in the urban areas, unless free zones have been established through derogation. This obligation also applies within car parks and public transports.

Outside urban areas, it is not mandatory to have your dog on leash, with the exception of dogs considered dangerous. However, you should be able to control your animal and keep it on a leash in case there is a problem.

Dogs considered dangerous should be kept on leash everywhere they go, unless you can present a certificate of achievement, coming from the dog-training centre.

## Cat formalities

Cats other than “barn cats” must be spayed or neutered 6 months after their birth.

If you are planning to leave your cat in a reception centre during the holidays, you will be asked to provide its health book as well as documentary evidence of its surgeries.

## What should you know if you own a pet in Luxembourg?



## GENERAL INFORMATION AND USEFUL ADDRESSES

### The Luxembourg State

#### Guichet.lu, information portal

 [www.guichet.lu](http://www.guichet.lu)

[Guichet.lu](http://Guichet.lu) is an online portal offering a fast and easy access to information and services provided by public bodies. This includes:

- access to online information and services provided by the State,
- explanation of the most important administration procedures,
- possibility of downloading some forms,
- possibility of completing administrative tasks electronically through the secure site MyGuichet.

#### Guichet.lu, reception service

 [support@guichet.public.lu](mailto:support@guichet.public.lu)  
 11, r. Notre-Dame (Luxembourg-city)  
 (+352) 24 78 20 20

The State has created a reception and information service to help citizens in their procedures. [Guichet.lu](http://Guichet.lu) is open to the public from Monday to Friday from 8am to 6pm for administrative questions and from 8am to 4:30 pm for procedures (identity cards, licenses). You can present yourself there without an appointment or call the Helpdesk (free). The communications will be in Luxembourgish, French, German or English.

## City of Luxembourg


### Internet portal


 [www.vdl.lu](http://www.vdl.lu)

The City of Luxembourg's website enables access to several administrative forms. You can fill them online and send them to the service responsible of your request. You can also order certificates and civil acts copies, and pay for them with your mobile phone.

### Bierger-center city of Luxembourg

 [www.vdl.lu](http://www.vdl.lu)

 44, pl. Guillaume / 2, r. Notre-Dame  
(Luxembourg-city)

 (+352) 47 96 22 00

 Monday to Friday 8am-5pm

The Bierger-Center is a reception centre for the citizens of the City of Luxembourg. Its purpose is to provide to Luxembourg citizens – and to those applying for citizenship – the possibility of completing many administrative formalities necessary to their settling in, all in one place.

#### Customary procedures:

- population registry (registrations, cancellations, address changes),
- certificates,
- Luxembourg identity cards (applications),
- Luxembourg passport (applications),
- registration certificate for European Union nationals,
- arrival notification for third-country nationals,
- electoral lists (registration),
- childcare service voucher, also known as chèque-service accueil enrolment,
- copies of birth certificates,
- certified true copies,
- notarisation of signatures,
- parental authorisations,
- take-over declarations,

- dog declarations,
- residential parking stickers,
- water meter (care and waiver),
- information tips for residents

#### Naturalisations:


- application for Luxembourg nationality.


#### Transaction counters:

- payment of communal bills,
- collection of identity documents,
- collection of “nuits blanches” authorisations.

### Civil status

 [www.vdl.lu](http://www.vdl.lu)

 44, pl. Guillaume / 2, r. Notre-Dame  
(Lux-city)

 (+352) 47 96 26 31

 Monday to Friday 8am-5pm

Saturday and some holidays days (declarations of birth and death only) 9:30-11:30am

### Other communes

If you live in a commune other than the City of Luxembourg, you should contact your local administration directly.

### Sworn translators

 [http://mj.public.lu/professions/expert\\_judiciaire/traducteurs\\_et\\_interpretes/index.html](http://mj.public.lu/professions/expert_judiciaire/traducteurs_et_interpretes/index.html)

Some documents need to be translated in Luxembourgish, French, German or English. A sworn translator in Luxembourg must do the job.

Find the full list of professionals in the Ministry of Justice website.





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 [eurotraduc.lu](http://eurotraduc.lu)  
 [info@eurotraduc.lu](mailto:info@eurotraduc.lu)  
 (+352) 47 46 76

Learn more about administrative formalities in Luxembourg



If you have a translation problem in your administrative procedures, call on Eurotraduc, sworn translators in Luxembourg since 1975. Sworn translators for more than 40 years, Eurotraduc translates all documents, professional or private, into more than 25 languages.

## Expat portrait : Philippa - Portugal

WHAT ARE THE REASONS THAT LED YOU TO LUXEMBOURG?

*I wanted to have an international experience.*

TELL US WHAT SURPRISED YOU UPON YOUR ARRIVAL?

*I was impressed by the green scenery. I had imagined big buildings, a city with a grey architecture. Instead, I found out that the City of Luxembourg is filled with nature. The people, the multicultural environment, the linguistic diversity are among the things that really exceeded my expectations.*

COULD YOU PLEASE GIVE US 3 ADJECTIVES TO DESCRIBE YOUR LIFE IN THE GRAND DUCHY?

*Happy, active and open.*

WHICH ASPECT OF LUXEMBOURG WOULD YOU MISS SHOULD YOU LEAVE TOMORROW?

*Everything! Probably I would miss the population's diversity the most! .*

TELL US WHICH AREA OF LUXEMBOURG DO YOU PREFER AND WHY?

*Belair/Merl, where we live since we arrived to Luxembourg. I find it very calm and comfortable, yet close to the city centre.*

# FINANCES AND TAXES

Luxembourg is known for its financial institutions and private management services. At times people continue to improperly consider it a tax haven, due to its history, but the country has been profoundly restructured and displays very high standards of transparency.

The AAA, regularly awarded by the most important rating agencies, has demonstrated that Luxembourg's finances are healthy.

## THE COST OF LIVING

Luxembourg attracts a workforce coming from neighbouring countries and beyond thanks to its thriving economy and pay levels, which are considered superior to all of the OECD countries. However, the living cost is high in many aspects such as housing, food or clothing.

According to STATEC, Luxembourg's statistics body, the average net income of a couple with 2 children should be of at least 4.213 euros per month in 2019, of 2.912 euros for a childless couple, and of 2.110 euros for a single person in order to live in Luxembourg at a minimum level.

Housing is the main item of expenditure. To accommodate 4 people you should be able to afford at least 1.542 euros per month, and 1.101 euros if you are single (heating costs included). This is equivalent to 38% of income for a couple and 55% for a single person!

*See the chapter "Real estate market and housing costs"*

Food represents the 2nd item of expenditure with a budget of at least 920 euros per month for a family of four and 271 euros for a single person, i.e. about 25% of the budget.

Social life represents the 3rd item of expenditure with about 13% of the budget for all types of households.

On the other hand, some products are cheaper, such as alcohol, tobacco, fuel and vehicles.

It is worth noting that Luxembourg is the first country in the world to have introduced free public transport.

*See chapter on "Transports"*

**Learn more about the cost of living**



## OPENING A BANK ACCOUNT

While you can keep a bank account from your country of origin, it is recommended to also open one in Luxembourg to make your life easier, especially when it comes to payment deposits and delays.

In Luxembourg, many services must be paid a posteriori, upon bill reception, through a bank transfer.

To open a bank account, make an appointment with a bank advisor to communicate your needs. In Luxembourg, banking institutions are generally opened on weekdays, from Monday to Friday, from 9am to 5pm approximately. Some agencies open on Saturdays.

In order to open a bank account and have access to certain services, each bank will provide you with its own conditions. It may be the case that you will be required to bring your latest tax notice, an employment contract, a copy of your current loans, or bank details for future transfers.

It is advisable to check the network of branches and cash dispensers. Except for your own bank's ATMs, cash withdrawals are subject to a fee. However, some banks offer packages linked to your current account that include a number of free withdrawals in Luxembourg and in the European Union.

The main counter banks offer access to your accounts via an "Internet Banking" service with many online tools (loan simulator, tax, etc.). Some banks offer fully online accounts. These ones are generally cheaper, and allow you to open your account directly on the Internet.

Nowadays, an increasing number of banks offer "expat special" banking packages.

Often these banks propose a wealth management service, in line with their international reach. You will also find other banking actors almost exclusively oriented towards wealth or funds management.

How to find your way? Undoubtedly the best way is to question your own bank, in your current country, in order to determine which Luxembourg banking institution is more likely to offer services that meet your financial needs.

## References

### Spuerkeess



[www.spuerkeess.lu](http://www.spuerkeess.lu)



(+352) 40 151

With the State of Luxembourg as sole shareholder, Spuerkeess is a strong financial partner and the leading retail bank in Luxembourg. Ranked since 2011 amongst the 10 safest banks worldwide by Global Finance magazine, Spuerkeess is the oldest financial institution and the n° 1 bank for retail clients as well as entrepreneurs and self-employed professionals in Luxembourg.

### BGL BNP Paribas



[www.bgl.lu](http://www.bgl.lu)



(+352) 42 42 20 00

Providing a network of 41 branches and 123 ATMs, BGL BNP Paribas is one of the major banking player in Luxembourg. Luxembourgish branch of the famous international bank BNP Paribas, it offers a wide range of products and services, meeting the diverse requirements of its individual, professional and business clients: current account management, savings, financing, investments, insurances and wealth

# Check this out

An illustration of a man with a beard, wearing a blue t-shirt and dark trousers, walking on a large smartphone screen. The screen displays various app icons. Below the phone, a red credit card and a 10 Euro banknote are shown floating. The background features large, stylized letters: 'Check' in blue, 'this' in red, and 'out' in blue.

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[SPUERKEESS.LU/CHECK](https://SPUERKEESS.LU/CHECK)



**SPUERKEESS**

Banque et Caisse d'Épargne de l'État, Luxembourg, établissement public autonome  
1, Place de Metz, L-2954 Luxembourg, R.C.S. Luxembourg B30775

management.

## BIL - Banque Internationale de Luxembourg

 [www.bil.com](http://www.bil.com)  
 (+352) 459 05 000

Since 1856, BIL Banque Internationale à Luxembourg has been offering its retail banking services, private banking, corporate banking, institutional banking, treasury and financial market services to private, professional and corporate clients.

## ING

 [www.ing.lu](http://www.ing.lu)  
 (+352) 44 99 1

ING is a global financial institution of Dutch origin, which proposes banking and financial services for individuals and businesses through its operating company ING Bank. The purpose of ING Bank is empowering people to stay a step ahead in life and in business..

## Raiffeisen

 [www.raiffeisen.lu/en](http://www.raiffeisen.lu/en)  
 (+352) 24 50 1000

Since 1925, Raiffeisen has been offering its banking and financial services to its customers, partners and members in their sole interest, in accordance with its status as a cooperative bank. Raiffeisen offers a wide range of daily banking, savings, financing, insurance and wealth management services to its individual clients. For professionals and companies, Raiffeisen offers a complete range of day-to-day banking management, cash management, finance, business takeovers and transfers.

**Learn more about the opening of a bank account in Luxembourg**



## INSURANCES

### Home insurance

Whether you are a tenant or a landlord, it is very highly recommended to subscribe to a home insurance as soon as possible. A home insurance protects your house and assets against potential accidents. Subscribed annually with an insurance company, it covers you in case of damage and certifies a partial or total reimbursement in the event of a claim. .

This insurance is available in several commercial offers more or less complete depending on the insurance companies. However, these contracts always cover the basic risks: fire, water damage, theft, glass breakage, storms.

### Liability insurance

The liability insurance is essential. It covers the insurance taker, his or her spouse and non-married children (living in the same house), and compensates damages caused to third parties in the event of wrongful acts.

# JUST ARRIVED

Choose a good partner





## Car/motorcycle insurance

In Luxembourg, all motor vehicles must be insured for civil liability covering bodily injury and material damage caused to third parties. A comprehensive car insurance also includes legal protection, fire, theft, glass breakage and material damage as well as driver's warranty.

Beware! Your vehicle must be insured in your country of residence. To this end, your vehicle must be registered in Luxembourg within the first 6 months of your arrival in the country. In general, the insurance company of your country of origin stops providing insurance three months after your departure date.



## References

### AXA Assurances

 [www.axa.lu](http://www.axa.lu)  
 (+352) 44 24 24 1

AXA's ambition is to give its customers the means to live a better life. For this, the insurance company supports its individual customers at every stage of their lives and helps businesses and professionals to undertake more serenely. It is through its 5 fundamental values that AXA serves its clients in order to develop with them a long-term relationship: professionalism, innovation, pragmatism, integrity and team spirit.

### Baloise Assurances

 [www.baloise.lu](http://www.baloise.lu)  
 (+352) 290 1901

Active in Luxembourg since 1890 and firmly rooted in the economic and social environment of the country, Baloise Luxembourg belongs to the Swiss group Baloise, which is also present in Germany, Belgium, Liechtenstein and, of course, Switzerland.

### Foyer

 [www.foyer.lu](http://www.foyer.lu)  
 [serviceclient@foyer.lu](mailto:serviceclient@foyer.lu)  
 (+352) 437 437

As the leading insurance company in Luxembourg, the Foyer Group offers a complete range of insurance, protection and wealth management services to individuals and business clients.

### Lalux

 [www.lalux.lu](http://www.lalux.lu)  
 [GroupeLL@lalux.lu](mailto:GroupeLL@lalux.lu)  
 (+352) 47 611

As one of the leading insurers on the market, LALUX Assurances offers its private and professional clients a complete range of insurance solutions for all sectors. With a large network of more than 110 professional insurance agents, LALUX is renowned for its service quality regularly awarded.

### Learn more about Luxembourg insurances



## TAXES

In Luxembourg, income tax on the income of employees and pensioners is deducted at source directly by the employer or the organization issuing the pensions and other unemployment benefits, if any.

### Tax classes

Three tax classes have been determined according to different criteria that relate to the marital status (single, married, divorced, widowed...), parental status (dependent children or none), and the 64 year-old thresholds. These tax classes are graded 2, 1a and 1. Class 2 is the most advantageous one.

Depending on the income amount and the associated class, the tax calculation will be made on the basis of the tax return filled by each resident.

**With your gross salary, you can find out your own tax and net income**



### Tax card

 [www.impotsdirects.public.lu](http://www.impotsdirects.public.lu)

In order to withhold tax at source and/or possibly pay the tax credit to the employee, the employer must hold a tax card. The employee must therefore give it to his employer upon receipt by the administrative services (generally at the beginning of the year).

The tax card indicates the tax class and rate. In case of change of personal or professional situation, the Direct Contributions Administration updates the tax card on the basis of the information provided by the employer, and returns it to the taxpayer's home automatically.

### Tax return

 [www.impotsdirects.public.lu](http://www.impotsdirects.public.lu)  
[www.guichet.public.lu](http://www.guichet.public.lu)

Generally, in February, a tax return form is sent to every Luxembourg taxpayer's home through post or via electronic invitation. This way, the taxpayer can declare the former year's income to the Direct Contributions Administration.

To declare the former year's income, the declaration should be made before March 31st of the current year.

For the tax return, the taxpayer has two options:

- fill the declaration and return it signed and completed to the attendant of the competent tax office
- fill the tax return forms electronically and send them to the ACD via MyGuichet.

**More information on Luxembourg taxes**



## FAMILY BENEFITS

### Which benefits?

#### Birth allowance

Birth allowance is not automatic and cannot be cumulated with a birth allowance given by the country of residence.

It is paid in three instalments and according to several conditions.

#### Family allowance

Allowances for the child's future are monthly financial benefits which help households with children upbringing by compensating the financial fees related to their education and maintenance.

Allowances are paid until the child is 18 years old, provided that he or she lives in Luxembourg continuously or that one of his or her parents works in Luxembourg, is affiliated to Luxembourg's Social Security and that the child resides in a European Union country. Under certain conditions, it can be prolonged until the child reaches 25 years old.

An allowance for disabled children can be attributed in addition to family allowances.

#### Back-to-school allowance

A back-to-school allowance is provided annually prior to the return to school of children aged 6 and older, until the end of secondary studies, or until they reach 25 at the latest.

## Expat portrait : *Julienne, Burkina Faso*

### WHAT ARE THE REASONS THAT LED YOU TO LUXEMBOURG?

*When I first started working in Luxembourg, I lived in Belgium. Then I met my future husband, who resided in Luxembourg..*

### TELL US WHAT SURPRISED YOU UPON YOUR ARRIVAL?

*I was really surprised by the efficiency of the administrative services and the public transport system. The multicultural and multilingual aspect of the country also astonished me.*

### COULD YOU PLEASE GIVE US 3 ADJECTIVES TO DESCRIBE YOUR LIFE IN THE GRAND DUCHY?

*Easy, lively, healthy.*

### WHICH ASPECT OF LUXEMBOURG WOULD YOU MISS THE MOST SHOULD YOU LEAVE TOMORROW?

*Its multicultural environment, without a doubt.*

### TELL US WHICH AREA OF LUXEMBOURG DO YOU PREFER AND WHY?

*I love the huge variety of things we find in the small City of Luxembourg. My favourite region is Mosel because of its natural beauty. I keep discovering beautiful aspects of this country when I go hiking*



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online, in all safety, whenever you  
want and wherever you want.

 **Guichet.lu**

## Caisse pour l'Avenir des Enfants CAE Zukunftskess

 [www.cae.public.lu](http://www.cae.public.lu)

 34, av. de la Porte Neuve (Lux-city)

 (+352) 47 71 531


With CAE, manage all your family allowance applications (birth, back to school, education...) and parental leave. More information available on the CAE website.

### More information on family allowances



# VOTE AND NATIONALITY

## RIGHT TO VOTE

 [guichet.public.lu](https://guichet.public.lu)  
[elections.public.lu](https://elections.public.lu)  
[macommune.lu](https://macommune.lu)

In Luxembourg, voting is a right and an obligation. Adults aged 18 and more can register to vote when registering in their residential commune. They will be called upon to vote in the different elections according to their nationality and residential status.

A foreign citizen willing to participate to the elections for the first time must go to his or her communal administration with a valid identity card. A registration application should be deposited to the board of mayors and aldermen within the deadline.

## Municipal elections

Municipal elections happen every 6 years in order to elect the representatives of every commune in Luxembourg: the mayor, the aldermen and the communal council. The next elections will take place in 2023.

A resident who is not from Luxembourg can present himself to the communal elections of his or her residential place, provided that he or she has been residing in that commune for at least 6 months and living in Luxembourg for more than five years, and uninterruptedly for the last year.

## Legislative elections

Legislative elections occur every 5 years in Luxembourg. It nominates the 60 deputies of the Chamber of Deputies. At the end of this vote, a new government will be created, with a new prime Minister, appointed by the Grand Duke. The next elections will take place in 2023.

Legislative elections are for citizens of Luxembourg nationality only.

## European elections

European elections allow European citizens to vote for their representatives at the European Parliament for 5 years. The next elections will take place in 2024.

All Luxembourg residents, nationals of a European Union country and fulfilling the required conditions should vote in the European elections of their country of origin or of Luxembourg.

If this is a citizen's first participation to the European elections in Luxembourg, he or she should submit a written application to the residential commune in order to be registered in the foreign voters list. The registration application should be deposited to the board of mayors and aldermen within the deadline. It should also include a valid identity card and a formal declaration of nationality. Beware! False declarations will be penalised.

You can register to the voters list electronically via the portal [macommune.lu](https://macommune.lu). In order to access



information regarding your commune, you have to subscribe first.

Please consult your consulate or embassy to learn more about elections in your country of origin.

### Learn more about the right to vote in Luxembourg



## Nationality infoline

- 13, r. Érasme (Lux-city)
- 80 02 10 00 (free phone call)  
(+352) 24 78 85 88 (from a foreign country)
- From Monday to Friday 8:30-12am and 1:30-5pm

The Native Service (Service de l'indigénat) is responsible for all requests regarding Luxembourg nationality, including its acquisition.

### How to obtain Luxembourg nationality



## LUXEMBOURG NATIONALITY

 [www.guichet.public.lu](http://www.guichet.public.lu)

The acquisition of Luxembourg nationality through naturalisation confers the status of Luxembourger to the foreigner, with all attached rights and obligations.

Naturalisation is open to any adult legally residing in Luxembourg for more than five years. The applicant must also prove that he or she has a good knowledge of the Luxembourgish language and participated to the program "Living together in the Grand Duchy of Luxembourg" or, failing that, succeeded the examination on the courses taught in this program.

The acquisition of the Luxembourg nationality is also subject to a good-repute condition.

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# WORKING

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# GENERAL INFORMATION

## JOB MARKET

Luxembourg's job market is very active, with an employment rate that was below 5,4% at the end of December 2019 (STATEC), and therefore below the European average. This is reflective of the international and dynamic environment that distinguishes the country.

The political stability of Luxembourg, the presence of big European institutions, the legal framework and its experts' multilingualism are Luxembourg's key economic assets.

The Covid pandemic and the subsequent confinement undermined Luxembourg's economy, in the same way it damaged global economy. By the end of June 2020, the unemployment rate was of 7,0%.

In 2020, the sectors that employ the most are:

- trade/transport/accommodation/restoration (22,6% of the active population),
- administrations and public services (21,3%),
- specialised activities and support services (15,8%),
- financial and insurance activities (11,5%),
- construction (10,8%),
- industry (8,4%),
- information and communication (4,5%),
- the rest of the activities (4,9%).

In Luxembourg, the three official languages are Luxembourgish, French and German. English is widely used in many sectors. The knowledge of Luxembourgish is essential for some jobs, such as assistance and care to individuals.

## Cross border workers

Job opportunities and career prospects in Luxembourg attract an important number of cross border workers. Actually, the number has been rising continuously for the past decades. Luxembourg's capital is the centre of economic activity, and its population doubles on working days.

Some research carried out before the Covid pandemic predict a border population of 600.000 in 2060, in comparison to a little more than 200.000 in 2020.

Half of the border-dwellers are French. Belgians and Germans represent the second half, equally.

This situation leads to traffic jams in the motorway connections during peak hours.

## Private sector

Luxembourg is the first European centre of investment funds. It hosts a competitive and powerful sector of private banking, wealth and insurance-reinsurance management.

Luxembourg's government aims to diversify its economy. It promotes the development of Communication and Information Technologies, logistics, electronic commerce, biotechnologies and R&D effort. The country has now its own place in space conquest through the creation of Luxembourg Space Agency.

## European civil servants

The Court of Justice, the Court of First Instance, the Court of Auditors, the European Investment Bank, the Secretariat of the European Parliament, and many services of the European Commission are present and essentially established in Kirchberg.

More than 12.500 international European civil servants are located in Luxembourg.

## Luxembourg's public sector

Luxembourg's administration and public service represents more than 21% of the active population. Increasingly, the State of Luxembourg is opening up civil service positions to non-Luxembourg candidates. In the past, this employment sector was specifically designed for nationals.

Nowadays, in addition to educational and professional criteria, these positions are intended for nationals of member States of the European Union who have full civil and political rights and know the 3 administrative languages, i.e. Luxembourgish, French and German.

**Learn more about the job market**



## LEGAL WORKING TIME

In Luxembourg, the legal working time is 8 hours a day and 40 hours a week. The law enables additional hours at the maximal rate of 2 hours per day and 8 hours per week.

## Night work and sundays

Night work entails working between 10pm and 6am. Authorised night working time is 8 hours per 24-hours period over a week at most. Collective agreements pay the increase in night hours.

Sunday work is forbidden in Luxembourg, apart from exceptions. In that case, it is subject to monetary compensations or compensatory rest.

## Fixed or flexible timetable

The time worked within a fixed schedule is notified by the employment contract or by the company's internal regulation. Exceeding these daily or weekly hours is considered overtime work.

Shift work is managed by the parties within legal limits and according to service needs.

Governments are currently negotiating agreements on teleworking. The number of teleworking days is, outside the Covid context, limited according to the worker's residential country.

## Annual leave

Each employee is legally entitled to an annual paid leave of 26 working days of legal leave, in addition to legal bank holidays: New Year, Easter Monday, May the 1st and the 9th, Ascension, Whit Monday, National Day (June 23rd), Assumption, All Saints Day (November 1st), Christmas day and Boxing day (December 25th and 26th).





## Collective vacation

The building sector and civil engineering's common agreements establish collective vacations every year for their employees. It is a period of 15 working days in summertime and 10 working days in wintertime.

Unless exemptions are granted by the Inspection du Travail et des Mines, all public or private worksites must be shut down during this period.

**More information on labour laws and conditions**



## COMPENSATION

### Minimum social wage

Luxembourg has established a minimum social wage (SSM). On 01/01/2021, the SSM is of 12,7279 euros per hour, i.e. 2.201,93 gross monthly euros for a full-time job of 40 hours per week.

This minimum wage will be reduced according to the age group of workers under 18.

On January 1st 2021, the minimum social wage increased and reached 2.642.32 euros gross monthly euros.

## Gross/net salary, income taxes

The salary paid by the employer is a net salary, after deduction of the various social security contributions and the tax that is deducted at source.

The social security contributions paid by the employee and deducted from the gross salary cover health insurance, old-age pension insurance and long-term care insurance. It will therefore be necessary to deduct these contributions as well as the tax to obtain the net salary actually paid to the employee.

Taxes are directly deducted by the employer from the above-mentioned gross income on the principle of taxation at source.

In salary negotiations, the amounts are generally expressed in gross terms.

## Average salary

The average wage in Luxembourg is the highest one among the 34 OECD countries. On average, a full-time employee earned 65.801 euros in 2018, including bounties and bonuses, extra hours, 13th month,...

There are significant gaps in annual salaries depending on the sector of activity. :

- Financial activities and insurance: 99.250 euros,
- Education: 98.835 euros,
- Specialised, scientific and technical activities: 88.721 euros,
- Public administration: 86.582 euros.

The salary package is common in Luxembourg. Companies offer interesting benefits in kind in order to recruit the best talents.

Check out the salary grids for all activity  
sectors



## Expatriate portrait : *Gabriela, Ecuador*

WHAT ARE THE REASONS THAT LED YOU TO LUXEMBOURG?

*A Luxembourg company hired my husband. .*

TELL US WHAT SURPRISED YOU UPON YOUR ARRIVAL?

*With Luxembourg it was love at first sight! I love this particular combination of green and stone walls that surround the city, the peace that we breathe, the easy access, and of course all the accents and cultures that cohabit in this little city.*

COULD YOU PLEASE GIVE US 3 ADJECTIVES TO DESCRIBE YOUR LIFE IN THE GRAND DUCHY?

*Open, magical, multicultural.*

WHICH ASPECT OF LUXEMBOURG WOULD YOU MISS THE MOST SHOULD YOU LEAVE TOMORROW?

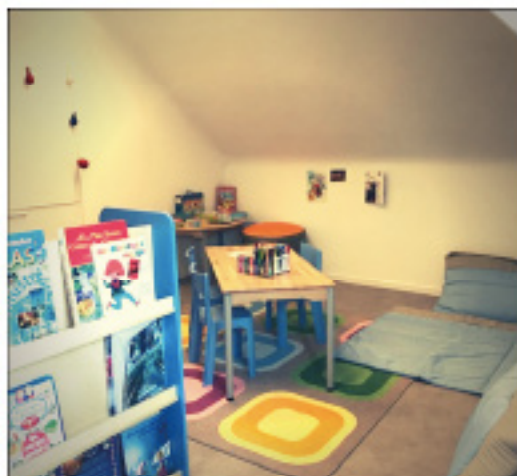
*My friends, my neighbourhood, festivals.*

TELL US WHICH AREA IN LUXEMBOURG DO YOU PREFER AND WHY?

*My neighbourhood, Grund, is a small town in the centre of the city. There are plenty of coffee shops, restaurants, art galleries, cultural centres and enchanting parks.*

DO YOU OFTEN GO OUT TO EAT AND IF SO, WHAT IS YOUR FAVOURITE TYPE OF CUISINE?

*Oh yes! I love eating out! My favourite cuisine is the Asian one. I discovered Vietnamese cuisine in Luxembourg and I am so pleased!*



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47, Avenue Monterey  
B.P. 236  
L-2012 Luxembourg

INSTITUT  
FRANÇAIS  
LUXEMBOURG

# JOB SEARCH


Finding a job in Luxembourg can sometimes prove to be long and complicated.


Language proficiency is a plus in the job search. Many companies require a perfect command of English, even if it is not an official language. If you wish to apply in Luxembourg companies or in professions in contact with the population (medical sector, school,...) knowledge of Luxembourgish is an asset.


## JOB DEVELOPMENT AGENCY (ADEM)

 [www.adem.public.lu](http://www.adem.public.lu)

[info@adem.etat.lu](mailto:info@adem.etat.lu)

 Luxembourg Agency : 13A,  
Rue de Bitbourg (Lux-city)

 24 78 88 88 (job seekers)

 From Monday to Friday 8:30-11:30am and  
2-5pm

ADEM is the public employment service of the Grand Duchy, and remains under the authority of the Ministry of Work, Employment, Social and Solidary Economy.

To register as a job seeker, contact the ADEM agency of your residential place or subscribe via phone or mail. An appointment will be made.

An appointment will be set up for you during which you will be given the "Job Seeker's Guide" containing all the useful information, as well as a questionnaire to be filled out. A placement counsellor will then be assigned to you according to your occupation for a monthly follow-up.

Additionally, ADEM is responsible for the unemployed entitled to compensation.

This compensation will be determined according to your last wage, as well as other revenues such as rental collection, which can be deducted from your unemployment benefits.

To benefit from this compensation, you will have to meet the required conditions and to complete a dossier with ADEM.

## RECRUITMENT AGENCIES

In Luxembourg, there are many recruitment agencies. Their role is to act as a mediator between employers and job seekers. When subscribing to these agencies, your profile will be registered in their database. It will increase your chances of finding a job that matches your profile.

## Some references

 [www.rhexpert.com](http://www.rhexpert.com)

[www.ajilon.lu](http://www.ajilon.lu)

[www.michaelpage.lu](http://www.michaelpage.lu)

## SPECIALISED WEBSITES AND PORTALS

Portals and specialised websites are a good way to find job offers that correspond to your profile. Some of them can send you job alerts after subscribing.

### Eures

 [www.ec.europa.eu/eures](http://www.ec.europa.eu/eures)

Eures (the European Job Mobility Portal) offers information, advice, recruitment and placement services to workers and employers, as well as to European citizens wanting to make the most of people's free movement in Europe.

### Euraxess Luxembourg

 [www.euraxess.lu](http://www.euraxess.lu)  
 [euraxess@uni.lu](mailto:euraxess@uni.lu)

This job portal gives access to thousands of research jobs and fellowships from more than 40 European countries of which Luxembourg. Researchers can upload their CV and companies and institutions can publish their job offers and access interesting profiles free of charge.


This website provides moreover relevant information about living and working in Luxembourg and its helpdesk supports foreign researchers wishing to settle in Luxembourg.

### Some references

 [www.moovijob.com](http://www.moovijob.com)  
[www.monster.lu](http://www.monster.lu)  
[www.jobs.lu](http://www.jobs.lu)  
[www.jobfinder.lu](http://www.jobfinder.lu)  
[www.efinancialcareers.lu](http://www.efinancialcareers.lu)  
[www.ictjob.lu](http://www.ictjob.lu)  
[www.thenetwork.lu](http://www.thenetwork.lu)  
[www.indeed.lu](http://www.indeed.lu)

## JOBS FAIRS

Every year, job fairs are organised in and around Luxembourg. These bring together the largest companies on the Luxembourg market. Stay informed, because these fairs can be a good springboard in your search!

 [www.moovijob.com](http://www.moovijob.com)  
[www.unicareers.lu/](http://www.unicareers.lu/)  
[www.pluginwork.lu/](http://www.pluginwork.lu/)

## ASSOCIATIONS

Many associations guide and support job seekers.

### Initiativ Rëm Schaffen

 [www.remschaffen.lu](http://www.remschaffen.lu)  
 110, av. Gaston Diderich (Lux-city)  
 (+352) 25 02 49

Free and individual consultations by appointment in Luxembourg, Esch-sur-Alzette or Ettelbrück.

### Some references

 [www.zarabina.lu](http://www.zarabina.lu)  
[www.luxembourg.dressforsuccess.org](http://www.luxembourg.dressforsuccess.org)

...

**Learn more about job-hunting methods in Luxembourg**



## START YOUR OWN BUSINESS

Thanks to the legislation and relatively mild administrative procedures, it is quite easy to create your own company in Luxembourg. Many people leave their companies to work as freelancers.

The first way to build your company is to take up a self-employed status, which is rather common in Luxembourg. The self-employed status benefits from a social insurance that is quite similar to that of the salaried employee.

As a freelancer, you work for your own account, without having to create any particular company.

However, you still require to:

- apply for an establishment permit with the Chambre des Métiers, and provide the necessary documentation to prove your right to practice your profession,
- enrol to the Registre du Commerce et des Sociétés,
- have a VAT number in order to issue invoices with VAT collection,
- having registered with the Social Security's Communal Centre (Centre Commun de la Sécurité Sociale). This will allow you to contribute to different insurances, such as health and pension. *See chapter on health.*

### More information on the creation of new businesses



## USEFUL ADDRESSES

### Guichet. lu

 [www.guichet.public.lu](http://www.guichet.public.lu)  
 (+352) 42 39 391

The [guichet.lu](http://guichet.lu) website is the official portal of Luxembourg's administration. The Business portal provides plenty of information concerning your company's life in the City of Luxembourg, from its creation to its daily management, as well as the recovery or development of entrepreneurial activities.

### Chamber of commerce

 [www.cc.lu](http://www.cc.lu)  
 7, r. Alcide de Gasperi (Lux-city)  
 (+352) 42 39 39 1

In Luxembourg, the Chamber of Commerce is a public institution grouping together companies from all economic sectors - except for crafts and agriculture - and is one of the five professional chambers on an elective basis. Its aim is to facilitate the development of economic activity through numerous actions and events.

### Merkur magazine

Merkur is the Chamber of Commerce's business magazine. This monthly journal is an information tool for economic and political activities. You can consult Merkur online and subscribe in a private capacity.

### Chamber of trades

 [www.cdm.lu](http://www.cdm.lu)  
 2, Circuit de la Foire Internationale (Lux-Kirchberg)  
 (+352) 42 67 67 1

The Chamber of Trades (Chambre des métiers) brings together all companies of the craft industry. It supports, defends and represents them.



## Junior international chamber


 [www.jci.lu](http://www.jci.lu)


The Jeune Chambre Internationale (JCI) is an international movement aimed for young people aged 18 to 40 years old. The JCI Luxembourg is a non-profit association, which gives young people the opportunity to develop social responsibility, entrepreneurship and solidarity, assets that are required in order to create positive change in society.


**More information on the job market and the business world in Luxembourg**



## House of startups

 9, r. du Laboratoire (Lux-city)

 28 81 00 01


 From Monday to Friday, 9am-7pm

Initiated by the Chamber of commerce and with the support of the City of Luxembourg, the House of Startups officially opened its doors in June 2018. Located steps away from Luxembourg-ville station, it aims to support the most promising start-ups. It has the capacity of accommodating 150 to 200 innovating start-ups over approximately 6.000m<sup>2</sup>.

## Nyuko

 [nyuko.lu/](http://nyuko.lu/)

 28 84 081

 By appointment only

Nyuko freely supports entrepreneurs in their business creation project in Luxembourg.

## Some references

 [www.amcham.lu](http://www.amcham.lu)

[www.bcc.lu](http://www.bcc.lu)

[www.ccilux.eu](http://www.ccilux.eu)

[www.cfci.lu](http://www.cfci.lu)

[www.ibcl.lu](http://www.ibcl.lu)

[www.nhf.lu](http://www.nhf.lu)

[www.nobelux.se](http://www.nobelux.se)

...

**VOUS GUIDER**



**DANS TOUTES  
LES ÉTAPES  
DE LA VIE  
DE VOTRE  
ENTREPRISE**

**Pour toute information ou prise de rendez-vous :**

**T.: (+352) 42 39 39 330 - [info@houseofentrepreneurship.lu](mailto:info@houseofentrepreneurship.lu) - 14, rue Erasme - L-1468 Luxembourg**

Une initiative de



LE GOUVERNEMENT  
DU GRAND-DUCHÉ DE LUXEMBOURG  
Ministère de l'Économie

En partenariat avec

1535°, ADEM, Administration de l'Environnement, Chambre des Métiers, Digital Lëtzebuerg, guichet.lu, Guichet Unique PME, House of Startups, ITM, IPIIL, Jonk Entrepreneuren, LBAN, LBR, Letzshop, Luxembourg City Incubator, Luxinnovation, Microlux, Mutualité de Cautionnement, nyuko, Paul Wurth InCub, SNCI, Technoport, Ministère des Affaires étrangères et européennes-Direction de l'Immigration, Ministère de la Santé, Ministère de la Sécurité sociale, Ministère de la Digitalisation - CFUE, LIST - Betriber & Umwelt  
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[WWW.HOUSEOFENTREPRENEURSHIP.LU](http://WWW.HOUSEOFENTREPRENEURSHIP.LU) / [WWW.CC.LU](http://WWW.CC.LU)

# DIPLOMAS AND VAE

## DIPLOMAS

### Recognition of diplomas

-  [reconnaissance@men.lu](mailto:reconnaissance@men.lu)
-  Service de la reconnaissance des diplômes  
18-20, montée de la Pétrusse (Lux-city)
-  (+352) 24 78 59 10

In Luxembourg, some foreign certificates and diplomas aren't officially recognised. The recognition of diplomas is nonetheless useful in some cases, e.g. when pursuing your studies or for practicing certain professions.

The request for equivalency is subject to certain conditions, depending on the type of diploma, the issuing country (countries having signed the Paris/Lisbon Conventions on the recognition of diplomas, or third countries).

## Equivalence of qualifications

-  [www.cedies.public.lu](http://www.cedies.public.lu)

The equivalence of a university degree is required for some professions, such as the legal ones. It is necessary to register to the Higher Education Qualifications Registry to have access to certain professions; this however does not give a right to practice. It authorises the use of the academic title, certifies the duration of graduate studies and the value of the graduate degree.

Find out more on the Cedies website.

## VALIDATION OF THE ACQUIRED EXPERIENCE

-  [www.men.public.lu](http://www.men.public.lu)

Validation of prior learning and experience (VAE) is a procedure for assessing and recognizing a variety of competencies, acquired through experience, professional or extra-professional.

VAE allows you to obtain a certificate or diploma without undertaking any specific training. It allows you to have access to trainings, to shorten a training program or to obtain a certificate, a diploma or a university title with the purpose of practicing a profession.

## USEFUL ADRESSES


### Ministère de l'Éducation nationale, de l'Enfance et de la Jeunesse

-  [www.men.public.lu](http://www.men.public.lu)
-  [info@men.lu](mailto:info@men.lu)
-  29, r. Aldringen (Lux-city)
-  (+352) 24 78 51 00
-  From Monday to Friday 8:30-11:30am and 2-5pm

### Ministère de l'Enseignement supérieur et de la Recherche

-  [www.mesr.public.lu](http://www.mesr.public.lu)
-  20, montée de la Pétrusse (Lux-city)
-  (+352) 24 78 66 19

## Cedies

-  [www.cedies.public.lu](http://www.cedies.public.lu)
-  18-20, montée de la Pétrusse (Lux-city)
-  (+352) 24 78 86 50
-  From Monday to Friday 8am-5pm

The Centre de documentation et d'information sur l'enseignement supérieur (Cedies) is intended for people wishing to pursue or resume higher education studies. It informs and manages financial aid from the State (higher education scholarships). It also organizes each year the Student Fair.

## INFPC

-  [www.infpc.lu](http://www.infpc.lu)
-  [infpc@infpc.lu](mailto:infpc@infpc.lu)
-  12-14, av. Émile Reuter (Lux-city)
-  (+352) 46 96 12 221

The INFPC, National Institute for the Development of Continuing Vocational Training is a public body under the supervision of the Ministry of Education, Children and Youth of Luxembourg. It is in charge of promoting continuing vocational training in the Grand Duchy, especially through the [lifelong-learning.lu](http://lifelong-learning.lu) training portal.

## Lifelong-learning

-  [www.lifelong-learning.lu](http://www.lifelong-learning.lu)

The training portal [lifelong-learning.lu](http://lifelong-learning.lu) is a must for training courses in Luxembourg.



Managed by the INFPC, this portal is a real gold mine if you want to find a training program adapted to your trajectory and professional development goals.

## Institut National des Langues

-  [www.inll.lu/](http://www.inll.lu/)

Website to register to language courses for adults in continuing education.

## Institut Français du Luxembourg

-  [www.institut-francais-luxembourg.lu](http://www.institut-francais-luxembourg.lu)
-  (+352) 46 21 66 39

Located in Luxembourg city centre, the Institut français du Luxembourg (IFL) mission is to promote French language and culture. Would you like to learn French, perfect your practical skills, or prepare for a competitive exam? The IFL offers quality, flexible classes which are adapted to suit your needs and your level.

**Learn more about the recognition of diplomas and the validation of acquired experience**





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# RETIREMENT AND PENSION

## PRINCIPLE OF THE OLD-AGE PENSION

In Luxembourg, 8% of an employee or independent worker's salary contributes to a national fund for old-age pension.

These contributions are deducted from the employee's monthly salary. The employer also contributes the same amount on behalf of the employee.

The employee or independent worker who contributed in Luxembourg will be able to benefit from a retirement pension in the Grand Duchy of Luxembourg provided that:

- he or she reached the legal age of retirement in Luxembourg, i.e. 65 years old
- he or she contributed to the mandatory pension insurance over a minimal period of 120 months in the form of continued insurance, optional insurance or retroactive purchase periods.

It is possible to benefit from an early old-age pension

- from the age of 57, as soon as the insured proves that he or she contributed to the mandatory insurance for 480 months
- from the age of 60, under the conditions of 480 months of mandatory insurance contributions, including 120 months of mandatory continued insurance, optional insurance or retroactive purchase.

If at retirement age, the applicant does not meet the conditions for old-age insurance

contributions in Luxembourg as defined above, he or she may request a refund of the contributions he or she would have made in Luxembourg (minus the employer's share). He/she will then lose the benefit of any Luxembourg pension.

## PENSION REQUEST

The old-age pension applicant must make the request with the retirement fund of his or her country of residence, a few months before reaching the retirement age.

The country of residence then calculates pension rights according to its legislation and that of the country or countries where the insured person has contributed, based on European or bilateral agreements. The insured will receive benefits from each country where he has contributed, in accordance with the legislation of each of these countries.

To learn more about the old-age pension in Luxembourg and claim your pension, visit the website of the Caisse Nationale d'Assurance Pension.



## USEFUL ADDRESSES

### Caisse Nationale d'Assurance Pension



[www.cnap.lu](http://www.cnap.lu)



1 Boulevard Prince Henri,  
L-1724 Luxembourg



(+352) 222 41 411

CNAP is the interlocutor of the private sector employees and the self-employed, all insured under the general pension scheme. It addresses any questions related to pension insurance: conditions for granting, calculation and procedures to obtain a pension. It is also responsible for the granting of pension benefits in the case of old age, disability or survival.

**Learn more about retirement and old-age pension.**



TO APPRECIATE  
OUR **GUIDANCE**,  
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**euraxess.lu**  
**INFORMATION**  
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**TO LUXEMBOURG**



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# MOVING AROUND

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# PERSONAL VEHICLE

## HIGHWAY CODE

To be able to drive a vehicle in Luxembourg (car, motorcycle, utility vehicle), you must have a valid driving licence.

Luxembourg has a "points-based license". Traffic violations are punished by the withdrawal of points. For people who do not have a Luxembourg driving license, a virtual license with 12 points is given to them as soon as they enter the country.

In Luxembourg, as in many other countries, road users must drive on the right side of the road.

The use of seat belts is compulsory at the back and front of the vehicle.

Emergency vehicles (police, fire-fighters, ambulance...) have the priority. Their passage must be facilitated.

Motorists must also respect the established speed, namely:

- 30 or 50km/h in the city, sometimes 20km/h in some areas where pedestrians have the priority,
- 70 or 90km/h outside urban areas depending on the road segments,
- 130km/h in motorways or 110km/h in the event of rain.

To drive in Luxembourg, the maximum level of alcohol permitted in the bloodstream is 0.05%.

Below 36kg, the child must be on an age- and weight-appropriate car seat.

Audible warning devices should not be used in urban areas, except in cases of imminent danger.

It is forbidden to use a phone when driving without a hands-free system.

As in every country of the European Union, the vehicle must carry a reflective clothing item, as well as a signage triangle. They must be used in the event of breakdown or emergency stop.

In the roads of Luxembourg, winter tyres are mandatory in winter conditions (snow, black ice or frost). This measure concerns all vehicles circulating in the Grand Duchy, regardless of the registration country. This does not apply to parked vehicles.

Failure to comply with the regulations may result in the withdrawal of one or more points on the licence and/or a fine based on the seriousness of the offence.

## Control and information on motorway traffic



[www.cita.lu](http://www.cita.lu)

Find out about the country's real-time motorway traffic via webcams, as well as current and future construction areas.

## Speed Control

 [police.public.lu](http://police.public.lu)

On this website, you will find about the daily road checks announced by the Grand Ducal Police. .

## DRIVING LICENCE

People who obtained their driving license in a country outside the European Economic Area have one year from the date of their arrival in Luxembourg to exchange it for a Luxembourg license. Depending on the category of the driving license, a test will be required or not.

All drivers holding a category B driving license, less than 2 years old at the time of taking up residence in the Grand Duchy of Luxembourg are obliged to participate in a one-day training course at the Training Center in Colmar-Berg.

To obtain your driving license in Luxembourg, you must attend at least 12 hours of theoretical courses (6 hours if you already have a license of another category), followed by 12 hours of practical courses given by an approved driving school.

**More information on Luxembourg's Highway Code and driving licence**



## OTHER PROCEDURES

*See Settling In Administrative Procedures section*

**More information on the administrative formalities related to vehicles**



## VEHICLE PARKING SYSTEM

Remember that car parks are filled in Luxembourg's city centre during lunchtime and major events. You will have to be patient while looking for a parking space.

### Call2Park

 [call2park.lu](http://call2park.lu)

Call2Park is a payment system for parking fees in the City of Luxembourg. It allows the purchase of an electronic parking ticket via your mobile phone. The payment is processed through credit card. You can subscribe freely via Internet, and with the help of a Luxembourg mobile number you can send an SMS to the number 62345.

### Public car parks

 [www.vdl.lu](http://www.vdl.lu)  
Appli City-App

You will find the list and the location of Luxembourg City's car parks on the website [www.vdl.lu](http://www.vdl.lu). The City-App application offers plenty of information, including the number of free parking spaces in real time. This is also displayed at the entrance of the city.



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### **ASSISTANCE 24/7 & MEMBER BENEFITS**

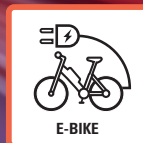
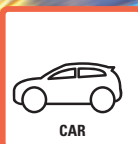
- > ROAD assistance (Luxembourg + Europe)
- > HOME assistance
- > PETS assistance
- > ADVANTAGES Partner programs
- Cancellation and travel health insurances

### **TRAVEL & LEISURE**

- > Exclusive member trips
- > Shop (guides, maps, security gadgets etc)
- > Automobile Sport and Oldtimer services

### **MOBILITY SOLUTIONS**

- > Diagnostic Center and worldwide car rental
- > Mobility Loft (consulting & legal advice)
- > Road- and Traffic Information (tailormade itineraries, internat. Driving licence etc)
- > B2B services (road assistance, call center, Mobility Management Trainings etc)



## **A WORLDWIDE 24/7 CARE-FREE MOBILITY**

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Automobile Club du Luxembourg 54, route de Longwy L-8080 Bertrange Phone (+352) 45 00 45 - 1 Helpline (+352) 26000



**www.acl.lu**

Rates are generally from 1 to 3 euros per hour paid by credit card or cash.

## Parking sticker

In some cities, including Luxembourg, it is possible to obtain residential parking stickers, and even professional ones. Check with the relevant communal administration.

Putting a parking disc behind the windshield allows free parking for up to 2 hours in authorized zones.

*For more information, check the Settling In / Administrative Procedures section.*

## Park + Ride

 [park-and-ride](#)

P+R are free car parks reserved for long-term parking (more than 5 hours) on the outskirts of the City of Luxembourg. There, you will find regular buses travelling towards the central Station or the city centre.

- P+R Bouillon
- P+R Kockelscheuer
- P+R Luxembourg-South
- P+R Kirchberg
- P+R Beggen

The P+R Bouillon, Luxembourg-Sud and Kockelscheuer are free for 24 hours. From the 25th hour of parking, the rate is 10 euros per day started.

## More information on car parks



## BREAKDOWN SERVICES

### Automobile Club du Luxembourg (ACL)


 [www.acl.lu](http://www.acl.lu)  
 [acl@acl.lu](mailto:acl@acl.lu)  
 (+352) 450 04 51  
 (+352) 26 000 (repair and towing)

ACL is a non-profit association and a community of 180,000 members committed to promoting access to mobility, its quality, safety and the free choice of means of locomotion. ACL offers 24/7 assistance and privileged and neutral advice through comprehensive services to guarantee the mobility of its members.

## CAR WASH

Some gas stations offer automatic car-washing systems for 10 euros approximately. Some car parks offer car-washing services while you shop. You will also find some specialised sites dedicated to automatic and manual car wash

## Useful references

 [autocentergoedert.lu](http://autocentergoedert.lu)  
[washmycar.lu/](http://washmycar.lu/)  
[www.carshine.lu](http://www.carshine.lu)  
[total.lu/](http://total.lu/)

# PUBLIC TRANSPORTS

## TRANSPORTS INFORMATION

### Mobilitéitszentral

 [www.mobilitait.lu](http://www.mobilitait.lu)  
 Gare centrale (Lux-city)  
 Gare Belval-Université  
 (+352) 246 52 465

Mobilitéitszentral, located at Luxembourg and Belval-Université stations, is Verkéiersverbond's customer centre and the first point of contact for travellers. It is also the competent authority in case of problems or claims.

The website and the mobile app [mobilitait.lu](http://mobilitait.lu) display bus, train and tramway timetables in real time and allow clients to find the best itinerary.

## TICKETS AND MEMBERSHIPS

### Free transports

Luxembourg is the first country in the world that inaugurated the concept of free public 2nd class transports in its territory. This measure is effective since March 1st 2020.

The entire bus network on Luxembourg territory is therefore free of charge for all passengers, as well as train journeys as long as they are made in 2nd class in Luxembourg.

### Ticket purchase

Fees apply to public transports outside Luxembourg and to 1st class journeys inside Luxembourg. Travel documents can be

purchased in the ticket offices of various operators (AVL, CFL, TICE), directly in the transports, with the mobility centre (Mobilitéitszentral), or at the Info'Box in the City of Luxembourg.

## BUS NETWORK

 [www.mobilitait.lu](http://www.mobilitait.lu)

Luxembourg's bus network is very well developed. It is easy to travel from one side of the country to the other via bus.

Regular, punctual and easy to access, Luxembourg's modern and comfortable buses are essential means of transport.

Buses circulating in Luxembourg territory are completely free, no matter the journey or the age of the passenger.

### Regional buses

The RGTR regional bus offer is very wide. These buses connect almost all rural municipalities to regional centers and Luxembourg City. They also connect the French, Belgian and German border regions to the Luxembourg capital.

Please note that regional bus trips beyond Luxembourg's borders are subject to a charge.

You can recognise RGTR regional buses through their line numbers, ranging between 100 and 999.



Tom Fidelity  
PHOTOGRAPHY

Find your regional bus, the timetable and connections on the website [Mobilitet.lu](https://mobilitet.lu).

## Luxembourg city buses


For urban journeys, we recommend taking the City of Luxembourg's buses or the Eurobus. Eurobuses are regional buses that guarantee the city's bus offer between the central station and the area of Kirchberg (the capital's European quarter).


In the City of Luxembourg's territory, Eurobuses function like urban buses: passengers can hop-on and off at every bus stop. We can identify these buses through their line numbers and their "Eurobus" name, displayed externally.


### Infobus – VDL Bus Service

 [vdl.lu/fr/](https://vdl.lu/fr/)

 [autobus@vdl.lu](mailto:autobus@vdl.lu)

 Building Cercle Cité Place d'Armes (Lux-Centre)

 (+352) 479 63 856

 From Monday to Saturday 8 am-6 pm

Infobus is the contact service that offers information on the City of Luxembourg's bus network and the national public transports.


### City shopping bus


 [cityshoppingbus.vdl.lu](https://cityshoppingbus.vdl.lu)

[csb.vdl.lu](https://csb.vdl.lu)

The City of Luxembourg offers a free shopping shuttle, which allows you to shop more easily in the city centre. City Shopping Bus circulates between the Glacis car park (Limpertsberg) and Rue Beaumont in the Upper City area. On weekends, the shuttle offers an extended service for shops opening on Sundays. It includes the following stops: Forum Royal, Cathédrale, Gruef and Kasinosgaass.

### City shuttle

 Tuesday and Thursday, 12 am-4 pm and 4:45pm-8pm


 Saturday, Sunday and public holidays: 10 am-9 pm

City Shuttle is a free autonomous shuttle available every 15 minutes in the quarter of Pfaffenthal, between the panoramic lift, the funicular and the Val des Bons Malades cemetery, to facilitate liaison.

### Call-a-bus

 [callabus.vdl.lu](https://callabus.vdl.lu)

 (+352) 479 64 797 45 mn in advance

 Monday to Saturday, from 9am-12pm

Call-a-bus is an on-demand service, offered by the City of Luxembourg on the territory of the city, giving the entitled persons the possibility to take the bus at the time of their choice, independently of the bus lines and timetables.


To take advantage of the "Call-a-Bus" service, you must be a resident of Luxembourg City, be 70 years old or older and have registered in advance using a specific form available on the VDL website.

Other communes also offer an on-demand shuttle service to travel inside the commune or nearby. Get some information with your communal administration.

### Night Shuttle Bus

Every Friday and Saturday evening you can use the night bus; some are free, others subject to a fee.

## City night bus

 [citynightbus.vdl.lu](http://citynightbus.vdl.lu)  
[cnb.vdl.lu](http://cnb.vdl.lu)

City Night Bus runs Friday to Saturday and Saturday to Sunday until 3:30 a.m. every 15 minutes on seven different routes. This night shuttle is a free service of the City of Luxembourg. You can view the different routes of the bus on the website.

## Night bus

 [www.mobiliteit.lu](http://www.mobiliteit.lu)


"Night buses" circulate during weekends, including the evening before bank holidays. Communes put them into service, in addition to the shuttles of the City of Luxembourg. Their use is generally free and allows travellers to return home after a night out, without having to use a personal vehicle.

## Night rider


 [nightrider.lu/](http://nightrider.lu/)


Night Rider is an on-demand night shuttle bus that you can book in advance. It is available on Fridays and Saturdays between 6pm-5am.


## Adapto, people with reduced mobility


 [www.adapto.lu](http://www.adapto.lu)  
[info@mt.public.lu](mailto:info@mt.public.lu)

 Transports department  
 4, Place de l'Europe (Lux-city)

 (+352) 246 52 465

 from Sundays (and bank holidays) to Thursdays: between 7am-10pm

 Fridays and Saturdays: between 7am-12pm

 December 24th: end of service 12pm.

Adapto is a specific transport service for disabled people unable to travel independently, by car or public transports. These specially equipped minibuses can be ordered occasionally. This service is available in the entirety of the Grand Duchy territory.

To use the Adapto services, you have to fill a request form in advance. You can find it on the Guichet.lu website. You also need to submit it with a medical certificate as attachment.

**More information on the bus services in  
Luxembourg**





## TRAMWAY

### Luxtram

-  [www.luxtram.lu](http://www.luxtram.lu)
-  [info@luxtram.lu](mailto:info@luxtram.lu)
-  61, circuit de la Foire internationale (Lux-city)
-  (+352) 272 03 91

At the end of the works, the tramway will connect the Cloche d'Or area (Luxembourg-Gasperich quarter) to Findel (airport) via the central station. To this day, the line is functioning between LuxExpo (Kirchberg quarter) and the station area in Luxembourg. The Cloche d'Or neighbourhood will be served in 2022.

The tramway circulates every day, including on bank holidays, from 5am-12pm at the latest, according to the traffic direction.

## FUNICULAR

The funicular establishes the connection, for free, between the Kirchberg quarter and that of Pfaffenthal at the level of Pfaffenthal-Kirchberg, near Pont-Rouge.

Timetables are synchronised with the train schedule. Access is authorised to bicycles, prams and luggages.

**Learn more about tramway and funicular**



## TRAINS

The CFL, Société Nationale des Chemins de Fer Luxembourgeois, manages all train journeys in Luxembourg.

Since March 2020, 2nd class train journeys are free in Luxembourg territory.

Only 1st class journeys and those beyond borders are subject to fees. Tickets or memberships can be purchased directly at the station ticket offices prior to boarding the train (excluding TGV trains). They can be booked by phone or via Internet. The cost of a 1st class single ticket is 3 euros.

The TGV journeys towards France must be booked in advance on the relevant website [oui.sncf](http://oui.sncf). You won't be able to access the train if you don't hold a valid booking.

### Chemins de Fer Luxembourgeois (CFL)

-  [www.cfl.lu](http://www.cfl.lu)
-  pl. de la Gare (Lux-city)
-  (+352) 248 92 489

Journeys, costs, timetables... Find out and purchase your national or international tickets with CFL. You can also buy your tickets online.

Simplify your train journeys in Luxembourg or throughout Europe thanks to the CFL mobile app, which can be downloaded from your smartphone.

## More about train journeys in Luxembourg



### Expat portrait : *Agne, Lithuania*

WHAT ARE THE REASONS THAT LED YOU TO LUXEMBOURG?

*I came to Luxembourg for work. The interview process started very quickly and I was offered a job in no time. Thus, a few weeks later, I landed here.*

TELL US WHAT SURPRISED YOU UPON YOUR ARRIVAL?

*The most surprising thing is that half of the population is foreign, with a mix of cultures, languages and nationalities. I also love the beautiful landscapes outside the city centre of Luxembourg. Before, I had never experienced so many foggy mornings, or seen so many animals such as foxes, deer, boars, donkeys or even hedgehogs!*

COULD YOU PLEASE GIVE US 3 ADJECTIVES TO DESCRIBE YOUR LIFE IN THE GRAND DUCHY?

*Multicultural, peaceful and minuscule..*

WHICH ASPECT OF LUXEMBOURG WOULD YOU MISS THE MOST SHOULD YOU LEAVE TOMORROW?

*The people I met, and all the experiences I had.*

TELL US WHICH AREA OF LUXEMBOURG DO YOU PREFER AND WHY?

*I love going for walks in Clausen, exploring it. It is one of the most ancient quarters of the City of Luxembourg.*

# SETTLE IN LUXEMBOURG IT'S EASIER WITH TANGO



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tango))

( tango.lu )

# OTHER TRANSPORTS

## CABS / TAXIS

If you need a cab, there are many parking areas reserved for cabs throughout the capital: rue Notre-Dame, parking du Glacis... You can also order one via phone or, for some, directly through Internet.

Each cab is free to apply its own fares. These are no longer regulated since 2016. However, cabs must clearly display their fares on the outside of the vehicle on the rear passenger side and inside.

The cab must clearly display the taxi-area plate on the windscreen and must take the shortest journey. If you have a preferred route, make sure you tell the driver. The taxi driver cannot deny your journey request, however short it may be. However, he or she is able to refuse to take you across the border or to undertake a long-distance journey.

One taxi driver is also allowed to refuse any passenger with inappropriate hygiene, with a drunk or drugged appearance.

He or she can also deny entry to animals, except guide dogs.

There is also another alternative to traditional cabs, similar to Uber. It is called Hello Taxi, and you can download the eponymous application on your iOS or Android.

## Somes references

 [www.webtaxi.lu](http://www.webtaxi.lu)  
[www.alotaxi.lu](http://www.alotaxi.lu)  
[www.taxiluxembourg.lu](http://www.taxiluxembourg.lu)  
[www.colux.lu](http://www.colux.lu)  
[www.citytaxis.lu](http://www.citytaxis.lu)  
[www.hellotaxi.lu](http://www.hellotaxi.lu)

**Learn more about Luxembourg cabs**



## CARPOOL

The carpooling system makes it possible to share an occasional or regular trip with other passengers. The objective is to spread the costs and the impact on the environment.


Carpooling is in full expansion in Luxembourg. Little used a few years ago, it is now gaining more and more followers, especially among cross-border workers.

### Copilote

 [www.copilote.lu](http://www.copilote.lu)

At the beginning of 2018, the government of Luxembourg launched a service platform that aims to promote carpooling. Named Copilote, this application allows you to travel with other road users, hence diminishing the costs and the environmental impact.

### Some references

 [www.pendlerportal.de](http://www.pendlerportal.de)  
[www.blablacar.fr](http://www.blablacar.fr)

...


### More information on carpooling in Luxembourg



## CARSHARING

"Car sharing" allows you to use vehicles in the streets, which are made available by specialised companies. This system allows you to occasionally use a car without having to bear the maintenance costs.

### Carloh car sharing

 [www.carloh.lu](http://www.carloh.lu)  
[info@carloh.lu](mailto:info@carloh.lu)  
 Charly's gare  
 16A, av. Émile Reuter (Lux-city)  
 (+352) 206 02 001  
 (+352) 206 02 000 (helpline)  
 From Monday to Friday 8am-6pm

Carloh offers a professional car service, especially designed for car sharing in the City of Luxembourg's territory. The vehicles – partly electric – are made available throughout the main residential areas of the capital. You can also find a station near the central station and the city centre.

Once you validate your subscription and participate to the information sessions, you will be all set to book and use the Carloh vehicles and travel around.

### Flexcar sharing

 [www.flex.lu](http://www.flex.lu)

This is a car sharing system inaugurated by the CFL (Chemins de Fer Luxembourgeois). The car sharing stations (more than thirty) are directly connected to the train stations of the country's main towns. They offer great flexibility. Several options are offered, so you can use them regularly or occasionally.

## PLANES

### Findel airport

 [www.luxairport.lu](http://www.luxairport.lu)

Luxembourg-Findel airport is an international airport serving more than 70 destinations with direct flights, in Europe and even further towards Turkey or Tunisia.

More and more airline companies serve Findel international airport, which has become a veritable hub towards the largest international airports.

You will find all the airline companies and served destinations on the website of Luxembourg airport [Luxairport.lu](http://Luxairport.lu).

Many car parks are available, depending on the parking time. The "Kiss&Go" parking space, which is situated in front of the airport, is free for the first 15 minutes. Beyond that, the price rapidly increases. For an extended parking time, you should use the economic M car park, which is located further away and is connected to the airport via shuttle. A price simulator is available on the website [Luxairport.lu](http://Luxairport.lu).

### Nearby airports

If you can't find your destination from Luxembourg airport, other international airports are located nearby in the Great Region and offer many international flights:

- Charleroi airport in Belgium, 196 km away – 2h30
- Frankfurt airport in Germany, 234 km away – 2h55
- Frankfurt-Hahn airport in Germany, 112 km away – 1h30
- Metz-Nancy-Lorraine airport in France, 90 km away – 1h23

 [www.flibco.com](http://www.flibco.com)

You can travel directly and easily from these airports thanks to the Flibco airport shuttles departing from Luxembourg station and Findel.

**More information on air or train travel  
from Luxembourg**





# SUSTAINABLE MOBILITY

With an ever-increasing population, transports in Luxembourg are a central issue of political debate and regional planning .

## BONUSES FOR NON-MOTORIZED MOBILITY

 [www.guichet.lu](http://www.guichet.lu)

Within the framework of sustainable mobility, the government offers bonuses ranging from 500 to 5,000 euros.

Bonuses are granted for the purchase of a new electric or hybrid self-propelled vehicle and/or a new bicycle with or without pedal assistance (pedelec25), as long as the vehicle is registered in Luxembourg and is 100% electric, hydrogen fuel cell or hybrid with CO2 emissions of less than 50g/km.

Incentives promoting eco-responsible mobility can also be granted to citizens benefiting from a rental or leasing contract.

To benefit from them, the vehicle must be new, purchased and put into circulation between January 1, 2019 and December 31, 2021 in Luxembourg.

## BICYCLES CONDUCT RULES

Using headsets (MP3, mobile phone, etc...) is forbidden when cycling.

Only children up to 12 years old can cycle on the pavement. An adult person can also accompany them.

Your bicycle must be equipped with:

- a bell,
- 2 brakes, at the front and back,
- a yellow or white light at the front, a red reflector and light at the back,
- reflectors on the tyres (2 per tyre) and on the pedals.

Between the sunset and sunrise, and during days of poor visibility, bicycle lighting is mandatory.

The sign with the bike symbol, accompanied by "Excepté Frei" indicates the possibility of using one-way roads or bus lanes.

Using helmets is mandatory for children under the age of 12.

Cars must comply with a safety distance of at least 1,5 metres when overtaking a cyclist

## BICYCLE SHARING SYSTEM

There are several self-service bicycle companies in Luxembourg. Users can borrow a bike for a fee and return it to another station. This allows you to travel through the cities freely.

### Vel'OH!

 [www.veloh.lu](http://www.veloh.lu)  
 (+352) 27 888 746

The City of Luxembourg made self-service electric bikes available at parking stations spread throughout the city. These vel'OH! stations allow you to make short trips. The vel'OH! bikes are available 24/7.


To take advantage of these, you can choose between a long or short-term membership. The long-term membership card gives access to the vel'OH! service for a year. The short-term subscription ticket allows you to use the bikes whenever you want for a total of 7 days.

### Velo en ville Asbl

 [www.vdl.lu](http://www.vdl.lu)  
 8, r. Bisserwee (Lux-city)  
 (+352) 479 62 383

Vélo en ville offers rental bicycles for the entire family. Bike seats, tandems, helmets, small trailers... are options available for young children.

### Vël'OK

 [www.velok.lu](http://www.velok.lu)  
 (+352) 800 62 456

Vël'Ok is the self-service bicycle system offered by the city of Esch-sur-Alzette.

## CYCLING SCHOOLS

 [www.lvi.lu](http://www.lvi.lu).

Would you like to learn how to ride a bike? Lëtzebuerger Vëlos-Initiativ offers lessons for children and adults.

## BICYCLE PARKS

### mBox

With mBOX, you can easily park your bike while protecting it from theft and vandalism.

More than thirty secured spaces are available near the train stations. You can have access to these bicycle parks with the public transport card mKaat.

## CYCLE PATHS

 [www.map.geoportail.lu](http://www.map.geoportail.lu)

Luxembourg's national territory offers more than 660 kilometres of cycling paths. More information on geoportail.lu website

**Learn more about eco-friendly mobility in  
Luxembourg**







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# LIVING IN LUXEMBOURG

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Waste collection, Recycling centres, Waste sorting, How to reduce waste?

# SHOPPING

## CONCIERGE SERVICE

Today, concierge services are present everywhere in Luxembourg. In order to relieve the daily life of their employees, some companies increasingly use these agencies. The tasks offered are diverse and varied such as dry cleaning, finding a baby-sitter, receiving a delivery, making appointments with a health professional, booking a cab...

### Volo - your concierge desk

 [www.volo.lu](http://www.volo.lu)  
 (+352) 202 11 211

## PRACTICAL INFORMATION

In the Grand Duchy of Luxembourg, retail stores open generally from Monday to Saturday from 9:00 to 18:00, sometimes 18:30. In Luxembourg-Ville, some shops in the Centre and Station areas are open on Sundays.

Retail stores and shops are generally closed on Sundays and during the bank holidays, with some exceptions, such as the period before Christmas or the periods of sales, during the famous "Mantelsonnég" in October, or once a month.

Hypermarkets, supermarkets and convenience stores are generally open from 8:00 to 18:00 or 20:00, depending on the shops. They open on Sunday mornings (except on bank holidays) until 12:00 or 13:00. This is the case for brands like Smatch & Match, Aldi, Cactus and Delhaize.

Some malls exceptionally open on Sundays. The Pall Center mall at Oberpallen is open every Sunday and during bank holidays.

### City shopping info point

 [www.cityshopping.lu](http://www.cityshopping.lu)  
 2, pl. d'Armes (Lux-city)  
 (+352) 262 70 270  
 From Tuesday to Saturday 10 am-6 pm

The City shopping info point is an information space dedicated to shopping at the City of Luxembourg. There, you will find all the necessary information about the shops (brands, products, opening hours...), the shopping events such as Sunday openings, garage sales, sales periods, animations or services offered by the merchants of Luxembourg City.

### Free transports

 [mobilitet.lu](http://mobilitet.lu)

In Luxembourg, all lines from the bus network and the tramway are free to use. Remember that you can use P+R car parks, which are located on the outskirts and offer bus journeys to the city. This will prevent you from looking for a parking space when there are events that attract large crowds of people.

### City shopping bus



 [cityshoppingbus.vdl.lu](http://cityshoppingbus.vdl.lu)  
[csb.vdl.lu](http://csb.vdl.lu)

The City of Luxembourg offers a free shuttle service from the Limpertsberg quarter (Glacis car park) that will allow you to go shopping more easily. The City Shopping Bus circulates every 10 minutes between the Glacis car park and the

city centre.

*See the Travel/ Public Transports chapter.*

## Consumer protection: Union Luxembourgeoise des Consommateurs (ULC)




 [www.ulc.lu](http://www.ulc.lu)  
 55, r. des Bruyères (Howald)  
 (+352) 496 02 21

The Consumer Union of Luxembourg (Union luxembourgeoise des consommateurs, ULC) is a non-profit association. It informs, advises and defends consumers in the context of consumer disputes.

## SHOPPING CENTRES




### Central region

#### Royal-Hamilius

 [www.royal-hamilius.lu/](http://www.royal-hamilius.lu/)  
 Grand-Rue, Luxembourg-Centre  
 From Monday to Thursday 9am-8pm;  
 Friday 9 am-9pm; Saturday 9am-7pm




Hypermarket Delhaize, Galeries Lafayette,  
 Fnac, Décathlon (opening 2021)

#### Auchan shopping center Kirchberg

 [www.auchan.lu](http://www.auchan.lu)  
 5, r. Alphonse Weicker (Lux-kirchberg)  
 From Monday to Thursday 9am-8pm;  
 Friday 9am-9pm; Saturday 9am-7pm


Hypermarket Auchan

#### Cloche d'Or Gasperich

 [www.clochedor.lu](http://www.clochedor.lu)  
 Rue Ch. W. Gluck, Lux-Gasperich  
 From Monday to Thursday 9am-8pm;  
 Friday 9am-9pm; Saturday 9am-8pm

Lifestore Auchan

#### Infinity Kirchberg

 [www.infinityluxembourg.lu](http://www.infinityluxembourg.lu)  
 Lux-Kirchberg

Hypermarket Delhaize

#### La Belle Étoile shopping center

 [www.belle-etoile.lu](http://www.belle-etoile.lu)  
 Rte d'Arlon (Bertrange)  
 28 28 90 02  
 From Monday to Thursday 9am-8pm;  
 Friday 9am-9pm; Saturday 9am-7pm

Hypermarket Cactus

#### City Concorde shopping center

 [www.concorde.lu](http://www.concorde.lu)  
 80, rte de Longwy (Bertrange)  
 (+352) 44 93 991  
 From Monday to Thursday 9am-8pm;  
 Friday 9am-9pm; Saturday 9am-7pm

Hypermarket Cora

#### Walfer shopping center

 [www.walfer-shopping-center.lu](http://www.walfer-shopping-center.lu)  
 2, r. des Romains (Walferdange)  
 (+352) 27 03 38 01  
 From Monday to Friday 9am-8pm;  
 Saturday 9am-6pm

Supermarket Delhaize

### South region

#### Belval Plaza shopping center

 [www.belvalshopping.lu](http://www.belvalshopping.lu)  
 7 et 14, av. du Rock'n'roll (Esch/Alzette)  
 (+352) 26 17 51 79  
 From Monday to Friday 9am-8pm;  
 Saturday 9am-7pm








Supermarket Delhaize

### Opkorn shopping center

 [www.opkorn.lu](http://www.opkorn.lu)  
 1, bd Émile Kriebs (Differdange)  
 From Monday to Thursday 9am-8pm;  
 Friday 9am-9 pm; Saturday 9am-7pm


Hypermarket Auchan

### Shopping park Bettembourg

 [www.shoppingpark.lu/](http://www.shoppingpark.lu/)  
 235 Route de Luxembourg (Bettembourg)  
 From Monday to Thursday 9 am-8pm;  
 Friday 9am-9pm; Saturday 9am-7pm

Hypermarket Delhaize

### Borders shopping center

 [www.borders.lu](http://www.borders.lu)  
 6, Schengerwiss (Remerschen)  
 From Monday to Saturday 7:30 am-8pm;  
 Sunday 10am-7pm

Supermarket Delhaize

## North region

### Pall center shopping village




 [www.pallcenter.lu](http://www.pallcenter.lu)  
 2, Arelerstrooss (Oberpallen)  
 (+352) 23 64 41  
 From Monday to Saturday 8am-8pm;  
 Saturday 8am-7pm

### Langwies 1+2 shopping center

 [www.langwies.lu](http://www.langwies.lu)  
 r. Hiehl (Junglinster)  
 26 78 25 31  
 From Monday to Friday 9am-6:30pm;  
 Saturday 9am-6pm

Supermarket Delhaize

### Nordstross shopping mile Marnach

 [www.nordstrooss.lu](http://www.nordstrooss.lu)  
 2, Marburgerstrooss (Marnach)  
 From Monday to Saturday 9am-7pm

Supermarket Cactus

### More information about shopping centres



## SHOPPING EVENTS

 [www.cityshopping.lu](http://www.cityshopping.lu)

### Braderie de Luxembourg

The big braderie in Luxembourg city takes place at the end of “Schueberfouer”, beginnings of September. You will find it in the streets of the city centre and in the station neighbourhood. All shops open their doors and sell off their items for the occasion..

### Oktavmértchen

Octavmértchen is a traditional market with stands. It takes place every year near the Cathedral of Luxembourg, during the Octave celebration, one of the country’s major religious events.

### Mantelsonndeg

Every year, the traditional “Mantelsonndeg” takes place on the last Sunday of October

(literally: the “Sunday of coats”). For this occasion, many shops open their doors in Luxembourg. This is the perfect occasion to renew your winter wardrobe while taking advantage of interesting discounts.

## Sunday openings

During the year, shops in Luxembourg exceptionally open their doors on Sunday afternoons once a month, so you can enjoy some shopping. More information is available on the website [www.cityshopping.lu](http://www.cityshopping.lu)

## Sales

In Luxembourg, sales happen twice a year: in January and in June/July. The Grand Ducal regulation sets the dates every year.

## Black friday

Black Friday is a commercial event originating from the United States and Canada. It has become increasingly popular in Europe, including Luxembourg. As across the Atlantic, it takes place at the end of November and allows you to take advantage of many promotional offers.

## Christmas markets

 [winterlights.lu](http://winterlights.lu)

At the end of the year, the famous Christmas markets take place in Luxembourg-ville and other communes, as well as in Germany (among other countries). This is the moment to enjoy the beautiful festive atmosphere while sipping some mulled wine!

## Flea markets

Second-hand dealers showcase their treasures on the 2nd and 4th Saturdays of the month, from 8am-18pm at place d’Armes in

Luxembourg-ville. Flea markets are also organised during Émaischen (Easter Monday) and the Christmas market.

## Garage sales

 [www.vdl.lu](http://www.vdl.lu)  
 Pl. Guillaume II (Lux-city)  
 (+352) 47 96 42 99

Garage sales generally happen in good weather conditions from March to October.

On the first Sunday of each month, between April and October, garage sales take place at place Guillaume II, in Luxembourg city

If you would like to take part in these events, check directly with the City of Luxembourg.

To participate to garage sales in other communes, you can get information with your communal administration.

## More information on shopping



## BUY LOCAL

### Lëtzshop.lu

 [letzshop.lu](http://letzshop.lu)

Initiated by the Ministry of the Economy, and conducted in partnership with the Chamber of Commerce, the Luxembourg Confederation of Commerce (CLC) and several Luxembourg municipalities, including the City of Luxembourg, the online platform Letzshop.lu offers the possibility to shop online in Luxembourg only. Today there are more than 200 Luxembourgish online retailers.




### Lët'z go local, De Lokale Maart

 [www.letzgolocal.lu](http://www.letzgolocal.lu)

Lët'z go local is an association that promotes products and services 100% Luxembourgish. Several times a year, Lët'z go local organises markets at Rotondes in Luxembourg or at Ettelbrück to showcase local products and promote them to the general public: De Lokale Maart.

Design, fashion, local products, services to individuals: each year there are more than fifty stands exhibiting Luxembourg's savoir-faire and specialities.

### Rosport

 [www.rosport.com](http://www.rosport.com)  
 [contact@rosport.com](mailto:contact@rosport.com)  
 (+352) 408 4031




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## WEEKLY MARKETS



### Luxembourg

 [www.vdl.lu](http://www.vdl.lu)  
 Place Guillaume II (Lux city)  
 Every Wednesday and Saturday 8am-2pm  
 Place de Paris (Lux city)  
 No market while works for the tram line are being carried out Every Wednesday and Saturday 8am-2pm  
 Place Léon XIII (Lux-Bonnevoie)  
 Every Wednesday 8am-2pm  
 Glacismaart (pl. Laurent, Lux-Limpertsberg)  
 3rd Sunday of the month, 10am-5pm from March to November (except August)



### Diekirch

 [www.tourisme.diekirch.lu](http://www.tourisme.diekirch.lu)  
 Zone piétonne (Diekirch)  
 Tuesday 8am-12 pm




### Differdange

 [www.differdange.lu](http://www.differdange.lu)  
 Place du marché (Differdange)  
 Thursday 2:30pm-6:30pm




### Dudelange

 [www.dudelange.lu](http://www.dudelange.lu)  
 Place de l'Hôtel de Ville (Dudelange)  
 Thursday 8am-12:30pm

### Esch-sur-Alzette

 [www.esch.lu](http://www.esch.lu)  
 Place de l'Hôtel de Ville (Esch/Alzette)  
 Tuesday and Friday 8 am-1pm

### Ettelbruck

 [www.ettelbruck.lu](http://www.ettelbruck.lu)  
 Zone piétonne (Ettelbruck)  
 Friday 7:30am-1pm

### Sandweiler

 [www.sandweiler.lu](http://www.sandweiler.lu)  
 place Jemp Stein

🕒 1st and 3rd Thursday of the month 4pm-7pm (8 pm summer)

## Strassen



[www.strassen.lu](http://www.strassen.lu)



## Parking du centre culturel Paul Barblé



2nd and 4th Friday of the month 4pm-7pm

## Useful references



[www.lespaniersdesandrine.lu](http://www.lespaniersdesandrine.lu)

[www.terra-coop.lu](http://www.terra-coop.lu)

[www.avocado.lu](http://www.avocado.lu)

[www.lechatbiotte.lu](http://www.lechatbiotte.lu)

[www.co-labor.lu](http://www.co-labor.lu)

[www.ouni.lu](http://www.ouni.lu)

[www.naturata.lu](http://www.naturata.lu)

## SUSTAINABLE CONSUMPTION

Shopping in supermarkets, hypermarkets or supermarkets is very convenient. But more and more, we want to consume in an alternative, local and fair way. Just Arrived offers you a selection of local producers and fair, ecological and sustainable brands!



**Learn more about local and ecological markets and brands**

A few words from expats: "Which adjectives characterise the Grand Duchy of Luxembourg the best?"



©Just Arrived

From here

or from abroad

Visit [ing.lu/welcome](http://ing.lu/welcome)



# CATERING

With more than 1.300 restaurants and cafés, the Grand Duchy is known for the variety of its catering offer. Italian, Brazilian, Peruvian, Japanese cuisine... The menus are as cosmopolitan as the population.

Throughout the year, many culinary competitions and events take place. These are great occasions for you to discover – or rediscover – local or international specialties.

## FIND A RESTAURANT

Many sites and guides offer lists of Luxembourg restaurants. There are, for instance, the traditional Michelin, Gault&Millau, Trip Advisor guides, but also websites that are 100% “made in Luxembourg”. Directories – Editus, Yellow... – are also available online to find a restaurant.

There are many star restaurants in Luxembourg. There is a wide range of leading gourmet restaurants, world cuisine, pizzerias or brasseries. You can also enjoy your meal with your children in a beautiful terrace.

## Useful references

 [www.menu.lu](http://www.menu.lu)  
[www.tripadvisor.fr](http://www.tripadvisor.fr)  
[www.appetite.lu](http://www.appetite.lu)  
[www.explorator.lu](http://www.explorator.lu)  
[www.gastronomie.lu](http://www.gastronomie.lu)

## Good to know

Remember to book your table in advance! Good tables and nice places are often crowded at mid-day or 7pm. Children portions are available for kids, and the dishes are generally generous. You can also take portions of your meal with you with an Ecobox to avoid any waste.

## CULINARY EVENTS

Each year, several culinary events take place in the Grand Duchy of Luxembourg.

### Restodays

 [www.restodays.lu](http://www.restodays.lu)

Restodays is among the most anticipated culinary events of the year. For ten days, the associated restaurateurs offer gourmet menus at low prices.

### Expogast

 [www.expogast.lu](http://www.expogast.lu)

Expogast celebrates the catering industry every four years. Supported by Villeroy & Boch, this event reunites approximately 8.000 exhibitors from fifty countries.

### Dinner in the Sky

 [www.dinnerinthesky.lu](http://www.dinnerinthesky.lu)

Dinner in the sky gives you the opportunity to enjoy a gourmet meal... in the sky! Renowned chefs from Luxembourg prepare menus for twenty privileged people who will also enjoy a unique view of the capital and its surroundings.





# SOURCES ROSPORT

DISCOVER THE FINEST  
NATURAL MINERAL WATER OF LUXEMBOURG.  
ROSPORT, THE REFERENCE SINCE 1959.



[WWW.ROSPORT.COM](http://WWW.ROSPORT.COM)



## Euro-Toques' annual gala

 [www.eurotoques.lu](http://www.eurotoques.lu)

Each year, the Euro-Toques association organises a gala diner, which will give the entirety of the returns to an association.

## Festival Eat it

 [www.rotondes.lu](http://www.rotondes.lu)

The Luxembourg Eat it street food festival is always a great success. The festival is designed for street food lovers and takes place, since 2013, in the Rotondes Square in the station area. There, you will find many food-trucks.

**Learn more about catering**



## LUXEMBOURG SPECIALTIES

### Culinary Specialties

Luxembourgish cuisine is, above all, country style. Enjoy typical country dishes such as Bouneschlupp or Judd mat Gaardebounen. Don't miss out on the famous Gromperekichelcher during Schueberfouer or the Advent markets.

Discover all sorts of sausages: "grillwurst", white wood fired pork sausages, served in small buns like hot-dogs. You will find them during festive events. You will also see other varieties of sausages like the "mettwurst", made of smoked pork. Generally, children love the "Lyoner".

All gourmands should not miss the "Bouchée à la reine", the Forell Am Rèisleck, or the "friture de la Moselle" and Rieslingspaschteit.

For pastries, try the Bamkuch, traditionally served during big events. The Boxenmännchen are little bonhommes en brioche, mainly served on Saint Nicholas Day. During the Carnival period, you will see some sweet rolls called "Fuesendkichelcher".

### Wine and Sparkling Wines

The Mosel valley has a long viticultural tradition. It is known for its grape varieties such as Auxerrois, Pinot blanc, Pinot gris and Riesling. In addition to its white wines, Luxembourg is famous for its white sparkling wines. You can find more information on the website [vins-cremants.lu](http://vins-cremants.lu).

# W·box

THE WINE BOX

w-box.lu



W-box, the 1st Winebox made in Luxembourg !  
Live the Winebox experience and discover  
two bottles of wine every month !



## Who's the Winebox for ?

Winebox is for every wine lover !



## What will you get?

Our four sommeliers share their passion and know-how by selecting 2 exciting wines for you each month. Enjoying and discovering more about wines has never been so easy thanks to our tasting sheets and a monthly magazine.



## Your benefits



Choose your  
subscription



Benefit of special  
prices on e-shop



Get your winebox  
each month




Get your wines shipped directly  
to your preferred adress




Discover the sommelier's  
selection

[WWW.W-BOX.LU](http://WWW.W-BOX.LU)

## Bernard Massard

 <https://www.bernard-massard.lu>

 (+352) 750 545 1

Since 1921, 5 generations have succeeded each other to create wines of irreproachable quality for consumers in more than 20 countries around the world. As the first family producer, Bernard Massard remains faithful to the entrepreneurial spirit of the founders and works to offer tasters a real moment of pleasure.

## Luxembourgish Beers

Today Luxembourg still has 6 Luxembourg beer breweries, including La Battin, La Bofferding and Diekirch et la Mousel.

# SORTING AND WASTE

## WASTE COLLECTION



In Luxembourg, waste sorting is a common practice. We encourage the citizens of the Grand Duchy to be responsible for these little green actions.

When registering in your commune, you will be offered several bins and specific containers in exchange for a fee. The waste will be collected periodically.

## Hygiene service of the city of Luxembourg

 [dechets.vdl.lu](http://dechets.vdl.lu)

[hygiene@vdl.lu](mailto:hygiene@vdl.lu)

 48, route d'Arlon (Lux-city)  
 (+352) 479 63 640



For the hygiene services of other communes, please check with your communal administration.

## RECYCLING CENTRES

Communes offer recycling centres to their residents, so they can place their waste inside different bins and specific containers. Toxic waste is also collected there, so it can be properly destroyed.

For a responsible and sustainable consumption, an "occasion" corner allows you to leave objects that have become useless. People who need them can collect them. Who knows: maybe you will make a bargain!

## VDL recycling centre

 Rue du stade / 48 Rue d'Arlon (Lux Belair)  
 Monday to Friday 7am-7:30pm, Saturday 8:30am-6pm

Residents of Strassen have also access to the recycling centre of the City of Luxembourg.

To know more about the recycling of other communes, please check with your communal administration.

## WASTE SORTING

### Paper and cardboards

Newspapers, catalogues, books, notebooks, cardboards, flyers... should be discarded inside the bins and blue containers.69

### Glass

Bottles and glass jars should be disposed in specific containers that are made available to individuals at the recycling centre or at street collection points.

Before throwing away the glass, make sure you remove corks, lids, aluminium or plastic cuffs. Don't forget to rinse the containers.

### PMC recyclable packaging

Blue PMC bags (Valorlux) are designed for recyclable packaging: plastic bottles and flasks, metallic packaging such as canned goods and drink cartons. If you have a green bag, which

are generally dispensed in some communes, you can also add films and plastic bags to it.

Beware! Don't throw away disposable cups, yoghurt cups, cans containing toxic substances or toys in PMC bags.

Your communal administration can give you free PMC bags.

for an annual fee, communes offer specific containers for bio-waste collection.

Get more information with your commune.

**More information on housing maintenance**

### Mon Sac Bleu App ("My Blue Bag")

You can recycle more easily thanks to the free app Mon Sac Bleu. It will give you practical information, tricks and useful addresses to teach you how to recycle according to Luxembourg's rules.



## Organic and biodegradable waste

The biodegradable waste that we collect becomes a renewable energy source. In exchange

### HOW TO REDUCE WASTE?

**Install a compost bin.** You have a garden or a balcony with plants? Install a compost bin. Vegetable or fruit skins, egg shells, coffee grounds, tea bags,... can become an excellent compost for your plants.

**Limit your waste.** Opt for reusable shopping bags and fabric bags for your fruits and vegetables. You can buy them in any supermarket. You can even freely exchange your shopping bags for life.

**Buy in bulk.** Supermarkets are increasingly offering bulk goods such as washing powder, dried fruit, pasta... Buy cut portions of cheese or meat.

**Use glass containers instead of plastic ones.** Keep the jam or vegetable glass jars. Use them again as food containers.

**Rediscover soap!** Forget about shower gels in plastic bottles. Opt for solid shampoos or toothpaste.



Tom Fidelity  
PHOTOGRAPHY



© Vitusbering

# SELF CARE

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# HEALTH

## GENERAL INFORMATION

Luxembourg's health system is very efficient. It gives equal access to health care, no matter your status or means. Several hospitals cover the territory and many practitioners can be easily consulted.

### Sante.lu

 [www.sante.public.lu](http://www.sante.public.lu)

This portal, launched in 2009 by the Ministry of Health, brings together all information on the theme of health, whether for individuals or professionals. You will find there in particular :

- prevention advice,
- substantive files,
- explanatory records on diseases, examinations, analyses,
- details on the care repayment terms,
- a presentation of all the health and social sector actors,
- information on the practice of health professions,
- news, event calendars,
- the sector's legislations,
- different publications,
- campaigns for the prevention and the promotion of health, led by the Ministry and the Directorate of Health.

An app is also available via Apple and Google stores.

## 112 Emergencies

 112

112 is the emergency number:

Ambulances, fire brigades, hospitals, doctors, pharmacies, veterinary or civil protection services. It is available every day, at any time, for all vital emergencies.

Beware! Emergencies aren't always located in the same hospital. They function according to an on-call system. Call 112 to know where to go for emergencies. In the event of a vital emergency, the ambulance (SAMU) steps directly after the 112 call.


### More information on medical emergencies in Luxembourg



## Medico-social league

 [www.ligue.lu](http://www.ligue.lu)

 21-23, r. Henri VII (Lux-city)

 (+352) 220 09 91

Created in 1908, the "Ligue Médico-Sociale" (LMS) aims to improve the health and well being of all Luxembourg residents. It offers different services: psychological assistance, smoking cessation help, diet consultations. All services and consultations are free of charge.

## Immigration medical service

 [www.ms.public.lu](http://www.ms.public.lu)  
 20, Rue de Bitbourg (Lux-Hamm)  
 (+352) 247 755 45

The Immigration Medical Service organises the medical control of foreigners outside the European Union who have applied for a resident permit in Luxembourg. People must take a medical exam and a tuberculosis detection test. Beware! In case of refusal, the resident permit will not be issued.

*See immigration formalities in the “Settling In” section*

## SOCIAL SECURITY

### Affiliation and contribution

#### Common Centre of Social Security (CCSS)

 [www.ccss.lu](http://www.ccss.lu)  
 125, rte d’Esch (Lux-city)  
 (+352) 40 14 11  
 Reception counter: Monday to Friday 8am-4pm  
 Offices: Monday to Friday 8:30am-11:30am and 2:30pm-4pm

To be able to benefit from health insurance, it is necessary to make a prior declaration with the “Centre commun de la sécurité sociale” (CCSS).

Employers generally make this declaration within eight days from the moment the employee takes office. The CCSS is then responsible for the person’s affiliation with the competent health fund.

The spouse or partner (if he or she is not insured) and the children are automatically insured. They become “co-insured”. To this end, supporting

documentation must be sent to the CCSS, e.g. marriage contract or the family book. Once declared, the insured receives a Social Security card with a personal registration number. This number allows the identification of each individual in the eyes of health and any other public administrations.





For any other situation (student, intern, unemployed, refugee...), please refer to the “Health/Social” section of the Guichet.lu website.

## European health insurance card

To obtain a European Health Insurance card, please go to [www.ccss.lu](http://www.ccss.lu). Delivered for a certain amount of time (the expiration date is at the back of the card), it can only be renewed upon the holder’s request.

## HEALTH FUNDS

### National health fund (CNS)

 [www.cns.lu](http://www.cns.lu)  
 125, rte d’Esch (Lux-city)  
 (+352) 27 571  
 Reception counter: Monday to Friday 8am-4pm

“Caisse nationale de santé”(CNS) or D’Gesondheetskeess covers insured people from the private sector.

Some procedures can be made online on MyGuichet.lu, with the aid of a LuxTrust product or an electronic identity card.

## Illness fund for civil servants and public employees (CMFEP)



[www.secu.lu](http://www.secu.lu)



32, av. Marie-Thérèse (Lux-city)



(+352) 45 16 81



Monday to Friday 8:30am-11:30am and

2pm-4pm

“Caisse de maladie des fonctionnaires et employés publics” (CMFEP) is dedicated to workers from the public sector and those with a similar status.

## Cross border workers

Cross border workers must choose a fund from their residential country. The registration should be done via the international application form provided by the CNS. The affiliation of co-insured people (family members) is determined by the residential country's legislation.

### More information on health funds in Luxembourg



## REIMBURSEMENT OF MEDICAL EXPENSES

Depending on the nature of services, the health insurance covers the doctors' fees and the medical expenses in their totality or partially.

To have your medical expenses reimbursed, you must make a prior declaration with the Common Centre of Social Security (CCSS).

*See the previous paragraph on health funds.*

Once you have paid the provider for the treatment, you must send the originals of the fee memoranda or medical expenses to the health insurance fund you depend on (CNS or CMFEP) for reimbursement. Invoices must be accompanied by proof of payment (practitioner's or pharmacy stamp). In the case of payment by internet bank transfer, do not forget to attach your debit notice. A copy of the transfer is not sufficient.

All posts must contain the surname, the first name, the address and the patient's registration number. If this is your first reimbursement request, you must communicate your bank account's IBAN number.

Finally, all of these documents must be sent to the following address:

*Caisse nationale de santé (CNS)  
Service remboursements  
L-2980 Luxembourg*

If your CNS reimbursement request mail is sent from Luxembourg, you don't need to frank it.

If you require emergency care abroad, it is recommended to contact your health fund before your trip in order to learn about the potential reimbursement terms. Remember to ask for detailed and receipted written invoices, and if possible, in one of the common languages (French, German, English).

Make sure that the consulted doctor or the supplier is approved and accredited.

For the fees related to prescribed drugs, present your health insurance card to the pharmacist. You will only have to pay for the part that is not covered by the health fund. You will also be charged when purchasing drugstore products or medicines without prescription.

## Complementary health insurances

A complementary health or mutual insurance can be taken out in addition to the health insurance company. This will reimburse some of the medical expenses not covered by the health insurance company. Compare the services and reimbursements offered by several insurance companies. These complementary insurances remain quite expensive.

Some employers offer to their employees some extended health benefits. Find out more about it.

## Some References

### Mutual Medico-Complementary Fund (CMCM)

 [www.cmcm.lu](http://www.cmcm.lu)  
 49, r. de Strasbourg (Lux-city)  
 (+352) 49 94 451

Their main concern is to support and help affiliates with their medical and health problems. Their ambition is to maintain special relationships with all affiliates and their families. For CMCM, in an ever-changing world, it is important to be able to rely on these values.

### Other references

 [www.axa.lu](http://www.axa.lu)  
[www.baloise.lu](http://www.baloise.lu)  
[www.lalux.lu](http://www.lalux.lu)  
[www.foyer.lu](http://www.foyer.lu)




## More information on health care refund in Luxembourg



## USEFUL ADDRESSES

### Senior information

#### Lux seniors

 [www.luxsenior.lu](http://www.luxsenior.lu)  
 247-86 000  
 From Monday to Friday 8:30-11:30am

Website of the Luxembourg government offering useful information for the Grand Duchy seniors.

### Seniors Service City of Luxembourg

 [www.vdl.lu](http://www.vdl.lu) / seniors service  
 45 75 75

A special number for the seniors of the City of Luxembourg is available 24 hours.

It allows seniors to contact:

- the City of Luxembourg's seniors services (remote alarm, information, reception),
- the Social Office (meals on wheels),
- the Asbl Help-Doheem versuerget (assistance and care at home),
- the Hëllef Doheem foundation (assistance and care at home).

# DON'T WAIT UNTIL IT'S TOO LATE!



We fly for **your** life



## YOU SUPPORT

Air rescue in Luxembourg and the Greater Region

## YOU HELP

Save lives, maybe even yours one day

## WE OFFER

Worldwide repatriation free of charge



Become a **LAR member now** and travel at ease, knowing that you are not alone. In the event of a medical emergency abroad, LAR will bring you back home safely.

## Luxembourg air rescue (LAR)

 [www.lar.lu](http://www.lar.lu)  
 [info@lar.lu](mailto:info@lar.lu)  
 (+352) 48 90 06

Luxembourg Air Rescue provides worldwide air medical assistance and repatriation service so that you are safe anywhere in the world. In 2020, the De Gaulle-Adenauer 2020 Award was presented to Luxembourg Air Rescue (LAR) in recognition of their outstanding cross-border performance in the context of the COVID-19 crisis.

## Luxembourg mental health league

 [www.llhm.lu](http://www.llhm.lu)  
 11, r. du Fort Bourbon (Lux-city)  
 459, rte de Longwy (Lux-city)  
 (+352) 49 30 29 / 45 42 16




The Luxembourg Mental Health League (d’Ligue) offers attention, support and guidance to all people suffering from mental health issues. It gives free consultations, therapeutic housing and daytime services. It also provides information, prevention and training services.

## Psy-jeunes

 [www.croix-rouge.lu](http://www.croix-rouge.lu)  
[psyjeunes@croix-rouge.lu](mailto:psyjeunes@croix-rouge.lu)  
 17, r. Glesener (Lux-city)  
 (+352) 27 55 63 00



The “Psy-Jeunes” team offers psychological and psychotherapeutic consultations to young people aged 12 to 21.

## Initiativ liewensufank

 [www.liewensufank.lu](http://www.liewensufank.lu)  
 [info@liewensufank.lu](mailto:info@liewensufank.lu)  
 (+352) 36 05 98 (baby hotline)  
 (+352) 36 05 97 (reception)

“Initiativ Liewensufank” (literally, “start-in-life initiative”) is a non-profit association founded in 1986. Its aim is to inform and advise (future) parents by offering courses and consultations on questions related to pregnancy, labour, childbirth or breastfeeding.

## Audio phonological service

 20, r. de Bitbourg (Lux-city)  
 (+352) 24 77 55 00

The audio phonological service is responsible for information, detection and care of hearing, speech, language and phonation problems. All these different services are free of charge.

## Orthoptics service

 20, r. de Bitbourg (Lux-ville), 3<sup>e</sup> étage  
 47, r. de l’Alzette (Esch/Alzette)  
 (+352) 24 77 56 78 / 24 77 56 92

The mission of the orthoptics service is to detect and take care of visual impairments. Its services are free of charge.

## Early rehabilitation service

 [www.srp.lu](http://www.srp.lu)  
 59, r. des Romains (Strassen)  
 77-79, Grand-rue (Ettelbruck)  
 (+352) 25 10 30 / 26 81 03 27

The early rehabilitation service is intended for parents who are worried about the behaviour and development of their children aged 0 to 4.

## Info-handicap

 [www.info-handicap.lu](http://www.info-handicap.lu)  
 65, av. de la Gare (Lux-ville)  
 (+352) 36 64 661

The Info-Handicap service is the information centre on disabilities in Luxembourg.

## Association for the occupational health of the finance sector

 [www.astf.lu](http://www.astf.lu)  
[accueil@astf.lu](mailto:accueil@astf.lu)  
 15-17, av. Gaston Diderich (Lux-city)  
 (+352) 22 80 90 1

The association for the occupational health of the finance sector aims to promote health and well being in the workplace within the finance sector.

### Expat portrait: *Sherry, China*

WHAT ARE THE REASONS THAT LED YOU TO LUXEMBOURG?

*I was offered a position in the area I am interested in. This gave me the opportunity to move to Luxembourg.*

PLEASE TELL US WHAT WERE THE THINGS YOU FOUND SURPRISING UPON YOUR ARRIVAL?

*Since I lived in other European cities prior to moving to Luxembourg, nothing really surprised me. One thing I didn't know is that many people working in Luxembourg don't actually live here, and therefore have their own private lives outside the professional community.*

COULD YOU PLEASE GIVE US 3 ADJECTIVES TO DESCRIBE YOUR LIFE IN THE GRAND DUCHY?

*Dynamic, well-balanced and practical.*

WHICH ASPECT OF LUXEMBOURG WOULD YOU MISS IF YOU WERE TO LIVE TOMORROW?

*The possibility of listening to three different languages (English, French and German) on a daily basis, and the geographic beauty of the country.*

TELL US WHICH AREA OF LUXEMBOURG DO YOU PREFER AND WHY?

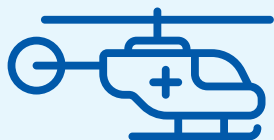
*Grund because it has a little river that reminds me of the big river in my hometown, Shanghai.*

DO YOU OFTEN GO OUT TO EAT AND IF SO, WHAT IS YOUR FAVOURITE TYPE OF CUISINE?

*I often go out for lunch during the week, because it requires time to prepare meals at home every evening. I also go out for dinner once a week approximately. I am still exploring different Chinese restaurants in Luxembourg.*



# Dental care? NEW GLASSES? Repatriation?



*We are here  
for you!*

Did you know that the CMCM is currently the number one health care mutual in Luxembourg, with over 270,000 members? The CMCM offers more than 2,500 benefits, including coverage of hospital costs, medical fees, and dental and optical care. It even covers emergency assistance abroad, with services available 24/7. Anyone can join—no one will be excluded based on age or prior health conditions. And what's more, each new member of the family will be admitted as a co-affiliate, at no additional cost.

Would you like to join us? For more information, visit [www.cmcm.lu](http://www.cmcm.lu)

Do, wann Dir eis braucht.

 [cmcm\\_luxembourg](https://www.facebook.com/cmcm_luxembourg)  [@cmcm\\_lu](https://www.instagram.com/cmcm_lu)  [CMCM Luxembourg](https://www.youtube.com/cmcm_luxembourg)  [cmcm\\_lu](https://twitter.com/cmcm_lu)  App

**CMCM**  
ÄR GESONDHEETSMUTUELLE  
ZANTER 1956

## Luxembourg Alzheimer association



[www.alzheimer.lu](http://www.alzheimer.lu)



[info@alzheimer.lu](mailto:info@alzheimer.lu)



45, r. Nicolas Hein (Lux-city)



(+352) 26 00 71

(+352) 26 432 432 (helpline)

The Luxembourg Alzheimer Association (ALA) takes care of people suffering from Alzheimer disease. It offers group therapy ("Familljekrees") to close relatives and family members. A helpline service is also available 24 hours.

### More information on the health sector in Luxembourg




# MEDICAL CARE

## MEDICAL CONSULTATION

The medical sector is very well developed in Luxembourg, both in terms of general practitioners or specialists. It is relatively simple to get an appointment; the delay varies according to the offered specialisation.

It is not necessary to have a prescription from a general practitioner to get an appointment with a specialised doctor. However, physiotherapy fees can only be reimbursed in the case of a medical prescription.

### Find a doctor

 [www.collegemedical.lu](http://www.collegemedical.lu)  
[www.doctena.lu](http://www.doctena.lu)

To find a doctor easily, you can check the official registry of the practicing doctors in Luxembourg on [www.collegemedical.lu](http://www.collegemedical.lu).

To easily find a doctor, you can check the official registry of the practicing doctors in Luxembourg on [www.doctena.lu](http://www.doctena.lu), which allows you to find a doctor according to the localisation, expertise and the practiced language(s).

It is available to make an appointment directly online or over the phone.

To get vaccinated, you can consult a doctor.

Beware, in the event of an appointment cancellation within less than 24 hours, or if you miss your appointment, some practitioners will still charge the consultation.

To have your medical expenses refunded, you will have to register with the CCSS (Common Centre of Social Security) and with your health fund upon your arrival in Luxembourg.

### Online medical consultations

 [econsult.esante.lu/](http://econsult.esante.lu/)

In the particular context of Covid, the National Health Fund ("Caisse Nationale de Santé") has inaugurated a new service for online medical consultations: e-Consult. Some doctors offer video-consultations. You just have to find your doctor, book an appointment time online and attend the video consultation.



### Find a doctor on duty

Doctors and dentists only take consultations on weekdays. There really isn't any doctor on duty in Luxembourg.

### Medical homes

Medical homes ("maisons médicales") ensure a replacement service for general practitioners during night-time care, on weekends and bank holidays, when doctors offices are closed.

Beware! Medical homes are not emergency services.

 59, r. Michel Welter (Lux-city)  
 70, r. Émile Mayrisch (Esch/Alzette)  
 110, av. Lucien Salenty (Ettelbruck)  
 Monday to Friday 8pm-7am  
 Weekend and holidays 8am-7am (next day)

## 112 call

When medical homes are closed and in the event of a medical emergency, you should always call 112.

Your call will be communicated to the doctor on duty, who will give you instructions to follow.

### Learn more about medical consultations



## HOSPITALS AND CLINICS

You can go to the hospital for medical examinations, a simple consultation, planned hospitalisation or an emergency. The admission of any minor requires the authorisation of the person having parental authority.

To be admitted, you will have to present your identity card, health insurance proof (social security card) and eventual complementary coverage. You will have to pay a daily flat-rate charge, which cannot be refunded by the CNS. If you are not affiliated to any health insurance, you will be asked to pay a deposit.




The invoice will be sent, subsequently, to your home, for the settlement of the costs. In the event of outpatient care, you will have to pay the doctor directly. Then, the insured will have to send his reimbursement request to the health fund by attaching the payment proof.

*See the "reimbursement of medical fees" chapter in this present section.*

In the event of hospitalisation, the living expenses are generally paid by the CNS (third-party payer), except for the daily share of people over the age of 18. Beware; the health insurance does not take care of 1st class supplements. The insured will have to subscribe in advance to a complementary health insurance (remember there is a waiting period).




## Luxembourg Hospital Centre (CHL)

### CHL municipal hospital centre

 [www.chl.lu](http://www.chl.lu)  
 4, r. Ernest Barblé (Strassen)  
 (+352) 44 11 11

Emergencies and multidisciplinary healthcare centre.

### CHL KannerKlinik – paediatric clinic

 [www.chl.lu](http://www.chl.lu)  
 4, r. Ernest Barblé (Strassen)  
 (+352) 44 11 31 33



Emergencies and multidisciplinary healthcare centre for children

### CHL Grand-Duchess Charlotte maternity

 [www.chl.lu](http://www.chl.lu)  
 2, r. Pierre Federspiel (Strassen)  
 Entrance: Val fleur  
 (+352) 44 11 71

Maternity and mother-child medical centre




### CHL Eich

 [www.chl.lu](http://www.chl.lu)  
 78, r. d'Eich (Lux-Eich)  
 (+352) 44 11 12

Multidisciplinary healthcare centre, Sports clinic.




## Robert Schuman Hospitals Foundation

### Kirchberg hospital

 [www.hkb.lu](http://www.hkb.lu)  
 9, r. Edward Steichen (Lux-Kirchberg)  
 (+352) 24 681

Emergencies and multidisciplinary medical centre

### Bohler clinic

 [www.cbk.lu](http://www.cbk.lu)  
 5, r. Edward Steichen (Lux-Kirchberg)  
 (+352) 26 33 31



Maternity and mother-child medical centre

### Zithaklinik

 [www.zithaklinik.lu](http://www.zithaklinik.lu)  
 36, r. Ste Zithe (Lux-Gare)  
 (+352) 28 881

Multidisciplinary Hospital Centre

### Sainte-Marie clinic

 [www.csm.lu](http://www.csm.lu)  
 7-11, r. Würth-Paquet (Esch/Alzette)  
 (+352) 57 12 31

Geriatrics

## Other hospital centres

### Northern hospital centre

 [www.chdn.lu](http://www.chdn.lu)  
 10, rue G-D Charlotte (Wiltz)  
 120, av. Salentyng (Ettelbrück)  
 (+352) 81 66-9 / 81 661



Emergencies and multidisciplinary hospital centre, paediatric hospital

### Neuropsychiatric hospital centre

 [www.chnp.lu](http://www.chnp.lu)  
 17, av. des Alliés (Ettelbrück)  
 (+352) 26 82 37 00




Psychiatric rehabilitation for anxiety and depressive disorders

### Émile Mayrisch hospital centre, südspidol

 [www.chem.lu](http://www.chem.lu)  
 Rue Emile Mayrisch - Esch-sur-Alzette  
 Rue de l'Hôpital - Dudelange  
 187, avenue de la Liberté - Niederkorn

Emergencies and multidisciplinary hospital centre, paediatric hospital

### Rehazenter

 [www.rehazenter.lu](http://www.rehazenter.lu)  
 1, r. André Vésale (Lux-Kirchberg)  
 (+352) 26 981

Inpatient and outpatient care for the treatment, functional rehabilitation and re-adaptation of injured people.

### More information on hospitals





*Tom Fielitz*  
PHOTOGRAPHY

## PHARMACIES

Road signs generally indicate pharmacies. They are open from Mondays to Fridays; with the exception of on-duties pharmacies, they close on weekends and bank holidays.


### Luxembourg pharmacists union

 [www.pharmacie.lu](http://www.pharmacie.lu)

[Pharmacie.lu](http://Pharmacie.lu) is the official site of Luxembourg's pharmacists union. On this website, you will find the list of registered pharmacists, the opening hours and information on on-duties services.

## LABORATORIES

### National health laboratory

 [www.lns.lu](http://www.lns.lu)  
 1, r. Louis Rech (Dudelange)  
 (+352) 28 10 01  
 Reception: 7:30am-5pm  
 Blood tests: Monday to Friday 7:30-9am

For blood tests, you can also go to private laboratories. Remember that the opening hours differ from one another.


### Bionext Picken Doheem

 [www.pickendoheem.lu](http://www.pickendoheem.lu)  
[www.bionext.lu](http://www.bionext.lu)  
 1, r. Louis Rech (Dudelange)  
 (+352) 28 10 01  
 From Monday to Friday 6:30am-4pm;  
 Saturday 6:30-10am

Luxembourg's first punctual, free of charge mobile blood testing service. The result of the partnership between national nursing networks and BioneXt Lab medical laboratory, Picken Doheem is a free service which is accessible to all, residents and border residents, providing a blood testing service at a location of your choice:

## HOME CARE


### Nurses

 [www.infirmiere.lu](http://www.infirmiere.lu)  
 (+352) 48 11 40

In Luxembourg, the nursing profession is regulated. Find all the independent nurses practising in Luxembourg on [Infirmieres.lu](http://Infirmieres.lu).

### Home assistance and care

#### Useful references

 [www.syrdallheem.lu](http://www.syrdallheem.lu)  
[www.help.lu](http://www.help.lu)  
[www.shd.lu](http://www.shd.lu)  
[www.vbk.lu](http://www.vbk.lu)

**Learn more about laboratories and  
homecare**







Need a blood test ?  
Our home is your home



Without an appointment

In a blood test  
centre



With an appointment

At an address  
of your choice



Punctual service



Free of charge



Service offered by the medical laboratory

BionextLAB



8002 4040

(outside Luxembourg : +352 285 737-1)

[www.pickendoheem.lu](http://www.pickendoheem.lu)

# WELL BEING

Well-being spaces are quite numerous in Luxembourg, especially in the aquatic centres.

Good to know: it is often the norm to be naked in these spaces. You can find out about exclusive time slots for men and women.

## THERMAL BATHS

### Mondorf Domaine Thermal

 [www.mondorf.lu](http://www.mondorf.lu)  
 Av. des bains (Mondorf-les-Bains)  
 (+352) 23 66 66 66  
 from Monday to Thursday 9am-10pm;  
 Friday 9am-11pm; Saturday 9am-8pm; Sunday  
 and holidays 9am-8pm

Located in the South of the country, near the French border, the Mondorf Domaine Thermal is an ideal place to discover the benefits of thermal water and enjoy some à-la-carte spa deals. Therapeutic care and well being. .

## WELL BEING CENTRES

### Les Thermes

 [www.lesthermes.net](http://www.lesthermes.net)  
 Rue des Termes Strassen  
 (+352) 27 03 00 27

The well-being centre Les Thermes offers an infra-red cabin, a steam room, a sauna, a bio sauna, an ice fountain and even a winter garden and solarium. It is available to all families. An adult must accompany children under the age of 10.

The well-being space is reserved for women only every Tuesdays from 8am-1pm.

### Badanstalt aquatic relaxation centre

 [www.vdl.lu](http://www.vdl.lu)  
 12, r. des Bains (Lux-city)  
 (+352) 47 96 25 50

At the heart of the city centre, you can enjoy the pool and relaxation centre with its two sauna rooms, its Turkish bath, solarium and fitness space.

### d'Coque relaxation centre

 [www.coque.lu](http://www.coque.lu)  
 2, r. Léon Hengen (Lux-city)  
 (+352) 43 60 601

Located on the Kirchberg plateau, the relaxation space de la Coque has three different saunas, a massage space, thematic showers and sunrooms... Outside, you will find two saunas, showers, a relaxation space, hot and cold baths, and even a lawn. Adults must accompany children and teenagers under the age of 16.

## SWIMMING POOLS

Public swimming pools also offer well-being spaces with sauna or steam room types of services.

*See the "Sports" section*



*Tom Fidelity*  
PHOTOGRAPHY



## Looking for a Childcare Solution?



© L. Libotte Rockkids

For babies and children aged from 3 months of age  
Flexible attendance options, multilingual education programme

Contact us for more information on enrolment  
[www.rockkids.lu](http://www.rockkids.lu) - [info@rockkids.lu](mailto:info@rockkids.lu) - Tél : (+352) 28 80 08

*Rêver, s'épanouir, grandir*



© Just Arrived

# CHILDREN & EDUCATION

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# CHILDCARE FACILITIES

## FAMILY SUBSIDIES

### Childcare service voucher ("Chèque-Service-Accueil")

 [www.cae.public.lu](http://www.cae.public.lu)

Childcare service voucher is an in-kind support given by the state of Luxembourg in the context of your children's extra-curricular care. This aid is aimed at families requiring childcare for children aged 0 to 12 in nurseries or day-care centres. The CSA can be prolonged beyond 12 years old if the child is still attending the basic education system.

The aid amount is calculated according to the household's income. To benefit from it, the parents residing in Luxembourg must apply for an adherence card – called "myCard fir Kanner" – in the name of each one of their children, with their residence's communal administration.

This card is free of charge and must be renewed every year in order to continue benefitting from these aids.


For non-residents (cross border workers) the application must be done with the Children's Future Fund ("Caisse pour l'Avenir des Enfants") - CAE via a form to be downloaded.

CSA can also be used in the context of extra-curricular activities.

## Staark Kanner Initiative

 [www.staarkkanner.lu](http://www.staarkkanner.lu)

[www.men.public.lu](http://www.men.public.lu)

 80 02 11 12

Staark Kanner initiative (literally "strong children") aims to offer the same chances and opportunities for success to all children, regardless of their social background. Kindergartens, day-care centres, "maisons-relais", pupils homes or parental assistant offer a multilingual educational program and 20 hours of free supervision for children aged 1 to 4.

### More information on family subsidies in Luxembourg



## PUBLIC NURSERIES

### State-regulated nurseries

 [www.accueilenfant.lu](http://www.accueilenfant.lu)

[www.men.public.lu](http://www.men.public.lu)

State-regulated nurseries have limited places. They can only be accessed upon prior application with priority criteria such as the socio-familial context or the needs for specialised care, as in the case of disabilities. Prices vary according to revenues. A list of these nurseries is available

online.



## Municipal nurseries and “Maisons Relais”

Generally, municipalities have a municipal nursery and childcare services. Priority is given to children from the commune, with 2 employed parents. Prices vary according to the parents’ revenues.

The “maisons-relais” work on behalf of municipalities and offer a childcare system, even a canteen, for children attending basic education in Luxembourg. This service is offered during school days and holidays.

The language of instruction in nurseries and “maisons-relais” is Luxembourgish.

### City of Luxembourg

 [www.vdl.lu](http://www.vdl.lu)  
[creches@vdl.lu](mailto:creches@vdl.lu)  
 Services des crèches de la Ville de Luxembourg  
 34, rte d’Arlon (Lux-city)  
 (+352) 47 96 23 24 / 24 85

Municipal nurseries of the City of Luxembourg are reserved for families living in the capital and employed parents. Socially disadvantaged families or single parents have the priority. Prices vary according to the parents’ revenues. Admissions cannot be made without the childcare voucher card. For more information, contact the nursery service.



Outside Luxembourg-Ville, please refer to your residential commune.

## PRIVATE NURSERIES

They conform to the same strict hygiene and security rules as government-regulated nurseries. Many private nurseries exist throughout the country. Some distinguish themselves through their specific education system (international or multilingual nurseries, Montessori pedagogy, musical awakening...).

## References

### Nurseries and childcare centres Rockids

 [www.rockids.lu](http://www.rockids.lu)  
 [info@rockids.lu](mailto:info@rockids.lu)  
 (+352)28 80 08

Accredited day nurseries and day care centres, CSA Chèques-Service Accueil providers. Childcare for children from 3 months old, every day from Monday to Friday, except public holidays. More than 15 years of expertise in childcare in Luxembourg. Positive education and Montessori pedagogy. Many nurseries in Strassen, Mamer, Luxembourg, Leudelange, Dudelange, ...

### Other references

 [kideaz.com](http://kideaz.com)

## PARENTAL ASSISTANTS

 [www.guichet.public.lu](http://www.guichet.public.lu)

Parental assistance takes care of your children aged 0 to 12 at home. The advantage of this type of care arrangement is its flexibility, both day and night, according to the parents’ needs.

The parental assistant must have the consent of the Ministry of National Education, Childhood



and Youth. The list of parental assistants possessing this consent can be found on Guichet.lu.

## Dageselteren agency

11, r. du Fort Bourbon (Lux-city)  
(+352) 26 20 27 941

Located in the Station district in Luxembourgville, the Dageselteren agency proposes trainings designed for parental assistants and individuals wishing to become one. The agency is also a reception and information space for parents.

## AU PAIRS

[www.accueil-aupair.lu](http://www.accueil-aupair.lu)  
[www.snj.lu](http://www.snj.lu)  
[aupair@snj.lu](mailto:aupair@snj.lu)

Service national de la jeunesse (SNJ)  
138, bd de la Pétrusse (Lux-city)  
(+352) 24 78 64 55

Hosting as an au pair is a temporary stay offered to a foreigner between 18 and 30 years old. The au pair is fed and accommodated in a host family and, in exchange, he or she agrees to take care of the children and support the family with small daily tasks. The aim for the au pair is to improve his or her linguistic skills. In Luxembourg, this practice is very regulated. You can find more information on the rules and allowances online.

## BABY-SITTERS AND NANNIES

In Luxembourg, several websites offer the possibility for parents to contact baby-sitters and nannies. Communes also have lists of baby-sitters and nannies, and these are updated regularly.

Beware! Nannies must be declared with the Common Centre of Social Security (CCSS).

## AFP-family- solidarity

[www.afp-solidarite-famille.lu](http://www.afp-solidarite-famille.lu)  
2, pl. de Strasbourg (Lux-city)  
(+352) 49 53 461

The AFP-Services offer trainings for young people over the age of 15 who wish to become baby-sitters. Once the training is over, they are put in contact with families.

**Learn more about childcare systems in Luxembourg**



## FAMILY ASSISTANCE

### Arcus Asbl

[www.arcus.lu](http://www.arcus.lu)  
[info@arcus.lu](mailto:info@arcus.lu)  
2, pl. de Strasbourg (Lux-city)  
(+352) 49 53 461  
From Monday to Friday 8:30-12am and 1-5pm

The Arcus asbl department "Enfants-Jeunes-Familles" (children-youth-families) offers temporary assistance at home. Whether you just gave birth or fell ill, the Arcus team can take care of the children, do the grocery shopping, and help with household chores. It is available daily, from 6am-10pm. The prices are established according to the family's situation and income.

## Krank Kanner Doheem Service



[www.fed.lu](http://www.fed.lu)



95, r. de Bonnevoie (Lux-city)



(+352) 48 07 79



Closed on week-ends and public holidays

Is your child ill? Krank Kanner Doheem is a home service that helps you out during working hours. It should be noted that single parents have the priority. To gain time when applying for these services, make sure you fill a registration form!

### Expat portrait : *Sophie, France*

#### WHAT ARE THE REASONS THAT LED YOU TO LUXEMBOURG?

*As a Franco-German couple, Luxembourg was ideal for our children: they would (and they did) learn Luxembourgish and English, in addition to French and German.*

#### TELL US WHAT SURPRISED YOU UPON YOUR ARRIVAL?

*It looks like France, but it's not France. It looks like Germany, but it's not Germany. At the time we arrived to Luxembourg, it was quite difficult to make contact with other people and get information. It wasn't that easy to find help either.*

#### COULD YOU PLEASE GIVE US 3 ADJECTIVES TO DESCRIBE YOUR LIFE IN THE GRAND DUCHY?

*Multicultural: you always encounter people with different origins and nationalities. Safe: We feel secure with our children. Exotic: it's so small that it becomes very easy to travel abroad and visit.*

#### WHICH ASPECT OF LUXEMBOURG WOULD YOU MISS SHOULD YOU LEAVE TOMORROW?

*Luxembourg's organisation: everything is in order (well, almost, there is always room for progress...), clean (in general people are respectful) and environmentally aware (most families make an effort to recycle the waste).*

#### TELL US WHICH AREA OF LUXEMBOURG DO YOU PREFER AND WHY?

*Remich, Mosel and its beautiful walks, its cafés and atmosphere. It is also next to marvellous vineyards. !*



## *Your career in the heart of Europe:* **LUNEX University**

It takes an excellent foundation if you want to be up there with the front runners. Studying at LUNEX University will give you that foundation, preparing you for a career in the fields of sports, health and sport management.

**Physiotherapy**

**International Sport Management**

**Sport & Exercise Science**

# SCHOOLING

## GENERAL INFORMATION

AGE	LUXEMBOURGISH LEVEL OF EDUCATION		LENGTH
3 YEARS OLD	Fundamental education	Early education (optional)	1 year
4 YEARS OLD		Preschool education	2 years
6 YEARS OLD		Primary school	6 years
12 YEARS OLD	Classic secondary school		7years
12 YEARS OLD	General secondary school		6/8 years

In Luxembourg, school is mandatory from age 4 to 16. A child can nonetheless join early education from 3 years old. In the Luxembourg system, education is based on the three official languages of the country: Luxembourgish, German and French.

The academic year begins in mid-September and ends in mid-June in Luxembourg's public schools.




Luxembourg has 156 public schools spread through the entirety of the country's communes. The administration is in charge of public school inscriptions, and does it automatically, according

to the parents' residential place. If you have registered with your commune after March 1st, or if you do not receive any post by April 15th preceding the beginning of the school year, please contact the education service of your commune directly.

However, parents are also allowed to register their children at another institution than the communal one. They will have to provide a school certificate to their communal administration as proof.

## USEFUL ADDRESSES

### Ministry of national education, childhood and youth

 [www.men.public.lu](http://www.men.public.lu)  
 29, r. Aldringen (Lux-city)  
 (+352) 24 78 51 00


All information on Luxembourg's education system.

### Mengschoul

 [www.mengschoul.lu](http://www.mengschoul.lu)

Created by the Ministry of National Education, the Mengschoul platform provides updates on the academic offer from secondary school onwards. Public or private schools, Luxembourgish or internationals, options,... it offers all the necessary information to help you orient your children when finishing primary education.

### VDL education service

 [www.vdl.lu](http://www.vdl.lu)  
[enseignement@vdl.lu](mailto:enseignement@vdl.lu)  
 20, r. du Commerce (Lux-city)  
 (+352) 47 96 29 55

### Technolink

 [www.technolink.lu](http://www.technolink.lu)

All you need to know about public schools in the City of Luxembourg and your child's curricular and extra-curricular life.


### Differentiated education service

 [www.ediff.lu](http://www.ediff.lu)  
 29, r. Aldringen (Lux-city)  
 (+352) 24 78 51 78

Students with disabilities or specific educational needs can be taken care of by the Differentiated Education service. The list of the regional centres



and specialised institutions are available on the service's website.

### Casna

 [www.men.public.lu](http://www.men.public.lu)  
 58, bd G.-D. Charlotte (Lux-city)  
 (+352) 24 78 52 77 / 24 77 527

The school reception unit for newcomer students (Casna) aims to integrate foreign pupils older than 12 years old into Luxembourg's education system. The office is located at the heart of "Maison de l'orientation" (Orientation House).

### Intercultural mediators

 [www.mediateurs@men.lu](mailto:www.mediateurs@men.lu)  
 24 78 59 09

You require a translator? Multilingual intercultural mediators are available to facilitate the communication between foreign families and educators. This service is free of charge.

### Educational support

 [www.coursathome.lu](http://www.coursathome.lu)  
[www.etic.lu](http://www.etic.lu)  
[www.reussitschool.lu](http://www.reussitschool.lu)  
[www.intellego.lu](http://www.intellego.lu)




### More information on Luxembourg's education system



## INTERNATIONAL SCHOOLS




Given the strong amount of foreigners living in Luxembourg, the international school offers are numerous, and have become an alternative to Luxembourg's traditional system.

### Junglinster international school

 [www.lensterlycee.lu](http://www.lensterlycee.lu)  
 2, r. Victor Ferrant (Junglinster)  
 (+352) 27 69 631

Public Luxembourg school with European programme. German and Anglophone sections at kindergarten (4-6 years old), primary school (6-11 years old), and secondary school (3 first years only S1 to S3, 11- 14 years old).

### Edward Steichen school of Clervaux

 [www.lesc.lu](http://www.lesc.lu)  
 1, rue Edward Steichen (Clervaux)  
 (+352) 20 60 071

Public Luxembourg school with complementary European programme. Francophone, Anglophone and German-speaking sections at secondary school level.




### Differdange and Esch-sur-Alzette's international school

 [www.eide.lu](http://www.eide.lu)  
[secretariat@eide.lu](mailto:secretariat@eide.lu)  
 2, r. de la Montagne / Campus de l'EIDE (Differdange)  
 (+352) 26 53 67 570

 91, r. Victor Hugo (Esch/Alzette)  
 (+352) 28 85 721

Public Luxembourg School with Anglophone, Francophone and German-speaking European programmes for primary and secondary education.

### Mondorf-les-Bains' international school

 [www.eimlb.lu](http://www.eimlb.lu)  
[contact@eimlb.lu](mailto:contact@eimlb.lu)  
 2, rte de Burmerange (Mondorf-les-Bains)  
 (+352) 28 12 881

Public Luxembourg School with Anglophone, Francophone and German-speaking European programmes at secondary level (2 first years S1 and S2). Anglophone and Francophone at primary education level.

### Lycée Athénée

 [www.al.lu](http://www.al.lu)  
 24 Boulevard Pierre Dupong (Lux-Merl)  
 (+352) 440249 6100

Public and classical Luxembourg high school with international Baccalauréat preparation (IB) for English-speaking bilingual students. Certified as IB World School.

### Lycée technique du centre

 [www.ltc.lu](http://www.ltc.lu)  
 106 Avenue Pasteur (Lux-Limpertsberg)  
 (+352) 47 38 111

Public Luxembourg high school, international Baccalauréat preparation in French. Certified as IB World School.

### European school




It was originally created to welcome the children of European civil servants. However, pupils of non-European government officers are also welcomed depending on availabilities. Applications need to be submitted in advance for the following school year.










### Luxembourg european school I

 [www.euroschool.lu](http://www.euroschool.lu)  
 23, bd Konrad Adenauer (Lux-Kirchberg)  
 (+352) 43 20 821

Luxembourg European school I welcomes the sections and/or the following mother tongues: DE, EN, FR, BG, ES, ET, FI, GA, LT, LV, NL, PL, PT, SV.

### Luxembourg european school II

 [www.eel2.eu](http://www.eel2.eu)  
 6, r. Gaston Thorn (Bertrange)  
 (+352) 27 32 24 50 01

Luxembourg European school II welcomes the sections and/or the following mother tongues: DE, EN, FR, CS, DA, EL, HR, HU, IT, MT, RO, SK, SL.

### International school of Luxembourg (ISL)

 [www.islux.lu](http://www.islux.lu)  
 36, bd Pierre Dupong (Lux-city)  
 (+352) 26 04 43 00 / 26 04 40

ISL prepares for the international Bac. It is recognised by the "European Council of International Schools" and the "Middle States Association of Colleges and Schools". Welcomes pupils aged 3 to 18.

### St. George's international school

 [www.st-georges.lu](http://www.st-georges.lu)  
 11, r. des Peupliers (Lux-city)  
 (+352) 42 32 24

The primary school welcomes pupils aged 3 to 11. The secondary school welcomes students aged 11 to 18 and over. Wide range of IGCSE subjects (International General Certificate of Secondary Education) and A (Advanced) Levels.

### French school, college and high school of Vauban (Lycée français)

 [www.vauban.lu](http://www.vauban.lu)  
 Rue Albert Einstein (Lux-Gasperich)  
 (+352) 8 10 11



It welcomes children from kindergarten and prepares them to the French baccalauréat. It is part of the French education system. German and English-speaking European sections.

### Notre-Dame Sainte-Sophie school

 [www.epnd.lu](http://www.epnd.lu)  
 4, r. Marguerite de Busbach (Lux-city)  
 (+352) 43 40 91

Private, Catholic and mixed institution, from kindergarten to high school. It is part of Luxembourg's education system with a French section.

### Charlemagne school

 [www.ecole-charlemagne.org](http://www.ecole-charlemagne.org)  
 Rte de Diekirch (Walferdange)

French kindergarten and primary school. Classical education. Not endorsed by the French National Education.

### OTR International school

 [www.overtherainbow.lu](http://www.overtherainbow.lu)  
 7, r. Val Ste Croix (Lux-Belair)  
 (+352) 26 09 45 42




French and English-speaking sections from 3 years old to secondary school.

### Waldorfschoul Lëtzebuerg

 [www.waldorf.lu](http://www.waldorf.lu)  
 45, r. de l'Avenir (Lux-city)  
 (+352) 46 69 32

Welcomes children from kindergarten to secondary school. It also prepares them to the international Bac.

## Maria Montessori school

 [www.ecole-montessori.lu](http://www.ecole-montessori.lu)  
 192, r. des Romains (Strassen)  
 (+352) 26 39 691

Bilingual kindergarten and primary school. Education based on Maria Montessori's pedagogical principles.

## Scuola Materna Cattolica internazionale

 [www.scmi.info/](http://www.scmi.info/)  
 19 Bd de la Pétrusse - Luxembourg-city  
 (+352) 691 901 568

Private, Catholic and bilingual kindergarten (Italian/English or Italian/French). Welcomes children from 3 to 6 years old. Approved by the Ministry of National Education, Childhood and Youth.




### More information on international schools



## Specialised education for children aged 12 to 17

Courses specialised on welcoming and integration have been created in Luxembourg to receive newcomers aged 12 to 17 within a favourable learning environment.

## Student support organisations

 [men.public.lu/](http://men.public.lu/)  
 Maison de l'Orientation - 58, bd Grande-Duchesse Charlotte Luxembourg  
 (+352) 247-85207

SECAM is a service of the Ministry of National Education, Childhood and Youth (MENJE), which focuses on welcoming foreign students, aged 12 to 24. You can find specific information on Luxembourg's education system for newcomer students.

### More information on the support offered to newly arrived foreign students



## FOREIGN CHILDREN'S AID

### Linguistic Support Course

Foreign children newly arrived and/or unable to properly speak Luxembourgish or German can benefit from a number of linguistic support teaching hours. Contact your school to find out more.

## HIGHTER EDUCATION

### Scholarships

 [guichet.public.lu](http://guichet.public.lu)

You can benefit from financial aid from the State to pursue higher education in Luxembourg or elsewhere. Eligibility criteria according to the status of resident or cross-border commuter.

Warning, applications must be made every semester: between August 1st and November 30th for the winter semester and between January 1st and April 30th for the summer semester.

### Calculate your scholarship



### Luxembourg university

 [www.uni.lu](http://www.uni.lu)  
 2, av. de l'Université (Esch/Alzette)  
 (+352) 46 66 441

University of Luxembourg is the major actor officiating in the field of higher education in Luxembourg. Founded in 2003, it is a public, multilingual, international university with numerous exchanges in other universities around the world and focused on research.

Uni has three international and multilingual faculties, with a variety of subject areas. It also offers three interdisciplinary research centres.




### Sacred Heart University

 [www.shu.lu](http://www.shu.lu)  
 7, r. Alcide de Gasperi (Lux-city)  
 (+352) 22 76 131

Established in Luxembourg for 30 years, Sacred Heart University offers the only AACSB- accredited higher education in the country.

These MBA programs (including one with a paid internship) are officially recognized by the Luxembourg Ministry of Higher Education and Research.

### United Business Institutes

 [www.ubi.edu/](http://www.ubi.edu/)  
 Château de Wiltz (Wiltz)  
 (+352) 27 99 01 82

Thanks to the Middlesex University London partnership, you can now get a British diploma in Luxembourg.

### Classes préparatoires aux grandes écoles françaises (CPGE)

 [www.lce.lu](http://www.lce.lu)  
 1, r. du Pont (Echternach)  
 (+352) 72 87 15 10-0

2-year preparatory class for major French business schools.

### Luxembourg School of Business

 [www.luxsb.lu](http://www.luxsb.lu)  
 7, r. Alcide de Gasperi (Lux-ville)  
 (+352) 26 25 89 80


LSB prepares business managers in Luxembourg. MBA formations. Accreditation from Luxembourg's Ministry of Higher Education and Research.

**mba.lu**

## Lunex International University of Health, exercise and Sports

 [lunex-university.net](http://lunex-university.net)

 50, avenue Parc des Sports - Differdange

 (+352) 288 49440

Founded in 2016, in Differdange, the “European City of Sport 2018”, LUNEX International University of Health, Exercise and Sports is a private higher education school with an international environment. It offers exclusively study programmes in the following fields: health, therapy, prevention and sport. Thus, LUNEX University is the only school in Luxembourg to offer training courses in these fields, its objective is to train the professionals and leaders of the future.

## More information on Higher Education



### Expat portrait: Ninnie, Sweden

WHAT ARE THE REASONS THAT LED YOU TO LUXEMBOURG?

*My fiancé had a job opportunity here and we thought it could be a great adventure for our family.*

COULD YOU PLEASE GIVE US 3 ADJECTIVES TO DESCRIBE YOUR LIFE IN THE GRAND DUCHY?

*Happy, social and family-oriented.*

WHICH ASPECT OF LUXEMBOURG WOULD YOU MISS IF YOU WERE TO LIVE TOMORROW?




*The diversity of the cultural environment and of society, its international pulse; the friendliness and the family security; the incredible playgrounds for children and our new friends.*

TELL US WHICH AREA DO YOU PREFER IN LUXEMBOURG AND WHY?

*We live in Belair and my son's nursery is in Merl. I really love both. I love to go running in Grund and I find Clausen and the old city very beautiful. On weekends we go on excursions. We went to Vianden and Mullerthal, which I highly recommend. It was also a pleasure exploring Esch-Sur-Sûre and Esch-Sur-Alzette.*

## PROFESSIONAL ORIENTATION

### Cedies

 [cedies.public.lu/](http://cedies.public.lu/)  
 18-20, montée de la Pétrusse (Lux-ville)  
 Lundi au vendredi 7:45am-4:30pm

This higher education documentation and information centre (Cedies) answers any query regarding your studies in Luxembourg or abroad.

### Anelo

 [www.beruffer.anelo.lu](http://www.beruffer.anelo.lu)

Anelo gives you information on the different professions and trainings in Luxembourg and abroad.

### Maison de l'orientation

 [maison-orientation.public.lu/](http://maison-orientation.public.lu/)  
 58, bd Grande-Duchesse  
 Charlotte (Lux-city)  
 (+352) 80 02 81 81

The Orientation House informs you on professions and training opportunities. It offers support for different procedures.

### Psychosocial and academic support centre (CePAS)

 [www.cepas.public.lu](http://www.cepas.public.lu)  
[info@cepas.public.lu](mailto:info@cepas.public.lu)  
 58, bd Grande-Duchesse Charlotte  
 (Lux-city)  
 (+352) 24 77 59 10

Guides young people in their educational and professional choices through consultation.





# HOLIDAY CAMPS, WORKSHOPS, SCOUTS

Numerous extra-curricular activities are offered in Luxembourg or elsewhere, for adults and children alike, with a choice of languages.

## ACTIVITIES PROVIDED BY COMMUNES

### City of Luxembourg

#### Aktioun bambësch and aktioun jugend aktiv

 [www.vdl.lu](http://www.vdl.lu)  
 4-12, r. de l'École (Lux-city)  
 (+352) 47 96 24 42

The pedagogical animations and recreation centre (Capel) organises activities during school holidays for children aged 5 to 12: sports, walks, creative activities, and games. These activities are free and designed for children residing in Luxembourg-ville. A special and free bus service ensures the connection between different districts and Capel.

#### SdS sport wochen

 [sports.vdl.lu](http://sports.vdl.lu)  
 Service Sports  
 5, r. de l'Abattoir (Lux-city)  
 (+352) 47 96 25 83

The City of Luxembourg has a special programme for summer holidays aimed at young people between the age of 11 and 17. One-week sports camps are offered in the Grand Duchy or abroad, with full-board accommodation at youth hostels and sports centres (golf, sailing, horse riding, martial arts, climbing, skateboard,

mountain bike...).

### Other communes

Each commune offers specific activities, such as "Spillnometteger" or "afternoon games".




Check with your communal administration, applications must be done in May/June.

## HOLIDAYS CAMPS

 [www.colonies.lu](http://www.colonies.lu)  
[www.youngcaritas.lu](http://www.youngcaritas.lu)  
[www.panda-club.lu](http://www.panda-club.lu)

## SPORTS AND ARTISTIC ACTIVITIES

### National youth service (SNJ)

 [www.agenda.snj.lu](http://www.agenda.snj.lu)  
 138, bd de la Pétrusse (Lux-city)  
 (+352) 24 78 64 55


SNJ organises, throughout the year, many activities in partnership with associations. These activities are accessible to everyone, as early as 4 years old. In general, the vehicular language is Luxembourgish.

### Other references

 [www.cepa.lu](http://www.cepa.lu)  
[www.sport-adepts.be](http://www.sport-adepts.be)

*See "Sports and Leisure" section*

## LANGUAGE PROGRAMMES

 [www.berlitz.lu](http://www.berlitz.lu)  
[www.languages.lu](http://www.languages.lu)

See paragraph on "Integration/Language courses"

## STUDENT JOBS

 [www.jobs.youth.lu](http://www.jobs.youth.lu)

From 15 years old onwards, young people can apply for summer jobs during school holidays in exchange for a salary calculated on the basis of their age and minimum wage. This way, they can acquire an early professional experience, which will be useful when looking for a job.

Communes offer paid summer work to students aged 15 and over. Ask your municipality for more information.

**More information on holiday courses and camps.**



## SCOUTING

3 scouting federations are at your disposal. You will undoubtedly find the one that best suits your children and your wishes. In addition to activities during the school year, scouting organizations also offer nature camps for your children during the school vacations.

### National scout federation of Luxembourg (FNEL)

 [www.fnel.lu](http://www.fnel.lu)  
 61A, r. de Trèves (Lux-city)  
 (+352) 26 48 04 50

From 6 years old and above. Secular scouting movement.

### Robert Schuman unit

 [www.urs.lu](http://www.urs.lu)

From 8 years old and above. Francophone scouting unit of FNEL.

### Telstar

 [www.telstar.lu](http://www.telstar.lu)

From 6 years old and above. English-speaking scouting unit of FNEL.

### Lëtzebuurger guiden a scouten

 [www.lgs.lu](http://www.lgs.lu)  
 5, r. Munchen Tesch (Lux-city)  
 (+352) 26 94 84

From 6 years old and above. Luxembourg scouting movement.

### Europa scouten vu Lëtzbuerger

 [www.europa-scouten.lu](http://www.europa-scouten.lu)

Members of the International Union of Guides and Scouts of Europe (more than 55.000

members), working together according to a shared set of catholic principles. Accessible from 8 years old onwards.

### Learn more about scouting activities



## Expat portrait: Stamatis, Greece

WHAT ARE THE REASONS THAT LED YOU TO LUXEMBOURG?

*I fell in love with my woman...*

TELL US WHAT SURPRISED YOU UPON YOUR ARRIVAL?

*The multicultural environment surprised me, especially in such a small country. Its inhabitants' ability to speak several languages, and the natives and immigrants' strong family culture are also things I found remarkable.*

COULD YOU PLEASE GIVE US 3 ADJECTIVES TO DESCRIBE YOUR LIFE IN THE GRAND DUCHY?

*Calm, progressist, friendly.*

WHICH ASPECT OF LUXEMBOURG WOULD YOU MISS SHOULD YOU LEAVE TOMORROW?

*The organisation of the State and public services (central government and local communities), the family conviviality (in restaurants, commercial centres and available products), the parks, the multicultural and cosmopolitan dimensions.*

TELL US WHICH AREA OF LUXEMBOURG DO YOU PREFER AND WHY?

*Remich. Because of the walks along the river, the good restaurants with sea fruits and many other personal memories.*

DO YOU OFTEN GO OUT TO EAT AND IF SO, WHAT IS YOUR FAVOURITE TYPE OF CUISINE?

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# SPORTS & LEISURES

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# SPORTS

## GENERAL INFORMATION

### Sports portal

-  [www.sport.public.lu](http://www.sport.public.lu)
-  Ministère des sports  
66, r. de Trèves (Lux-Cents)
-  (+352) 24 78 34 00

Find all the sports information on this portal.

### Olympic and sports committee of Luxembourg

-  [www.teamletzebuerg.lu](http://www.teamletzebuerg.lu)
-  3, rte d'Arlon (Lux-Belair)
-  (+352) 48 80 48 20-0

The Olympic and Sports Committee of Luxembourg (COSL) reunites all the existing sports federations (or the ones with sporty character) in Luxembourg: be they olympic or not. The committee is also in charge of contributing to sports development and organising the country's participation to the Olympic Games and other competitions.

### Activities offered by the communes

#### "Sports for all" programme in the City of Luxembourg

-  [sports.vdl.lu](http://sports.vdl.lu)
-  Service Sports  
5, r. de l'Abattoir (Lux-Hollerich)

VDL organises every week more than 150 sports and fitness lessons in different areas of the capital. Choose a particular course or opt for the passe-partout card that will give you access to all courses. The residents of the City of

Luxembourg benefit from a preferential price.

Specialised instructors will encourage you by letting you develop good techniques from different sports activities such as gymnastics, body building, volleyball, fitness ski, jogging, Nordic walking, dancing or even skate or hip-hop.

#### "Movin' Kids" project

-  [www.sport-sante.lu](http://www.sport-sante.lu)

The Movin' Kids project was launched by the medical school service and the sports service of the City of Luxembourg. It is addressed to children between the ages of 8 and 12, who have weight problems. The objective is to encourage children to move and stay active. Indoor and outdoor sportive activities. Other workshops (on dietary habits, self-esteem...) and consultations are organised..

#### Other communes

All communes offer sportive activities to residents, regardless of their age. Check it out with your communal administration.

## AQUATIC ACTIVITIES

### Swimming pools of the city of Luxembourg

Three municipal swimming pools exist at the heart of the capital, in the city centre and in the areas of Bonnevoie and Belair. School groups and sportive associations of the City have 4 learning basins at their disposal in the neighbourhoods of Belair, Gare, Gasperich and

Limpertsberg.

## Bonnevoie's municipal swimming pool

 [www.vdl.lu](http://www.vdl.lu)  
 30, r. Sigismond (Lux-Bonnevoie)  
 (+352) 47 96 34 71

Bonnevoie's municipal swimming pool is modern and composed of a large pool, a small basin with varying depths, a body building room, a sauna and solarium. Swimming pool lessons are offered on site. You can find the opening hours online.

## Belair's municipal swimming pool

 [www.vdl.lu](http://www.vdl.lu)  
 r. d'Ostende (Lux-Belair)  
 (+352) 47 96 49 82

Belair's municipal swimming pool consists of a big pool divided in 2 for experienced and apprentice swimmers. You can find the opening hours online.




## Badanstalt's aquatic relaxation centre

 [www.vdl.lu](http://www.vdl.lu)  
 12, r. des Bains (Lux-city)  
 (+352) 47 96 25 50




Swimming pool and relaxation centre, sauna, solarium, massages, fitness area. This centre is a relaxation space with an aquatic circuit similar to thalassotherapy. You can find the opening hours on the website.

## Others swimming pools


### Aquatic centre Krounerbiert Mersch

 [www.krounebiert.lu](http://www.krounebiert.lu)  
 14, rue de la Piscine - Mersch  
 (+352) 32 50 23 823

## Syrdall schwemm Niederanven

 [www.syrdall-schwemm.lu](http://www.syrdall-schwemm.lu)  
 3, Routschee - Niederanven  
 (+352) 34 93 631

## Aquatic centre an der schwemm Bettembourg

 [www.an-der-schwemm.lu](http://www.an-der-schwemm.lu)  
 10 r. James-Hillard Polk - Bettembourg  
 (+352) 26 52 95 1




## PIKO piscine kordall Rodange

 [www.petange.lu](http://www.petange.lu)  
 1 Rue de la Piscine - Rodange  
 (+352) 50 12 51 7300

## PIDAL Helmsange

 [www.pidal.lu](http://www.pidal.lu)  
 Rue des Prés - Helmsange  
 (+352) 33 91 72 1

## Les bains du parc Escher Schwemm

 [www.lesbainsduparc.lu](http://www.lesbainsduparc.lu)  
 1 Place des Sacrifiés 1940-1945  
 Esch-sur-Alzette  
 (+352) 27 54 72 00

## Les thermes Strassen

 [www.lesthermes.net](http://www.lesthermes.net)  
 Rue des Termes Strassen  
 27 03 00 27

## Swimming pool d'Coque

 [www.coque.lu](http://www.coque.lu)  
 2, r. Léon Hengen (Lux-Kirchberg)  
 (+352) 43 60 60 1



## HIKING

 [www.visitluxembourg.com](http://www.visitluxembourg.com)

For those who love hiking, Nordic walking or walking, several tours are offered in the beautiful national parks of the Müllerthal, the Our or the Upper Sûre.

You can download the brochures directly from the website of the Directorate General of Tourism. The numerous forests around Luxembourg also offer great possibilities for family outings.

## JOGGING

Luxembourg has many jogging adepts, even in cold weather....

Don't miss the major events: Marathon ING in May/June, DKV Urban Trail a few weeks earlier, JP Morgan City Jogging in July and "Route du Vin" in September.

For the most competitive ones and advanced runners, you can take part in the Mullerthal Ultra Trail in September in Little Switzerland

## CYCLING AND MOUNTAIN BIKING

### Bike rides

 [travaux.public.lu/fr/reseau-cyclable.html](http://travaux.public.lu/fr/reseau-cyclable.html)  
[www.visitluxembourg.com](http://www.visitluxembourg.com)

Check out the numerous bike rides offered in this gorgeous country, famous for its great champions Charly Gaul and the Schleck brothers.

### Boy Konen mountain biking Park




 [www.vdl.lu](http://www.vdl.lu)  
 3 Rue des Sports (Lux-Cessange)

"Boy Konen Bike Park" is Luxembourg's unique mountain bike training path. Designed for leisure sports and competitions, this path allows you to learn practical and technical aspects of mountain biking.

## SKATEPARKS

### Skateparks



#### Skatepark Péitruss

 [www.vdl.lu](http://www.vdl.lu)  
 r. Saint Quirin (Lux-Grund)  
 (+352) 47 96 34 71

The City of Luxembourg created a skate park with incomparable quality and functionality. Situated in the Pétrusse valley, this skate park adapts perfectly to its natural surroundings. Stones originating from the fortress' vestiges delineate the site.

- Total area : 3.400m<sup>2</sup>
- Surface designed for "skating": 2.500 m<sup>2</sup>
- Traditional street : 1.300 m<sup>2</sup>
- Streetplaza : 600 m<sup>2</sup>
- Bowl : 600 m<sup>2</sup>

#### Indoor skatepark Hollerich


 [www.vdl.lu](http://www.vdl.lu)  
 5, r. de l'Abattoir (Lux-Hollerich)

BMX courses every Saturdays from 11am-1pm.

#### Skatepark Luxembourg-Gasperich

 [www.vdl.lu](http://www.vdl.lu)  
 Muehlenweg (Lux-Gasperich)

#### Skatepark Belval Palza Esch/Alzette

 Belval plaza in Esch sur Azette

Built on 700 m<sup>2</sup> approximately, this solid exterior skate park matches the natural relief and resembles an urban square. It contains the latest

innovations in terms of street furniture for skate practice (rails, walls, stairs, etc.).

### Red rock skate park Schiffflange

 Chemin de Bergem at Schiffflange

This is the largest concrete skate park of the country and the Great Region! It is illuminated in summer until 22:00.

## FITNESS CENTRES

 [www.vdl.lu](http://www.vdl.lu)

Fun, playful and efficient, open-air equipment ensures a complete and friendly training for all. The access is open to anyone over the age of 12.

Find these spaces in Luxembourg:

- Kaltreis boulevard,
- Bettembourg road,
- Anvers street,
- St. Quirin street.

You can also find these facilities in some communes. Check out with your communal administration.

### Kinnekswiss

Between Champ du Glacis and Avenue de la Porte Neuve (Lux-Centre)

Open-air sports and leisure activities for all tastes and ages, from July to September. Sports equipment is made available for free. Occasional sportive animations and classes.

## Sports halls and sports coaches

Many sports centres exist in Luxembourg-ville and other towns. You can have access to machines, collective classes, personal coaching... you only have to choose your own plan!

### Some references

 [www.basic-fit.com](http://www.basic-fit.com)  
[www.feelsport.lu](http://www.feelsport.lu)  
[www.factory4.lu](http://www.factory4.lu)  
[www.everfit.lu](http://www.everfit.lu)

...



## ICE RIKING

### Public Ice Rink of Luxembourg

 [www.kockelscheuer.com](http://www.kockelscheuer.com)  
[info@kockelscheuer.com](mailto:info@kockelscheuer.com)  
 42, rte de Bettembourg (Lux-Gasperich)  
 (+352) 46 74 65

Open to the general public from September 15 to April 30. You can rent ice skates on site. The cafeteria offers beverages and snacks. Ice skating classes are available.

### Beaufort Ice Rink

 [icepark-beaufort.lu](http://icepark-beaufort.lu)  
 87 Grand-Rue à Beaufort

Located outdoors, it is covered by a fabric marquee and operates during the winter season only (November-March).

### Knuedler on ice Luxembourg

 [www.knuedleronice.lu](http://www.knuedleronice.lu)  
 Place Guillaume II (Lux-Centre)

Traditional Christmas market animation of the City of Luxembourg. Surface of 800 m<sup>2</sup>. You can rent ice skates and “bobbies” for beginners on site




*Tom Fielitz*  
PHOTOGRAPHY

## Galgebierg Esch-sur Alzette

 [www.knuedleronice.lu](http://www.knuedleronice.lu)  
 Municipal park at Esch-sur Alzette

As soon as weather conditions permit (i.e. sufficiently cold temperature), the natural ice rink of Galgebierg opens for ice skating within natural conditions over approximately 2000 m² ! In summer, this surface becomes an immense playground.

## SPORT ASSOCIATIONS

 [www.teamletzebuerg.lu/cosl/federations/annuaire/](http://www.teamletzebuerg.lu/cosl/federations/annuaire/)

In Luxembourg, there are many sports clubs and associations. These different centers offer a variety of sports for all levels. You will find the list of federations on the website of the Olympic Committee TeamLetzebuerg

**More information on sport**



## Expat portrait: *Wilma, Albania*

WHAT ARE THE REASONS THAT LED YOU TO LUXEMBOURG?

*I wanted to pursue a career within a European institution as well as in a great financial institution. Luxembourg allowed me to fulfil these two goals!*

TELL US WHAT SURPRISED YOU UPON YOUR ARRIVAL?

*I was impressed by the respectful attitude drivers have towards pedestrians. The number of construction cranes also shows how dynamic this country is. The area of Kirchberg looked so different ten years ago, the panorama has radically changed. The transformation pace continues to surprise me.*

COULD YOU PLEASE GIVE US 3 ADJECTIVES TO DESCRIBE YOUR LIFE IN THE GRAND DUCHY?

*Intense, optimistic, forward-looking... and warm!*

WHICH ASPECT OF LUXEMBOURG WOULD YOU MISS SHOULD YOU LEAVE TOMORROW?

*The quality of life, especially for children, and all the advantages in terms of education (not only the schooling possibilities) that GDL offers to its residents.*

TELL US WHICH AREA OF LUXEMBOURG DO YOU PREFER AND WHY?

*Gare and Kirchberg. I lived very near the Station and I loved the fact that everything was at a walking distance: shops, supermarkets, service stores, etc. I also love Kirchberg because I work there and I can see how much this neighbourhood grows day by day.*

# ARTISTIC ACTIVITIES

Painting, photography, cooking, embroidery or even dance... Whichever your interest is, plenty of activities exist for both children and adults. Find out some addresses to let your creativity run free and perfect your skills!

## MUSIC SCHOOLS

### Conservatoire of the city of Luxembourg

 [www.conservatoire.lu](http://www.conservatoire.lu)  
 33, r. Charles Martel (Lux-Merl)  
 (+352) 47 96 55 55

The Conservatoire has 150 professors and teaching staff responsible for theoretical and practical fields of study, from age 7 and above. For the younger ones, music introduction classes are available from the age of 3. You can find more information on the Conservatoire website.

### Music conservatoires Esch-sur-Alzette and north

 [www.esch.lu](http://www.esch.lu)  
[www.cmnord.lu](http://www.cmnord.lu)

The music conservatoires of Esch-sur-Alzette and North offer music, singing and dance lessons.

### UGDA Music school

 [www.ugda.lu](http://www.ugda.lu)  
 3, rte d'Arlon (Strassen)  
 22 05 58

UGDA is a public utility institution. The school offers music and singing lessons in 61 communes of the country.

## Other references

 [www.cavem.lu](http://www.cavem.lu)  
[www.luxmusicschool.lu](http://www.luxmusicschool.lu)  
[www.musikand.lu](http://www.musikand.lu)  
[www.foyerdesarts.lu](http://www.foyerdesarts.lu)  
[www.violonalto.lu](http://www.violonalto.lu)  
[www.inecc.lu](http://www.inecc.lu)  
[www.ema.lu](http://www.ema.lu)  
[www.youmusic.lu](http://www.youmusic.lu)  
[www.stadhaus.lu](http://www.stadhaus.lu)  
[www.musicschools.lu](http://www.musicschools.lu)




...

### More information on artistic leisure activities






## ARTS, PAINTING, PHOTOGRAPHY

### Luxembourg Accueil Asbl

 [www.luxembourgaccueil.com](http://www.luxembourgaccueil.com)  
 10, Bisserwee (Lux-city)  
 24 17 17


This association is a meeting point where many artistic and creative activities, such as sewing, pastry-making, singing, decoration, drama and watercolour workshops take place, in addition to physical activities.

## European circle for the expansion of arts (Cepa)

 [www.cepa.lu](http://www.cepa.lu)  
 1, r. de l'Académie (Lux-city)  
 (+352) 40 99 20

Summer academy for children, teenagers and adults. You will find the programme online, as well as the registration form.

## Cultural centre of european institutions

 [www.cercleculturel.lu](http://www.cercleculturel.lu)  
 12, r. Heine (Lux-city)

Music, theatre, cooking, oenology, dancing... Find out more about the activities offered on the cultural centre's website.

## Lycée technique des arts et métiers

 [www.ltam.lu](http://www.ltam.lu)  
 19, r. Guillaume Schneider (Lux-city)  
 (+352) 46 76 161

Photography, art history and Photoshop evening courses. You will find the programme online, as well as the registration form.

## Some References

 [www.foyerdesarts.lu](http://www.foyerdesarts.lu)  
[www.steinhauser.lu](http://www.steinhauser.lu)  
[www.ecoledartcontemporain.lu](http://www.ecoledartcontemporain.lu)  
[www.ateliervertparadis.lu](http://www.ateliervertparadis.lu)

You can also contact museums. They regularly organise workshops or visits dedicated to children during school holidays, among other things.

## THEATRE, DANSE, CIRCUS

### Conservatoire de Luxembourg city

 [www.conservatoire.lu](http://www.conservatoire.lu)  
 33, r. Charles Martel (Lux-city)  
 (+352) 47 96 55 55

In addition to instrumental formations, the Conservatoire offers diction and dramatic art classes in German and French. It also imparts ballet, jazz and contemporary dance lessons.

### Luxembourg Improvisation Federation (FLI)

 [www.fli.lu](http://www.fli.lu)  
 27, cité Holleschberg (Hesperange)  
 (+352) 661 73 39 26


The FLI offers weekly workshops on theatrical improvisation for adults.

## Some References

 [www.ecoletheatre.lu](http://www.ecoletheatre.lu)  
[www.renee-niro.lu](http://www.renee-niro.lu)  
[www.danzschoul.lu](http://www.danzschoul.lu)  
[www.jazzex.lu](http://www.jazzex.lu)  
[www.zaltimbanq.lu](http://www.zaltimbanq.lu)

## COOKING, OENOLOGY

### Some References

 [www.atelier-de-cuisine.com](http://www.atelier-de-cuisine.com)  
[www.invinoveritas.lu](http://www.invinoveritas.lu)  
[www.belle-etoile.lu/club-vin/cours](http://www.belle-etoile.lu/club-vin/cours)  
[www.labulledevin.com](http://www.labulledevin.com)  
[www.comealamaison.lu](http://www.comealamaison.lu)



## OTHERS

[www.bastelkiste.lu](http://www.bastelkiste.lu)[www.coursdecouture.org](http://www.coursdecouture.org)

## More information about leisure activities



## Expat portrait: Orie, South Korea

WHAT ARE THE REASONS THAT LED YOU TO LUXEMBOURG?

*To follow my husband, who decided to come to work in Luxembourg.*

TELL US WHAT SURPRISED YOU UPON YOUR ARRIVAL?

*The bad weather, the size of the country, the rather unfriendly attitude of some Luxembourgers.*

COULD YOU PLEASE GIVE US 3 ADJECTIVES TO DESCRIBE YOUR LIFE IN THE GRAND DUCHY?

*Comfortable, easy and culturally stimulating.*

WHICH ASPECT OF LUXEMBOURG WOULD YOU MISS SHOULD YOU LEAVE TOMORROW?

*The "melting pot" aspect of the population, the open-mindedness, the geographical location, the safety and the "international village" dimension.*

TELL US WHICH AREA OF LUXEMBOURG DO YOU PREFER AND WHY?

*The City of Luxembourg because of its small size and the abundance of its cultural offers*



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[enovos.lu](http://enovos.lu)





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# DISCOVER & EXPLORE

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# INFORMATION, TICKETING

## GEOGRAPHY

Luxembourg is a very beautiful country. It abounds in a wide range of outdoor and leisure activities. Do not hesitate to discover it during your next weekends. This is all the easier when you know that the country stretches 82 km from north to south and 58 km from east to west.

Each region has its own specificities and and deserve a visit.


We particularly recommend :

- the Centre or Guttland region with the Valley of the Seven Castles
- Luxembourg Ardennes with the National Parks of the Haute-Sûre and the Our, as well as the Müllerthal or Luxembourg's Little Switzerland
- Moselle Valley with its vineyards
- "Les Terres Rouges" in the south to discover the mining past of the country.

### More information



## LUXEMBOURG CITY TOURIST OFFICE (LCTO)

 [www.luxembourg-city.com](http://www.luxembourg-city.com)  
[touristinfo@lcto.lu](mailto:touristinfo@lcto.lu)

 Reception 30, pl. Guillaume II (Lux-centre)  
 (+352) 22 28 09

 **01.10-31.03** : Monday to saturday 9am-6pm  
**01.04-30.09** : Monday to saturday 9am-7pm  
**14.07-02.09** : Monday to saturday 8:30am-7pm / sunday & public holidays 8h30am-6pm  
**03.09-13.07** : Sunday & public holidays 10am-6pm  
**01.01 et 25.12** : Closed





The Luxembourg City Tourist Office is the main actor in the field of tourism in the city of Luxembourg. It manages the tourist information at Place Guillaume II and takes care of the (inter) national tourists by providing advice as well as information material and offering a multitude of guided tours. As an event and destination management company, the Luxembourg City Tourist Office organises some of the most popular music festivals, open air concerts and animations in the capital.

## VISIT LUXEMBOURG

 [www.visitluxembourg.com](http://www.visitluxembourg.com)

This site shows the diversity of the touristic offer in Luxembourg. You will find plenty of useful information, such as activities suggestions, housing and catering addresses, a calendar of events and even a traveller's guide. You will also find museum offers, bike rides in Luxembourg or hiking trips. The website is available in eight different languages.

## LUXEMBOURG TICKET

-  [www.luxembourg-ticket.lu](http://www.luxembourg-ticket.lu)
-  Grand théâtre, Rond-point Robert Schuman  
(Lux-Limpertsberg)
-  (+352) 47 08 951
-  Monday to friday 10am-6:30pm

Luxembourg Ticket is the national online ticketing service for concerts, theatre plays and other cultural events. You can find out more information about points of sale on Luxembourg Ticket's website.

### Useful information on ticketing and entertainment programmes





*tom f. ielity*  
PHOTOGRAPHY



# CULTURE

## MUSEUMS

### Events

#### Luxembourg museum days

 [www.museumsmile.lu](http://www.museumsmile.lu)

Created in 1997, this cultural event offers the possibility of visiting some of Luxembourg's museums for free in order to discover the diversity of its offer and become immersed in the culture of Luxembourg through its history, art, geography...

At least forty museums participate to this event. For the occasion, museums offer a complete and varied cultural programme for the entire family: guided visits, conferences and creative workshops in Luxembourgish, French, German or English.

#### "Museum Night"

 [www.museumsmile.lu](http://www.museumsmile.lu)

Discover museums, their collections and temporary exhibitions at night. The entrance is free for children under 16 and for members of "Amis des musées"!!

#### "Les Amis des musées" Luxembourg

 [www.amisdesmusees.lu](http://www.amisdesmusees.lu)




Amis des musées contributes to the safeguarding of the cultural heritage, the promotion of the arts and history, and the development of collections. The association organises each year several events: "midis de l'art", special guided visits, trips...

Thanks to the membership card, you can visit the affiliated museums at no costs (total, permanent and unlimited free entrance). You can also enjoy invitations to exhibition inaugurations and to other events organised by the association.

### Museums

Find the complete list of museums on the webpage of Visit Luxembourg ([www.visitluxembourg.com](http://www.visitluxembourg.com)).


#### History and art museum of the city of Luxembourg (MNHA)

 [www.mnha.lu](http://www.mnha.lu)  
 Marché-aux-Poissons (Lux-centre)  
 (+352) 47 93 301

Located at the heart of the old town, the history and art museum of the City of Luxembourg offers a free permanent exhibition. You will be able to contemplate collections dedicated to prehistory, the Gallo-Roman period, the Middle Ages, but also to the decorative and popular arts and the fine arts. Temporary collections complete this ensemble. Guided visits are organised in Luxembourgish, French, German, English and Portuguese.

In addition, the museum offers thematic workshops for children and adults, conferences and events.




#### Lëtzebuerg city museum

 [www.citymuseum.lu](http://www.citymuseum.lu)  
 14, r. du Saint-Esprit (Lux-centre)  
 (+352) 47 96 45 00

Lëtzebuerg city Museum traces back the history of the City of Luxembourg. the museum offers guided visits for temporary and permanent exhibitions in Luxembourgish, French, German and English, and for all public. The entrance is free of charge every Thursdays from 6pm to 8pm.

You can find the detailed programme on the museum's website.

### Grand-Duc Jean Modern art museum (Mudam)

 [www.mudam.lu](http://www.mudam.lu)  
 3, Park Dräi Eechelen (Lux-Kirchberg)  
 (+352) 45 37 851

Inaugurated in 2006, the Grand-Duc Jean modern art museum (Mudam) is a place with an extraordinary architecture, conceptualised by the famous architect leoh Ming Pei. Leaning against the Thüngen Fort, and matching the shape of the fortress's ancient walls, the building is well worth a visit.

Its collection and temporary exhibitions reflect the current artistic trends, be they national or international, originating from different disciplines. The museum has the most important collection of contemporary art in the Grand Duchy, with more than 700 works. Guided tours are available in French, Luxembourgish, German and English.

The Mudam also offers a varied programme adapted to all audiences. Workshops are available for children from the age of 3.

The entrance is free of charge every Wednesdays from 6pm to 11pm.

### Dräi Eechelen museum

 [www.m3e.lu](http://www.m3e.lu)  
 5, Park Dräi Eechelen (Lux-city)  
 (+352) 26 43 35

Fort Thüngen, known as "Dräi Eechelen" (literally "Three Acorns") is located behind the Mudam on the Kirchberg plateau. Partially razed to the ground when the fortress was dismantled in 1867, the remains of this fort were restored and rebuilt to house the present museum. Through the permanent exhibition, discover the history of the fortress of Luxembourg and travel back in time. Admission is free on Wednesdays, from 5 pm.

### Villa Vauban

 [www.villavauban.lu](http://www.villavauban.lu)  
 18, av. Émile Reuter (Lux-city)  
 (+352) 47 96 49 00

Villa Vauban displays numerous paintings, sculptures and engravings from European artists from the 17th to the 19th century. It also hosts temporary exhibitions. The museum offers a programme with varied and innovative activities: thematic visits, guided tours for children, workshops for all ages, conferences, public events and concerts.

In spring, you can enjoy the outdoor programme in the magnificent garden that surrounds the museum. More information on the website.

### Luxembourg casino

 [www.casino-luxembourg.lu](http://www.casino-luxembourg.lu)  
 41, r. Notre-Dame (Lux-city)  
 (+352) 22 50 45

The Luxembourg Casino is a contemporary art forum. Its international programming puts special emphasis on a young generation of artists. The Casino also organises activities for children and adults. Find the complete calendar on the forum's website.

A library and a reading area– InfoLab – allows the curious to have access to more than 5.000 works, around forty magazines



and publications dedicated to contemporary art. You will also find folders on local artists.

Admission to all spaces is free.

## National museum of natural history (MNHN)

[www.mnhn.lu](http://www.mnhn.lu)

25, r. Münster (Lux-city)

(+352) 46 22 401

At the heart of Grund, the "natur musée" is a real natural history cabinet. The museum has one of the most important zoological, paleontological, botanical and mineralogical collections of the country. Science, nature and technology lovers, of any age, will find plenty of things of interest. The museum organises many activities for the large public. Find the detailed programme on the "natur musée" website.

Free entrance on Tuesdays from 6pm onwards.

## EXHIBITION CENTRES

### LuxExpo

[www.thebox.lu](http://www.thebox.lu)

10, Circuit de la Foire Internationale  
(Luxembourg-Kirchberg)

(+352) 43 991

LuxExpo is an essential exhibition location for large events, fairs, salons or exhibitions.

### Rotondes

[www.rotondes.lu](http://www.rotondes.lu)

Place des Rotondes (Lux-city)

(+352) 26 62 20 07

Rotondes is an exceptional site composed of two ancient engine sheds at Luxembourg station. The cultural centre welcomes shows and

events in all areas (performing arts, visual arts, contemporary music...). Participation projects and workshops also take place there.

Find the detailed programme on the Rotondes website.

## Contemporary art gallery "Am Tunnel"

[www.bcee.lu](http://www.bcee.lu)

16, r. Ste Zithe (Lux-city)

(+352) 40 15 24 50

Gallery located under the Spuerkeess buildings, composed of tunnels that gave it its name. The "Edward Steichen Space" welcomes a permanent exhibition of this Luxembourg photographer's works and collections, acquired by the bank. The remaining space hosts temporary painting, photography and sculpture exhibitions.

## More information about culture



## THEATERS

### Theather info

[www.theatreinfo.lu](http://www.theatreinfo.lu)



Theatre, dance, music, improvisations... You can find all the shows' timetables online. Subscribe to the newsletter not to miss out on events!

## Theatres of the city of Luxembourg

-  [www.theatres.lu](http://www.theatres.lu)
-  Grand Théâtre  
1, rond-point Robert Schuman (Lux-city)
-  Théâtre des Capucins  
9, pl. du Théâtre (Lux-city)


On [www.theatres.lu](http://www.theatres.lu), you will find all the information regarding the Grand Théâtre and the Théâtre des Capucins.

## Théâtre du centaure

-  [www.theatrecentaure.lu](http://www.theatrecentaure.lu)
-  « Am Dierfgen »  
4, Grand-Rue (Lux-city)
-  (+352) 22 28 28 (reservations)

In a vaulted cave at the heart of the capital, the Théâtre du Centaure offers an eclectic programme.

## Théâtre des Casemates

-  [www.kasemattentheater.lu](http://www.kasemattentheater.lu)
-  14, r. du Puits (Lux-city)
-  (+352) 29 12 81

German-speaking contemporary programming.

## National theatre of Luxembourg (TNL)

-  [www.tnl.lu](http://www.tnl.lu)
-  194, rte de Longwy (Lux-city)
-  (+352) 26 44 12 70-1

The national theatre of Luxembourg offers a very modern programming in French, German and Luxembourgish: plays, operas, contemporary musical creations, dances... The TNL is also a theatre of newly created plays.

## Luxembourg open yheatre (TOL)

-  [www.tol.lu](http://www.tol.lu)
-  143, rte de Thionville (Lux-city)
-  (+352) 49 31 66

Built in an old spirits hangar, the open theatre of Luxembourg offers a varied programming in an intimate setting. Find the detailed schedule of the performances on the TOL website.

## Municipal theatre of Esch-sur-Alzette

-  [www.theatre.esch.lu](http://www.theatre.esch.lu)
-  122, r. de l'Alzette (Esch/Alzette)
-  (+352) 27 54 50 10

The municipal theatre of Esch-sur-Alzette offers a varied programme of musical and theatrical performances. An art gallery is located on the second floor of the theatre building.

## CINEMAS

-  [www.cinema.luxweb.lu/fr/](http://www.cinema.luxweb.lu/fr/)
- [www.cinema.online.lu](http://www.cinema.online.lu)

Around fifteen film theatres exist throughout the country, be they intimate or larger ones. Most of the film releases happen on Wednesdays. However, you can also attend many premieres.

Movie tickets can be bought directly at the film theatre's ticket office or, to avoid queuing, through the vending machines. You can also buy your tickets online.

## Cinema events


### Luxembourg city film festival

-  [www.luxfilmfest.lu](http://www.luxfilmfest.lu)
- [info@luxfilmfest.lu](mailto:info@luxfilmfest.lu)
-  11B, pl. du Théâtre (Lux-city)
-  (+352) 28 22 93

The Luxembourg City Film Festival "LuxFilmFest" is a prestigious cinematic event in Luxembourg and is among the most renowned film festivals in Europe. Each year, the festival offers a real panorama of contemporary and international cinematic creations. In addition to screenings, it



also organises thematic evenings, workshops, concerts and exhibitions.

### Open air cinéma

 [/www.visitluxembourg.com/fr/cinemas-plein-air-luxembourg](http://www.visitluxembourg.com/fr/cinemas-plein-air-luxembourg)

Each year, open-air film screenings take place in Luxembourg-ville at the prestigious Grand Ducal Palace, but also at Esch-sur-Alzette or Echternach.

### Cinémathèque




 [cinematheque.vdl.lu](http://cinematheque.vdl.lu)  
 10, r. Eugène Ruppert (Lux-city)  
 Projections : 17, pl. du Théâtre (Lux-city)

The programming of the film library (available on the website) is meant to be scholarly, diversified, historical and general. Screenings for children - baptized "cinéma Paradisio" - are organized every Sunday at 3 pm.

The major annual event of Cinémathèque is the "Live cinema" (silent films with symphonic orchestra). In summer, open-air screenings, freely accessible, are also organised in front of the Grand Ducal Palace and on the courtyard of Théâtre des Capucins.

Cinémathèque has one of the most important collections of cinematic archives in Europe: film copies, photos, cinema posters, books and magazines.

### National audio-visual centre (CNA)

 [www.cna.public.lu](http://www.cna.public.lu)  
 1B, r. du Centenaire (Dudelange)  
 (+352) 52 24 241

Created in 1989 and placed under the authority of the Ministry of Culture, the National Audio-visual Centre (CNA) is responsible for the

preservation and the promotion of the cinematic and photographic heritage of Luxembourg. The CNA is also a space for exhibition and film screenings (in Luxembourgish), conservation and consultation of documents and archives, and a training centre. On Tuesdays at 3:30pm, the cultural centre offers to children the opportunity of discovering cinema.

### Some References

 [www.kinepolis.lu](http://www.kinepolis.lu)  
[www.caramba.lu](http://www.caramba.lu)  
[www.leparis.lu](http://www.leparis.lu)  
[www.cinescala.lu](http://www.cinescala.lu)  
[www.kulturhuef.lu](http://www.kulturhuef.lu)  
 ...

### More information on cinemas and theatres





## LIBRAIRIES AND MEDIAS CENTRES

### National Library of Luxembourg

-  [www.bnl.public.lu](http://www.bnl.public.lu)
-  37D, bd F.-D. Roosevelt (Lux-Kirchberg)
-  (+352) 22 97 551
-  Monday to friday 10am-7pm saturday 9am-12am

The brand new BNL building located along Kennedy Avenue in Kirchberg has a modern, functional, connected and sustainable infrastructure. The BNL offers reading rooms, user-friendly and multifunctional, with direct access to nearly 300,000 books, classified by theme. Registration is free and open to all. Access to the library is easy thanks to bicycle spaces, a street-car stop and an underground parking lot.

### Cité bibliothèque

-  [www.bimu.lu](http://www.bimu.lu)
-  [bibliotheque@vdl.lu](mailto:bibliotheque@vdl.lu)
-  3, r. Genistre (Lux-city)
-  (+352) 47 96 27 32
-  Monday to friday 10am-7pm saturday 10am-6pm

You can recognise the library and media centre of the City of Luxembourg by its large glass door. Its functional and comfortable spaces for consultation and rental are appealing to any avid reader. The literary, children and Luxemburgensia sections form the most important part of the collections, which are available in the country's official languages. All documents are freely accessible. Book rentals and the working stations' Internet access are all free. As part of the offer, authors come to do readings, and children activities are also organised.

### Luxembourg Casino - InfoLab

-  [www.casino-luxembourg.lu](http://www.casino-luxembourg.lu)
-  41, r. Notre-Dame (Lux-city)
-  (+352) 22 50 45

Consisting of a library and a reading room, the InfoLab is a place of relaxation within the Casino Luxembourg, Forum d'Art Contemporain. Discover more than 5,000 books, about forty magazines and other publications dedicated to contemporary art. Access is free.

### Luxembourg learning centre (LLC)

-  [www.llc.uni.lu](http://www.llc.uni.lu)
-  10, place de l'Académie (Belval)

Luxembourg learning centre (LLC) opened its doors on September 2018. This unique place is accessible to all. This space offers nothing less than 10,7 km of books and document racks, and more than 500.000 ebooks! You will also find plenty of national and international newspapers.

### Bicherschef – bookshelves “Armoires à livres”

“Armoires à livres” are accessible to everyone, children and adults, 24/7, for free and without registration. More and more communes recycle old phone booths and transform them into self-service bookshelves.

Book owners are therefore able to give their novels a second life, and find some new literature for free.

Interested persons can borrow one or more books and put them back in the cupboard after reading. The reader can also keep the selected books and replace them with others.

These bookshelves can be found in several communes. At Luxembourg:

- place du Théâtre (Upper City) ;

- place de Gand (Belair) ;
- place Laurent (Limpertsberg).





Recycling centers also offer recycling corners, where people drop off useless objects, including books, which are available free of charge to others..

## Cid fraen an gender

 [www.cid-fg.lu/](http://www.cid-fg.lu/)  
 14, r. Beck (Lux-city)  
 (+352) 24 10 951  
 Tuesday 2pm-6pm, Wednesday to friday  
 10am-6pm saturday 10h-12h30



Fraen an Gender (Cid) is an information and documentation centre for all individuals interested in feminism, gender equality, but also in questions related to identity and gender stereotypes. The Asbl offers the possibility to freely borrow books or media for 28 days.

## Circolo culturale e ricreativo Eugenio Curiel

 [www.curiel.lu](http://www.curiel.lu)  
 107, rte d'Esch (Lux-city)  
 (+352) 49 17 50  
 Monday 9h-13h tuesday 8h30am-3pm

Created in 1971, Circulo Curiel is an Italian library and media centre. It is also a friendly meeting space for conversations. All kinds of conferences and events are regularly scheduled, for all communities. On the ground floor, you will find a restaurant offering typical and family-friendly cuisine.

## Antonio Machado Cultural centre

 [www.circulo-machado.lu](http://www.circulo-machado.lu)  
 Centre espagnol  
 27, r. de Strasbourg (Lux-city)

The Spanish library of Antonio Machado's cultural centre has around 3.000 books, mainly in Castilian language. A media centre is also at your disposal.

### More information on medias



## CONCERTS AND SHOWS

### Information and ticketing

Luxembourg is an interesting place for concerts and shows. Famous international artists increasingly perform in Luxembourg during their world tours.

You can get programming information at the different concert halls and venues, and at the City Magazine of the City of Luxembourg (free subscription).

Auchan's ticketing service, located on the 1st floor of Kirchberg's commercial centre also offers activities in the entire Great Region.

You can also get concert and show tickets on [www.luxembourg-ticket.lu](http://www.luxembourg-ticket.lu).

### Music festivals


Luxembourg City Tourist Office organises many music and animation festivals. The "Concerts de midi" and "Klassik am Park" programmes allow you to enjoy your lunch break in a musical atmosphere made of diverse and colourful melodies. "Summer in the City" is a summer

event that offers a large choice of music for you to celebrate in Luxembourg until dawn. You will be able to organise picnics while enjoying some rock, jazz and classical music.

Several musical events are also organised on a yearly basis by different actors. For instance, the traditional "Fête de la musique" (Music Day) on June 21st cannot be missed, and many other music festivals like Siren's call, e-lake, Automne leaves, Rock-a-field or Rock am Park.




## Concert and performance halls

### La Rockhal

 [www.rockhal.lu](http://www.rockhal.lu)  
 5, av. du Rock'n'Roll (Esch/Alzette)  
 Billetterie : (+352) 24 55 55 55




Rockhal is a unique place for music lovers. Located at Belval (Esch-sur-Alzette), the facility has three concert halls, which can respectively host 6.500, 1.200 and 200 people. Its musical programming is varied. There, you can attend pop or rock concerts of international artists, musicals and classical ballet performances

### Den Atelier

 [www.atelier.lu](http://www.atelier.lu)  
 54, r. de Hollerich (Lux-Hollerich)  
 (+352) 49 54 851

Den Atelier is a more intimate concert venue, located in the Luxembourg-Hollerich neighbourhood. The venue can welcome up to 800 people.

### Rotondes

 [www.rotondes.lu](http://www.rotondes.lu)  
 Billetterie : [tickets@rotondes.lu](mailto:tickets@rotondes.lu)  
 Place des Rotondes (Lux-city)  
 (+352) 26 62 20 07

Just steps from the station, Rotondes organises concerts throughout the year. In summer, the "Congés annulés" takes place for a month, with a special programming.

### Neumünster abbey

 [www.neimenster.lu](http://www.neimenster.lu)  
 28, r. de Münster (Lux-city)  
 (+352) 26 20 52-1




Neumünster Abbey's cultural meeting centre organises, throughout the year, many concerts and "Apero jazz". Nationally and internationally recognised artists and bands are invited to perform. Every summer, Neumünster Abbey organises the "Siren's call" festival.

### Luxembourg philharmonic

 [www.philharmonie.lu](http://www.philharmonie.lu)  
 Ticketing: 26 32 26 32  
 1, pl. de l'Europe (Lux-city)  
 (+352) 26 62 20 07

Located in Luxembourg-Kirchberg, the Grand-Duchess Joséphine-Charlotte concert hall or Philharmonie de Luxembourg is a beautiful and a very modern building, that makes it a magical place by day and night. Completed in 2005 and designed by the architect Christian de Portzamparc, the Philharmonie hosts more than 400 performances of all styles of music per year: chamber music and recitals, jazz, pop music, classical music and world music. The Philharmonic also offers workshops for children.

### Casino 2000

 [www.casino2000.lu](http://www.casino2000.lu)  
 Rue T. Flammang (Mondorf-les-Bains)  
 Ticketing : (+352) 23 61 12 13

Located only a few kilometres away from the capital, at Mondorf-les-Bains, the amusement centre Casino 2000 organises many events throughout the year. International artists perform



at the Casino's venue.

## Conservatoire of the City of Luxembourg

 [www.conservatoire.lu](http://www.conservatoire.lu)  
 33, r. Charles Martel (Lux-city)  
 (+352) 47 96 55 55

The Conservatoire de la Ville de Luxembourg has a prestigious auditorium whose acoustics have already seduced many artists. You can find the program, every month, on the website of the Conservatory.

More information on concerts and shows



## Blues club Lëtzebuerg

 [www.bluesclub.lu](http://www.bluesclub.lu)  
 19, r. des Sources (Lux-city)  
 (+352) 33 8 95

The Blues club regularly organises blues and jazz concerts. Find out more on the Asbl website.

### *Expat portrait: Carola, Espagne*

WHAT ARE THE REASONS THAT LED YOU TO LUXEMBOURG?

*I have received a job offer in Luxembourg*

TELL US WHAT SURPRISED YOU UPON YOUR ARRIVAL?

*The security: the police are everywhere, sometimes noisy, but ever present. The courtesy. The multicultural dimension: plenty of nationalities and a lovely daily harmony.*

COULD YOU PLEASE GIVE US 3 ADJECTIVES TO DESCRIBE YOUR LIFE IN THE GRAND DUCHY?

*Dynamic, social, with a human scale. I find people very optimistic and creative.*

WHICH ASPECT OF LUXEMBOURG WOULD YOU MISS SHOULD YOU LEAVE TOMORROW?

*Its multicultural aspect, people are exceptionally open-minded and energetic. The short distance between places. The daily contact with nature. I would also miss the excellent quality of life.*

TELL US WHICH AREA OF LUXEMBOURG DO YOU PREFER AND WHY?

*The small and pleasant streets of Grund, and the aerial views of the city from Hamm.*

# The best music in town!

photo: Wade Zimmermann



LE GOUVERNEMENT  
DU GRAND-DUCHÉ DE LUXEMBOURG  
amène le culte



Mercedes-Benz



Orchestre  
Philharmonique  
Luxembourg

PHILHARMONIE

[www.philharmonie.lu](http://www.philharmonie.lu)

# TOURISM

## VISIT LUXEMBOURG CITY

The City of Luxembourg is a very lovely city, with diverse landscapes, and different types of atmospheres, depending on the neighbourhood you are visiting. Furthermore, its old districts and fortifications are part of the UNESCO-inscribed sites. The more modern areas make it an intrinsically forward-looking city. The City of Luxembourg will never cease to please and surprise you!!

### Tourist circuits and historical heritage

#### Bock and Petrusse Casemates

 [www.luxembourg-city.com](http://www.luxembourg-city.com)  
 30, pl. Guillaume II (Lux-city)  
 (+352) 22 28 09

Casemates du Bock are underground galleries that were dug into the Bock rock. They form part of the UNESCO list of world heritage sites. The point of departure takes place at the level of the climb of Clausen.

The first underground galleries were built in 1644, under Spanish domination, and aggrandised throughout the years and the different invasions. This defence system, with its 40 meters deep, has now spread through more than 20 kilometres long. The City of Luxembourg was nicknamed the “Gibraltar of the North”.

#### Wenzel circuit

 [www.luxembourg-city.com](http://www.luxembourg-city.com)  
 30, pl. Guillaume II (Lux-city)  
 (+352) 22 28 09




Discover 1.000 years of history of the City of Luxembourg by following the Wenzel circuit, which connects the Upper City to the Lower City. You will be able to contemplate the city thanks to its stunning and diverse views. Beware! The circuit has lots of stairs to climb. It is therefore difficult to access with prams or wheelchairs. Guided tours are also offered. Tickets are available at the Luxembourg city tourist office (LCTO).

#### City safari

 [www.luxembourg-city.com](http://www.luxembourg-city.com)  
 30, pl. Guillaume II (Lux-city)  
 (+352) 22 28 09

The City safari is a fun tour for children and families. It focuses on the discovery of the city's animals. Tours (lasting between 2 and 2h30) are made upon request for more than 10 participants.

#### Top city views

 [www.luxembourg-city.com](http://www.luxembourg-city.com)  
 30, pl. Guillaume II (Lux-centre)  
 (+352) 22 28 09




This tour allows you to discover the sites that have been listed as part of UNESCO's world heritage. It captures unforgettable landscapes of the Upper City, the valleys of Alzette and Pétrusse.

The tour leads the visitor to explore the most beautiful panoramas of the city between place de la Constitution and the green spaces of Berlaumont/Pescatore park and through the Judicial Precinct, the cornice – once sang by Batty Weber as the “most beautiful balcony of Europe” – and the promontory of Bock, the

cradle of the City of Luxembourg.

Then, the visitor arrives to the picturesque district of Pfaffenthal, connected to the Upper City via a panoramic elevator. This elevator is a real window over the valley of Alzette and the European neighbourhood of Kirchberg. It offers some unsuspected and marvellous views.

### Grand Ducal palace

 [www.luxembourg-city.com](http://www.luxembourg-city.com)  
 17, r. du Marché-aux-Poissons (Lux-city)  
 (+352) 22 28 09

Luxembourg is the only Grand Duchy in the world. The Grand Duke is head of State within the framework of its constitutional Monarchy.

From July to beginnings of September, the Grand Ducal Palace opens its doors to visitors. Guided tours are given in Luxembourgish, French, German, English or Dutch. Prior registration is mandatory. Please note that part of the profits from the ticket sales go to the Foundation of the Grand Duke and the Grand Duchess of Luxembourg.

### Pétrusse express

 [www.sightseeing.lu](http://www.sightseeing.lu)  
 Montée de Clausen (Lux-Clausen)  
 (+352) 26 65 11

You can visit the capital on board the Pétrusse Express. The tour lasts 1 hour approximately, and it will take you along the charming Valley of Pétrusse.

### Hop-on Hop Off

 [www.city-sightseeing.com/fr/63/luxembourg/](http://www.city-sightseeing.com/fr/63/luxembourg/)  
 Montée de Clausen (Lux-Clausen)  
 (+352) 26 65 11

You can also explore the city with the double-decker buses Hop-On Hop-Off. The tour lasts 1 hour approximately. Every 20 minutes from 10am to 6pm, the bus stops Place de la Constitution/Old Town, Pfaffenthal Panoramic Elevator, Mudam / Philharmonic, Kirchberg, European Investment Bank, Villa Vauban and Central Station.



## SIGHTSEEING TOURS AND HERITAGE OF LUXEMBOURG

### Vianden castle

 [www.castle-vianden.lu](http://www.castle-vianden.lu)  
[info@castle-vianden.lu](mailto:info@castle-vianden.lu)  
 (+352) 84 92 91

The Castle of Vianden is located in Luxembourg Ardennes, overlooking the entire valley. Every summer, a medieval festival recreates the folkloric atmosphere of the period in which this feudal vestige was built: jugglers, fire-eaters, musicians... You should also take the time to walk through the town of Vianden, and if you are not afraid of heights, you could even try chairlifts!

### Clervaux castle

 [www.destination-clervaux.lu](http://www.destination-clervaux.lu)  
[info@destination-clervaux.lu](mailto:info@destination-clervaux.lu)  
 (+352) 92 00 72

The castle of Clervaux takes place in the North of Luxembourg. Built through various stages from 1129 onwards, it was destroyed during the Second World War. It has now been restored, and gives you the opportunity to discover the war museum, the museum of models of Luxembourg castles, the museum of the Battle of Ardennes and the famous photographic collection "The Family of Man" by Edward Steichen.



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## 1900 Mine train

-  [www.fond-de-gras.lu](http://www.fond-de-gras.lu)
- [www.train1900.lu](http://www.train1900.lu)
- [www.minettpark.lu](http://www.minettpark.lu)
-  1, pl. du Marché (Pétange)




Take the train and time travel from Pétange to Fond-de-Gras, to the rhythm of whistle signals, tremors and vapour clouds. You will discover the mining and metallurgical past of Luxembourg.

## Natural park of Our

-  [www.naturpark-our.lu](http://www.naturpark-our.lu)
-  12, Par de l'Our (Hosingen)

At the heart of Luxembourg Ardennes is the natural park of Our. By walk or bike, you will discover the unique natural landscapes of this region. You can also visit the adventure park of Vianden and make the most of 60 tree-climbing stations.

## Natural park of Haute Sûre

-  [www.naturpark-sure.lu](http://www.naturpark-sure.lu)
-  La Maison du parc naturel
- 15, rte de Lultzhausen (Esch/Sûre)
-  (+352) 89 93 311

Located in the North West of the country, the natural park of Upper Sûre allows you to take a deep breathe in the magnificent natural environment of Upper Sûre Lake. Several activities are available: hiking, horse riding, cycling, sailing, windsurfing, diving, canoeing or even fishing. You can also explore the fauna and flora of the region with a solar boat! !

## Müllerthal

-  [www.mullerthal.lu](http://www.mullerthal.lu)
-  Office du tourisme régional du Müllerthal (Echternach)
-  (+352) 72 04 57-1

Discover the magnificent forest of the region of Müllerthal called "Luxembourg's Little

Switzerland" and the most famous waterfall of the country "Schiessentümpel". The paths are signposted and they allow you to choose the level of difficulty and hiking length. Guided tours are available upon request.

## More information on sightseeing tours



## GREAT RÉGION

Based in the heart of Europe, Luxembourg's geography is ideal for traveling. You can explore its neighbouring countries for the weekend, only at a few kilometres from Luxembourg-ville.

## Germany

In the West of Germany, at the border of Luxembourg, are the Länder of Rhineland-Palatinate and Saarland. For a day, a weekend or more, you can discover the rich cultural and historical heritage of these regions.

## Trier

-  [www.trier-info.de](http://www.trier-info.de)

Ancient Roman colony, Trier is the most ancient city of Germany. The fortified gate, Porta Nigra (literally "black door" in Latin), bears testimony to this epoch. Since 1986, this emblematic monument of the city of Trier has been listed among Unesco's world heritage sites.

In the city centre, shops and commercial centres animate the streets. You should particularly visit this city during the Christmas markets season (see section on Celebrations and Traditions).

## Rhine castle

 [www.allemagne-romantique.de](http://www.allemagne-romantique.de)

Many castles and fortresses are situated on the banks of the Rhine, between Bingen and Koblenz. The Upper Middle Rhine Valley is another one of UNESCO's world heritage sites.

## The cable car of Koblenz

 [www.seilbahn-koblenz.de](http://www.seilbahn-koblenz.de)  
[www.allemagne-romantique.de](http://www.allemagne-romantique.de)

Koblenz is a very pretty city to visit, at the confluence of Rhine and Mosel. The Cable Car of Koblenz will take you to the fortress of Ehrenbreitstein. Enjoy the Rhine Valley's breath-taking view.

On your way back, make sure you go along the very pretty Mosel Valley, with its castles and the typical and welcoming architecture of the towns and villages.

## Werner freund wolves park

 [www.wolfspark-wernerfreund.de](http://www.wolfspark-wernerfreund.de)  
 Waldstrasse, 204 (Merzig)  
 +49 17 17 49 69 99

Would you like seeing some wolves? Discover the wolf sanctuary in Merzig. Free and guided visits take place every 1st Sunday of the month at 4pm.

## Eifelpark

 [info@eifelpark.com](mailto:info@eifelpark.com)  
 Weisstrasse (Gondorf)  
 +49 65 65 95 66 330

In the middle of the woods, the Eifel park offers many attractions for little children: small rollercoasters, giant slides, bumper cars, trampolines... You will also see lots of animals at the animal park and farm (bears, meerkats, deer, ponies...).

## Sarrebrück

 [www.saarbruecken.de](http://www.saarbruecken.de)

Would you like to go shopping? The city of Sarrebrück has plenty of stores. In Germany, prices are lower than in Luxembourg when it comes to fashion and care products.

## Belgium

 [www.ardenne.org](http://www.ardenne.org)

In the North East of Luxembourg, you will find the Ardennes: the "green lungs" of the Kingdom of Belgium. There, you will discover many picturesque villages and magnificent green spaces. Walks, cycling, water activities, climbing and horse riding, but also skiing in winter... The region is full of activities. It is also known for its historical and remembrance tourism.

The website ardenne.org is an important portal for housing, stays, attractions, leisure activities, food and events in the Belgium, French and Luxembourg Ardennes.

## The bison farm

 [www.fermedesbisons.be](http://www.fermedesbisons.be)  
[info@fermedesbisons.be](mailto:info@fermedesbisons.be)  
 Recogne (Bastogne)  
 +32 61 21 21 15

See some bisons while taking a ride on a wagon. At the bison farm, you will also find a bar and a restaurant serving typical food.



## Abbey of Orval

 [www.orval.be](http://www.orval.be)  
 1, Orval (Villers-devant-Orval)  
 +32 61 31 10 60

You should absolutely visit the Cistercian Abbey of Orval and its ruins! Discover the brewing savoir-faire of Orval beer, which you can enjoy with a piece of cheese made by the monks of the Abbey.

## Euro space center

 [www.eurospacecenter.be](http://www.eurospacecenter.be)  
 1, Devant les Hêtres (Transinne)  
 +32 61 65 64 65

The Euro Space Centre offers a unique experience. Immerse yourself in the life of an astronaut and experience the space conquest. The Euro-Space Centre also organises activities for children during the holidays.

## The book village

 [www.redu-villagedulivre.be](http://www.redu-villagedulivre.be)  
 (Redu)

Within a hundred kilometres from Luxembourg, the village of Redu has around fifteen libraries. It also organises literary events every year.

## Arlon's flea market

 [www.arlon.be](http://www.arlon.be)  
 Arlon

Every first Sunday of the month, from March to November, a flea market takes place at Old Arlon.

## Caves of Han

 [www.grotte-de-han.be](http://www.grotte-de-han.be)  
 2, rue J. Lamotte 5580 Han-Sur-Lesse

Discover the domain of the Grottes de Han with its fabulous cave, its animal park, its huts in the

trees.

## Skiing at "Baraque de Fraiture"

 [www.ski-baraquedefraiture.be](http://www.ski-baraquedefraiture.be)  
 (Vielsalm)  
 +32 80 41 88 78

Downhill skiing, cross-country skiing, sledge... The winter sports lovers can visit the Baraque de Fraiture in the High Ardennes. You can also do some hiking and enjoy the beautiful and astonishing landscapes.

## France

The Great East region stretches from Reims to Strasbourg and from Thionville to Troyes and Mulhouse. Enjoy the green landscapes, the castles and churches, as well as the museums. Nearby you have the Vosges Mountains for ski and hiking lovers. Don't forget to try the gastronomic specialties

## Nancy

In Lorraine, you can discover Nancy and its famous place Stanislas, with its crystal works and unique architectural style, known as "Ecole de Nancy".

## Metz

60 km away from Luxembourg is the gorgeous city of Metz, with its pedestrian town centre, its majestic cathedral and the Pompidou cultural centre. The city of Metz is also great for shopping.

## Centre Pompidou

 [www.centrepompidou-metz.fr](http://www.centrepompidou-metz.fr)  
 1, parvis des droits de l'Homme (Metz)  
 +33 3 87 15 39 39

With its remarkable architecture and dimension, the Pompidou-Metz centre (annex to Pompidou-Paris Centre) is a space for the discovery of art in all its forms. Art lover? Subscribe to "Pass-M", which will give you unlimited access to the centre for one year, with the person of your choice. .

### Cour d'Or museum

 [musee.metzmetropole.fr/](http://musee.metzmetropole.fr/)  
 2 rue du Haut Poirier (Metz)  
 +33 (0)3 87 20 13 20

Discover the Gallo-Roman collections of this museum, which was built on thermal baths dating back to the second century AD.

### La Flottille

 [www.bateauxmetz.com](http://www.bateauxmetz.com)  
 1, quai des Régates (Metz)  
 +33 3 87 36 86 71

Rent an electric boat, pedal boats or fishing boats to discover Metz's water and canals. You can take part in these activities if the weather conditions permit.




### Malbrouck castle

 [www.chateau-malbrouck.com](http://www.chateau-malbrouck.com)  
 (Manderen)  
 + 33 3 87 35 03 87

Built in 1419, this fortified castle offers fun tours where you can discover the site in an entertaining manner (booking is mandatory).

### Amnéville

#### Aquarium

 [www.aquarium-amneville.com](http://www.aquarium-amneville.com)  
 Centre thermal et touristique (Amnéville)  
 +33 3 87 70 36 61




The aquarium of Amnéville lets you explore the aquatic world by contemplating different fish species from the four corners of the planet.

#### Zoological park

 [www.zoo-amneville.com](http://www.zoo-amneville.com)  
 1, r. du Tigre (Amnéville)  
 +33 3 87 70 25 60

With more than 2.000 animals originating from the five continents, the zoo of Amnéville is a key destination. Several shows (raptors, tigers, seals...) are organised. In addition, the junior zoo academy offers the possibility for children over the age of 7 to discover the profession of animal keeper.

#### Snowhall

 [www.snowhall-amneville.fr](http://www.snowhall-amneville.fr)  
 Chemin des terrasses du soleil (Amnéville)  
 +33 3 87 15 15 15



At only 50 km away from Luxembourg, you can make the most of an indoor ski slope that measures 620 m in length, 35 m in large and 90 m in altitude (blue slope). Instructors from the French ski school can give you some lessons. Beware! It is mandatory for children under the age of 12 to wear helmets.

#### Walygator parc

 [www.walygatorparc.com](http://www.walygatorparc.com)  
 Voie romaine (Maizières-les-Metz)  
 + 33 3 87 30 70 07

Interactive cinema, merry-go-round, mini-golf, thrilling rides and water activities... This park will appeal to children and grown ups!.

#### Madine Lake

 [www.lacmadine.com](http://www.lacmadine.com)  
 Parc naturel de Lorraine  
 Maison de Madine (Nonsard-Lamarche)  
 +33 3 29 89 32 50

Take a dip and walk at the Madine Lake, located at 1 hour and half from Luxembourg. Its leisure centre offers many activities: canoeing, sailing, fishing, biking, golfing... Accommodation and catering are available on site.

## Expat portrait: : *Carla, Mexico*

WHAT ARE THE REASONS THAT LED YOU TO LUXEMBOURG?

*My French husband had a great job offer here in Luxembourg.*

PLEASE TELL US WHAT WERE THE THINGS YOU FOUND SURPRISING UPON YOUR ARRIVAL?

*The historic fortifications and the old neighbourhoods.*

COULD YOU PLEASE GIVE US 3 ADJECTIVES TO DESCRIBE YOUR LIFE IN THE GRAND DUCHY?

*Pleasant, beautiful and fascinating.*

WHICH ASPECT OF LUXEMBOURG WOULD YOU MISS IF YOU WERE TO LIVE TOMORROW?

*The geographic location and the cosmopolitan environment.*

TELL US WHICH AREA DO YOU PREFER IN LUXEMBOURG AND WHY?

*My favourite district is Pfaffenthal. I love the magnificent view from the elevator.*

DO YOU OFTEN GO OUT TO EAT AND IF SO, WHAT IS YOUR FAVOURITE TYPE OF CUISINE?

*I enjoy discovering the local cuisine: "Gromperekichelchen" (grated and deep fried potatoes), "Rieslingspaschtét" (meat pie cooked with Riesling) or "Bouneschlupp" (string beans soup with some vegetables).*

# YOUR OFFICIAL TOURISM PARTNER

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150 official guides of the  
city of Luxembourg,  
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- Find all tourist information about the capital.
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30, Place Guillaume II · L-1648 Luxembourg · T.: (+352) 22 28 09 · [touristinfo@lcto.lu](mailto:touristinfo@lcto.lu) · [luxembourg-city.com](http://luxembourg-city.com)

# OUTDOOR ACTIVITIES

## PARKS AND GREEN SPACES AT LUXEMBOURG

The capital has numerous parks and green areas, which are very pleasant to discover while wandering or running, alone or with your family.

### Édouard André Municipal park

 Av. Monterey (Lux-centre)

At the heart of the city centre's municipal park, you will find a superb wooden pirate ship, in a life-size model. It is a magical place for children: they can climb, jump, slide and get dirty like real pirates! During summer, make sure you bring a swimming suit!

### Laval park

 R. Michel Hülsemann (Lux-Eich)

The park entrance is located near place Dargent, down the Eich coast. This English-style park is located on the edge of Alzette. There, you will be able to observe some wonderful centenary chestnut trees. Two playgrounds and a sports field are also available to children and adults.

### Merl / Belair park

 Bd Pierre Dupong (Lux-Merl)

Merl Park, with its 5 hectares, has a large playground for children and adults, Ping-Pong tables, a basket-ball court, a Tyrolean, large fields in which to play football and picnic. You can also cycle, roller-skate, take a walk with a pram: it is a paved path. In the middle of the park


you can also find the Pavilion restaurant, with its large terrace.

### Tony Neuman park

 Av. de la Faïencerie (Lux-Limpertsberg)

The principal entrance of the Tony Neuman Park is located in the Avenue of Faïencerie, near number 162A. This wooded and flowery park is very well kept and houses modern sculptures, beautiful rosebushes and a small playground for children. This space is little frequented, hence the peace and quiet.

### Kinnekswiss

 Entre le champ du Glacis et  
av. de la Porte neuve (Lux-Centre)

The vast green space located between Champ du Glacis and Avenue la Porte-Neuve is perfect to relax. From July to September you can enjoy its sun loungers, some music and fun events and the open-air sports and leisure activities. More information on the activities is available on the website of the City of Luxembourg.

### Pétrusse valley

 Vallée de la Pétrusse (Lux-Grund)

The City of Luxembourg is situated at the confluence of two rivers: Alzette and Pétrusse. The Pétrusse Valley, located under the Adolphe Bridge, separates the Upper City from the Bourbon plateau. It is an easy and very pleasant walk or bike ride.

On the Grund side, you can play some mini-golf, enjoy the miniature train, the "Outdoor Fitness Park " and the skate park; toward Hollerich, a public basketball court is at everyone's disposal.

A big eco-friendly redevelopment will take place through the years 2023/2024.

## Central park

 Plateau du Kirchberg (Lux-Kirchberg)


This airy park, with its big pond, is located between the European school and the National Sports and Cultural Centre of d'Coque. There, you can grab a drink, eat a delicious flamme-kueche or enjoy a game of pétanque with your friends at the Kyosk. More information on the website [www.kyosk.lu](http://www.kyosk.lu).

## Kockelscheuer

 42, rte de Bettembourg (Lux-Gasperich)

Kockelscheuer and its vast forest are situated on the South of Luxembourg. Its principal access is located near the ice rink. You can discover it by walk or mountain bike. The path alongside the pond is adapted to prams. You can also find some barbecue and picnic areas, as well as a small playground.

## Bambësch

 r. de Bridel (Lux-Mülhenbach)

In the North West of the city, the forest of Bambësch offers many hiking trails and fitness circuits. With its own Bambësch sports centre, it offers a magnificent playground, a tennis club and a football field.




## Hamm

 r. Anatole France (Lux-Hamm)

The forest of Hamm-Bonnevoie offers some very appealing circuits, which allow you to explore the industrial past of the City of Luxembourg, among other things.

## FAIRS AND ADVENTURE PARKS

### Schueberfouer

 [www.fouer.lu](http://www.fouer.lu)  
 Champ du Glacis (Lux-city)  
 Late August-early September

Don't miss the great funfair of the Grand Duchy.

*See the section Celebrations and Traditions, within the Integration chapter.*

### "Parc merveilleux" in Bettembourg

 [www.parc-merveilleux.lu](http://www.parc-merveilleux.lu)  
[parc@parc-merveilleux.lu](mailto:parc@parc-merveilleux.lu)  
 Rte de Mondorf (Bettembourg)  
 (+352) 51 10 481




You cannot miss Luxembourg's Parc merveilleux! You will have a wonderful time with the family playing some miniature golf, enjoying the playgrounds, water games and the zoo, with more than 200 animal species. Children can also participate to pedagogical workshops and guided tours at the zoological school. In the woods, fairy tales are staged with animated dolls. Stories are told with music in three different languages. Catering is available on site.

### Päiperleksgaart – Butterfly garden

 [www.papillons.lu](http://www.papillons.lu)  
 56, rte de Trèves (Grevenmacher)  
 (+352) 75 85 39




The Butterfly garden is located in the Eastern part of the country, at Grevenmacher. This green house has 600m<sup>2</sup>: you can walk through the tropical garden and admire the butterflies that fly around you. This is a magic and unique change in scenery!

## Heiderscheid adventure park

 [www.klammschoul.lu](http://www.klammschoul.lu)  
 20, rte d'Ettelbruck (Heiderscheid)  
 (+352) 80 48 85

Based in the natural park of Upper-Sûre, this adventure park offers different circuits, for all levels, and from the age of 3. Qualified instructors will accompany you throughout the activities.

## Sennesräich park

 [sennesraich.lu/](http://sennesraich.lu/)  
 Maison 30, (Lullange)  
 (+352) 99 47 84 45

Sënnersräich Park offers an authentic experience to visitors. Fun and pedagogical activities focus on the 5 senses of the human being. Accessible to children from 5 to 12 years old. The many park stops invite the children to explore their senses and participate actively

## Tree adventure climber park

 [www.vianden-info.lu](http://www.vianden-info.lu)

Tree adventure climber park of Vianden (near the Château) is an adventure park offering 90 workshops. The total length of the circuit is 120 minutes approximately. The park offers different difficulty levels, and the easiest one is available to 5-year-old children

## Le'h adventures park

 [www.aventure.lu](http://www.aventure.lu)  
 203, r. du Parc (Dudelange)

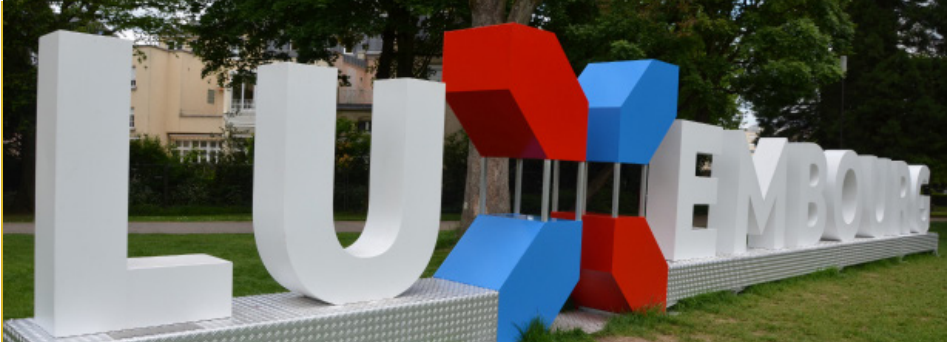
Le'h adventures parc offers more than 100 workshops and 7 tree circuits for the little ones (from 2 years old onwards) and grown-ups. The opening hours are displayed on the website. Book your ticket online! !

### More information on outdoor activities









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# FITTING IN

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# MEDIAS

## NEWSPAPERS

- Le Quotidien (FR)
- L'Essentiel (FR)
- Lëtzebuerger Journal (DE)
- Luxemburger Wort (DE, FR)
- Tageblatt (DE)
- Zeitung vum Lëtzebuerger Vollek (DE)

## PERIODICALS

- Agefi Luxembourg (FR)
- Bold magazine (FR)
- City magazine Luxembourg (EN, FR)
- Contacto (PT)
- D'Lëtzebuerger Land (DE, FR)
- Delano (EN)
- Den Feierkrop (DE)
- Femmes magazine (FR)
- Forum (DE, FR)
- Happen (En)
- Janette (FR)
- Luxembourg Féminin (FR)
- Merkur (FR)
- Paperjam (FR)
- Silicon magazine
- Premium (FR)
- Revue (DE)
- Télécran (DE)
- Woxx (DE)

## LOCAL RADIOS

- DNR (LU)
- Eldorado (LU)
- L'Essentiel radio (FR)
- Radio Ara (EN / LU)
- Radio Latina (PT)
- Radio 100,7 (LU)
- RTL Radio Lëtzebuerg (LU)

## NEWS WEBSITES

- [www.agefi.lu](http://www.agefi.lu)
- [www.chronicle.lu](http://www.chronicle.lu)
- [www.citymag.lu](http://www.citymag.lu)
- [www.delano.lu](http://www.delano.lu)
- [www.forum.lu](http://www.forum.lu)
- [www.journal.lu](http://www.journal.lu)
- [www.lessentiel.lu](http://www.lessentiel.lu)
- [www.luxtimes.lu](http://www.luxtimes.lu)
- [www.paperjam.lu](http://www.paperjam.lu)
- [www.quotidien.lu](http://www.quotidien.lu)
- [www.tageblatt.lu](http://www.tageblatt.lu)
- [www.telecran.lu](http://www.telecran.lu)
- [www.reporter.lu](http://www.reporter.lu)
- [www.revue.lu](http://www.revue.lu)
- [www.wort.lu](http://www.wort.lu)
- [www.woxx.lu](http://www.woxx.lu)

# PRACTICAL DIRECTORY

## EMERGENCIES

### Emergency calls

 112

112 is the European emergency call number. You can contact 112 anywhere in the European Union, as well as in other countries.

Dial 112 when one or several lives are in danger, in the event of

- road, work, domestic accident (with injured individual),
- illness,
- fire,
- flooding,
- intoxication,
- attack with casualties,
- pollution,
- bodily injury and property damage

If there are no injuries, please contact 113.

### Grand Ducal Police

 [www.police.public.lu](http://www.police.public.lu)  
 113



### Poison Centre

 8002-5500

In case of toxicological emergency, call the free number: 8002-5500.


Then, you will be directly transferred to the Poison Centre in Brussels.

### Bank card blocking


 [www.cetrel.lu](http://www.cetrel.lu)  
 (+352) 49 10 10

In the event of loss or theft of your bank card, please contact Cetrel, which will make all the necessary procedures to have your bank card blocked.

## PHONE DIRECTORY SERVICES

 11 81 6 (international)  
 11 81 7 (national)

## LEGISLATION

 [www.legilux.lu](http://www.legilux.lu)  
[www.justice.public.lu](http://www.justice.public.lu)

## CONSUMERS ASSISTANCE

 [www.ulg.lu](http://www.ulg.lu)

ULC is a non-profit association, which intends to inform and protect Luxembourg consumers. It also represents consumers before public and political authorities.

## MEDIATION

### Ombudsman

-  [www.ombudsman.lu](http://www.ombudsman.lu)
-  36, r. du Marché-aux-Herbes (Lux-city)
-  (+352) 26 27 01 01
-  Secretariat : Monday to friday 8am-12am and 1:30pm-4pm

The role of Ombudsman is that of a mediator. It can intervene in the event of disputes between a private individual and a State administration, a commune or some public institution. .

### Mediation centre

-  [www.mediation.lu](http://www.mediation.lu)
-  87, rte de Thionville (Lux-city)
-  (+352) 27 48 34

Mediators offer the possibility to re-establish communication between people in conflict. They also help find a solution..

## TRAFFIC INFORMATION

-  [www.cita.lu](http://www.cita.lu)
- [www.acl.lu](http://www.acl.lu)






## PUBLIC WELFARE ASSOCIATIONS

### Volunteering agency

-  [www.benevolat.public.lu](http://www.benevolat.public.lu)
-  [info@benevolat.public.lu](mailto:info@benevolat.public.lu)
-  103, rte d'Arlon (Strassen)
-  (+352) 26 12 101

This volunteering agency promotes volunteer work in the Grand Duchy. Its role is to inform the general public, to support charity workers in the search for projects, and to value and bring further awareness on community service.

### National association for road-accident victims (AVR)

-  [www.avr.lu](http://www.avr.lu)
-  [avr@pt.lu](mailto:avr@pt.lu)
-  4, r. J. Felten (Howald)
-  (+352) 26 43 21 21
-  Monday to friday 9am-11am and 2pm-4pm

This association aims to improve the situation of road-accidents victims and their relatives. It brings them moral and legal support, as well as some practical advice. The association also contributes to prevention actions to improve road safety.

### Luxembourg Caritas foundation

-  [www.caritas.lu](http://www.caritas.lu)
-  [caritas@caritas.lu](mailto:caritas@caritas.lu)
-  29, r. M. Welter (Lux-city)
-  (+352) 40 21 311

Caritas Foundation of Luxembourg aims to prevent and act against injustice, misery and poverty. It leads several projects throughout the world, but also in the Grand Duchy (emergency housing, integration, support of people in need, sponsorship of refugees within their job search...). In Luxembourg's territory, the Foundation has introduced some social groceries called "Caritas buttek".

### Luxembourg Red Cross

-  [www.croix-rouge.lu](http://www.croix-rouge.lu)
-  [info@croix-rouge.lu](mailto:info@croix-rouge.lu)
-  44, bd Joseph II (Lux-city)
-  (+352) 27 55

The Red Cross of Luxembourg is a renowned association of public utility, engaged in numerous humanitarian missions.

It also offers:

- youth services (adoption services, family placement centre, psychological counselling and ambulatory

psychotherapy...),

- social services (migrants and refugees, meals on wheels...),
- sanitary services (first-aid training, home services and aids, blood transfusions...),
- international services (sustainable development education, international solidarity...).

An information and support helpline is also available daily at 2755, from 7am to 10pm. Calls are anonymous.


### Cancer foundation



 [www.cancer.lu](http://www.cancer.lu)  
[www.relaispourlavie.lu](http://www.relaispourlavie.lu)  
[www.info-tabac.lu](http://www.info-tabac.lu)

 209, rte d'Arlon (Lux-city)  
 (+352) 45 30 331

The Cancer foundation aims to inform the general public, the patients and their family members. It provides practical help and psychological support. Every year it organises the "Relay for Life" at Coque and helps to finance research projects to cure cancer.

### Doctors of the world



 [www.medecinsdumonde.lu](http://www.medecinsdumonde.lu)  
[info@medecinsdumonde.lu](mailto:info@medecinsdumonde.lu)

 5, r. d'Audun (Esch-sur-Alzette)  
 (+352) 28 89 20 40

In Luxembourg, Doctors of the World is engaged in numerous actions in favour of the most vulnerable ones, such as migrants, homeless people or women victim of violence.

## SUPPORT ASSOCIATIONS

### SOS Friendship

 [www.454545.lu](http://www.454545.lu)  
 (+352) 45 45 45

SOS Friendship offers telephone or online assistance.

By phone, this service is available every day, from 11am to 11pm and until 3pm on Friday and Saturday evenings. Online, you can correspond in Luxembourgish, German, French, English, Portuguese or Spanish. You will receive a response within three working days.


This service is completely anonymous and confidential.

### Women in distress


[www.fed.lu](http://www.fed.lu)  
 18-20, r. Glesener (Lux-city)  
 (+352) 40 73 35

Women in Distress is an association that offers efficient protection against violence to girls, women and their children. It contributes to the improvement of these women's life conditions through the development and management of information and consultation centres, as well as the availability of specific housing for women in distress.

### Bullying

 [www.mobbingasbl.lu](http://www.mobbingasbl.lu)  
 (+352) 28 37 12 12


### Missing children or in distress

 116 000

### Kajutel: mutual aid for young people


 116 111

### Elterentelephon: support for parents

 (+352) 26 64 05 55

### Centre for equal treatment

 [www.cet.lu](http://www.cet.lu)

 (+352) 26 48 30 33

This centre is for victims of discrimination. A counselling and orientation service is offered so they can become aware of their rights and exert them.

### More information on people in distress



## Expat portrait: Oksana, Ukraine

### WHAT ARE THE REASONS THAT LED YOU TO LUXEMBOURG?

*The war in Ukraine forced us to reassess our values. After many months of hesitation and doubts, we agreed that safety was an absolute priority and this is why we decided to leave. It wasn't easy to leave Kiev, especially when you've got good jobs and many other benefits, but we had the chance to come to this unique country, where we don't feel like strangers.*

### TELL US WHAT SURPRISED YOU UPON YOUR ARRIVAL?

*The culture of behaviour, the sincere respect towards the Grand Ducal family, people consider general well being as a personal and natural responsibility.*

### COULD YOU PLEASE GIVE US 3 ADJECTIVES TO DESCRIBE YOUR LIFE IN THE GRAND DUCHY?

*It's simply the opposite (if I compare it with Ukraine) ;-)*

### WHICH ASPECT OF LUXEMBOURG WOULD YOU MISS SHOULD YOU LEAVE TOMORROW?

*Multiculturalism and tolerance.*

### TELL US WHICH AREA OF LUXEMBOURG DO YOU PREFER AND WHY?

*The city centre and my favourite district Pfaffenthal. I love the incredible view from the elevator. The observation point near the church of Saint-Michel and the MNHA, where we can admire the beautiful view on Grund, the castle of Siegfried – the old ruin of Dent Creuse, the modern business quarter of Kirchberg, which makes you feel at the crossroads of different periods. The strong energy of the old town is also very present here.*



# Ready for a new beginning ?

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À LUXEMBOURG

# INTEGRATION

Well integrate newcomers is a major challenge for Luxembourg, where foreigners represents more than 47% of the total population. The state, the communes and the civil society work together to successfully integrate newcomers.

## More information on integration policy of the Grand Duchy of Luxembourg



## ASSOCIATIONS

### The welcome and integration office of Luxembourg (OLAI)

 [www.olai.public.lu](http://www.olai.public.lu)  
 5, rue Carlo Hemmer (Lux-Kirchberg)  
 (+352) 247 85 700

Under the supervision of the Ministry of Family, Integration and the Great Region, the OLAI is responsible for the coordination and the implementation of the policy of immigrant welcoming and integration in the Grand Duchy of Luxembourg.

The Welcome and Integration contract– CAI provides integration measures such as:

- language courses at a reduced cost (Luxembourgish, French and/or German),
- civic education courses,
- a free orientation day

### Immigrant workers support association (Asti)

 [www.asti.lu](http://www.asti.lu)  
[www.bienvenue.lu](http://www.bienvenue.lu)  
[ensemble@asti.lu](mailto:ensemble@asti.lu)  
 10-12, r. A. Laval (Lux-city)  
 (+352) 43 83 33

Asti is an association that offers support to immigrant workers. It has a specialised branch that provides information to all people requiring advice and guidance on issues related to immigration and residence permits (family reunification, authorisations to stay...).

This association also gives public and direct translation services orally in English, German, French, Luxembourgish, Arabic and Farsi.





### Foreigners' associations liaison committee (CLAE)

 [www.clae.lu](http://www.clae.lu)  
[info@clae.lu](mailto:info@clae.lu)  
 26, r. de Gasperich (Lux-city)  
 (+352) 29 86 861

CLAE is a welcoming, informative, cultural and linguistic mediation platform. It informs people and their families on their rights in order to facilitate their settling in process within Luxembourg society. It offers a helpline and assistance for certain administrative procedures, and puts you in contact with the relevant structures...

CLAE offers its support to associative life via personalised meetings, the rental of materials and the provision of rooms

## Luxembourg accueil information

-  [www.luxembourgaccueil.com](http://www.luxembourgaccueil.com)
-  24, montée du Grund (Lux-city)
-  (+352) 24 17 17
-  Monday to friday 9am-12am

Luxembourg information reception is an association created in 1977. It offers welcoming and informative services. It helps the integration of families from all nationalities by answering questions on daily life, and inviting them to take part in diverse activities.

## VOLUNTEERING

Although Luxembourg is famous for its high standard of living, poverty, precariousness, and the need for support remain present. To help people in need, many solidarity projects exist in several areas of the Grand Duchy.

### Volunteering agency

-  [www.benevolat.public.lu](http://www.benevolat.public.lu)
-  103, route d'Arlon L-8009 Strassen
-  (+352) 26 12 10 -1

### More information



## LINGUISTIC LEAVE

In Luxembourg, language leaves exist to learn Luxembourgish or improve your knowledge of our official language.

Luxembourgish is the country's language of communication and its usage will be greatly appreciated by Luxembourg natives during conversations. Furthermore, the knowledge of Luxembourgish can be a considerable advantage when applying for some public employments within Luxembourg companies or for professions in close contact with the population (hospitals, nurseries,...).

Employees, independents and individuals engaged in liberal professions can benefit from a specific leave during their professional career, which can be paid up until 200 hours.

## LANGUAGE COURSES

### National institute of languages (INL)

-  [www.insl.lu](http://www.insl.lu)
-  21, bd de la Foire (Lux-city)
-  (+352) 26 44 30-1

National Institute of Languages (INL) is a public institution for linguistic education. The applied charges are very interesting. Eight languages are taught: Luxembourgish, German, French, English, Chinese, Spanish and Portuguese. At the end of each semester, evaluations of the students' skills are made. The course timetables – at all levels – are made available online.

Beware! INL is on high demand. Make sure you apply for a place in advance!

### City of Luxembourg and other communes


-  [clcl.vdl.lu](http://clcl.vdl.lu)

Every year, the City of Luxembourg offers linguistic and cultural lessons of Luxembourgish for adults. Four levels exist (A1 to B2): beginner, intermediary, advanced and oral mastery

of the language. The courses take place from September to July, two times a week. The detailed course content and the timetables are available on the website [clcl.vdl.lu](http://clcl.vdl.lu).

Other communes also provide Luxembourgish lessons to their residents. To learn more, check directly with your communal admiration.

## Institut Français du Luxembourg

 [www.ifluxembourg.lu](http://www.ifluxembourg.lu)  
 47, av. Monterey (Lux-city)  
 (+352) 46 21 66 39

The mission of the French Institute of Luxembourg is to promote French language and culture. The institute offers courses that adapt to different needs and levels. Every year, it engages in educational cooperation activities with school institutions of the Grand Duchy.

In addition, a cultural offer is proposed throughout the year.


## Some references

 [www.quattropole.org](http://www.quattropole.org)  
[www.bonjour.lu](http://www.bonjour.lu)  
[www.berlitz.lu](http://www.berlitz.lu)  
[www.languages.lu](http://www.languages.lu)  
[www.moienasbl.lu](http://www.moienasbl.lu)  
[www.prolingua.lu](http://www.prolingua.lu)  
[www.inlingua.lu](http://www.inlingua.lu)  
[www.lilu.lu](http://www.lilu.lu)

## LANGUAGE CAFÉ

Numerous organisations regularly organise Language Cafés, which allow you to have conversations in your preferred language while having a drink in a friendly setting.

## Polyglot club of Luxembourg

 [www.clubpolyglotte.com](http://www.clubpolyglotte.com)  
[info@clubpolyglotte.com](mailto:info@clubpolyglotte.com)  
 Facebook : @clubpolyglotte

Do you want to learn languages differently? The Polyglot Café made it its mission. Every month, those who are eager to learn languages are invited to attend a reunion. Participants come together for a drink and are encouraged to speak in English, German, Italian, Japanese... This is a friendly way of perfecting your linguistic skills.

## Some References

 [integration.lu](http://integration.lu)  
[kulturfabrik.lu/](http://kulturfabrik.lu/)  
[maisondesassociations.lu/](http://maisondesassociations.lu/)  
[facebook.com/CafeDesLangues/](https://facebook.com/CafeDesLangues/)

## More information on language courses



# COMMUNITIES

## POPULATION

The population of Luxembourg is characterised by a large proportion of foreigners amongst the Luxembourg residents.

If Luxembourg inhabitants reached the number of 315.000 people at the beginning of the sixties, with a proportion of 13,2% foreigners, the country has a population of 630.000 inhabitants in 2020, among which 47,4% are foreigners.

170 different nationalities coexist in Luxembourg, and 86% of them are European.

The most represented communities within the territory of Luxembourg are:

- Portuguese community, which represents 15% of the population (95.000 people). It has now become the 1st foreign community,
- French people are the 2nd community with around 8% of the population (47.000 people). The French are also greatly represented through the presence of more than 100.000 cross border workers on a daily basis
- Italian community is represented by more than 22.000 people,
- Belgian community represents more than 20.000 residents and 45.000 cross border workers,
- Spanish community (6.800 residents),
- British community (5.700 inhabitants),
- Romanian community (5.000 residents),
- Polish community (4.700 residents),
- Dutch community (4.200 inhabitants)...

## OFFICIAL LANGUAGES

Luxembourg has 3 official languages:

- the national language, Luxembourgish, is used from the very beginning of school life. It is also the language used for daily exchanges. The knowledge of Luxembourgish is mandatory if you want to obtain the Luxembourg nationality via naturalisation.
- French is traditionally taught to children from the 2nd year of primary school, in addition to German. French is also introduced during kindergarten and within childcare centres, in the form of oral learning. French is considered the administrative language
- German is taught to children at the beginning of primary school. It is the language of literacy and reading. Traditionally, it is also the language for journals,

English is increasingly becoming the working language. Mastering it is nowadays a mandatory for many companies..

## RELIGION

Historically, the principal religion in Luxembourg is Catholic (68%). Because of its multiculturalism, Islam is now becoming the second religion of the country (2%), thereby replacing the Protestant religion.

The practice of one's cult is relatively easy in Luxembourg.

# CELEBRATIONS AND TRADITIONS

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Luxembourg is a country of Christian traditions. Its celebrations reflect its history.

## January 6th: "Dräikinnedsdag"

On January 6th, the Luxembourgers celebrate the Epiphany ("Dräikinnedsdag"). It is the celebration of the arrival of the Wise Men near Jesus. On this occasion, people enjoy a "galette des Rois", a puff pastry cake, made of frangipane and containing a hidden trinket inside. The person who finds this "fève" inside his or her piece of cake, becomes the king or the queen for the day. Contrarily to some European countries, the Epiphany is not a bank holiday in Luxembourg.

## February 2nd: "Liichtmëssdag"

On February 2nd, children celebrate "Liichtmëssdag", Candlemas. On that day, children knock on each house with some self-made lanterns. Back in the day, children would receive some bacon, green peas or biscuits in exchange for a song. Today, the practice invites you to offer them sweets or money.

## « Fuesend »

Luxembourgers celebrate the Carnival of Candlemas on Ash Wednesday. Masked balls, parades and cavalcades are organised throughout the country. At the end of the carnival, people burn the "Stréimännchen", which literally means the straw man. You can assist to this ceremony near Remich.

## "Buergbrennen"

Buergbrennen is celebrated on the first Sunday after the carnival. In the villages, you will see huge bonfires upon which sits a big cross. After a torchlight procession, by nightfall, the bonfires are ignited. Symbolically, this is how we drive away winter.

## « Bretzelsonndeg »

Bretzelsonndeg (pretzels Sunday) is celebrated on the fourth Sunday of Lent. In this tradition, a man offers a pretzel to the one in his heart. If the woman accepts it and wishes to declare her flammen, he will receive chocolate eggs in return on Easter Day. If not, he will receive a basket, hence the Luxembourgish expression "Kuerf kréien", literally "to receive a basket", which means "to be dumped". On leap years, the woman offers the pretzel.

## « Klibberen »

In the Christian tradition, the church bells fly to Rome after the Holy Thursday Mass, in order to receive the Easter blessing. To replace them, children go around the villages with their "Klibber", a wooden ratchet. In exchange, they generally receive eggs, sweets and sometimes a bit of money.

## The tradition of Jaudes

The custom of Jaudes is a local tradition from Vianden, a city in the North of Luxembourg. It is celebrated on Good Friday. During that day, the boys of Vianden burn their Jaudes, a bouquet of dog rose thorns and paper flowers. This



*Tom Fidelity*  
PHOTOGRAPHY



tradition highlights the people's disapproval of Judas' betrayal.

## Easter

In Luxembourg, Easter celebrates the resurrection of Jesus Christ. It is one of the most important religious holidays, with Christmas. It is also a family celebration with its traditional egg hunts organised throughout the country.

## The return of Bretzelsonndeg

On Easter day, the women who received the pretzel on behalf of their admirer in the context of the Bretzelsonndeg will have to offer an egg in return, to express their love. Otherwise, they have to offer a basket. During leap years, men are supposed to offer eggs.

## “Éimaischen”

Éimaischen is the day of Emmaüs. At Luxembourg, it takes place on Easter Monday on the place of Marché-aux-Poissons, since 1827. This popular and folkloric celebration has become, over the years, a day when all types of craftsmen can meet. For the occasion you can buy some little terracotta birds, typical of the region: the Péckvillercher.

## “Oktav”

Oktav is an important religious celebration, which honours the mother of Jesus. For fifteen days, the country's parishioners go on a pilgrimage to the capital. Once arrived, the pilgrims form processions and enter the cathedral of Luxembourg. A final procession, in which they carry the statue of Mary, ends the pilgrimage.

At the same time, a small traditional market takes place at Luxembourg-ville, on the place Guillaume II and the place of the Constitution. It

is called Oktavemäertchen.

## Our lady of Fatima

Every Ascension Thursday, a pilgrimage is organised to the sanctuary of Our Lady of Fatima at Wiltz in the North of the country. Pilgrims pay tribute to the Virgin Mary who, in 1917, appeared six times at Fatima, a village situated at the centre of Portugal. The pilgrimage of Our Lady of Fatima became, over the years, a real popular celebration, dear to the Portuguese community of Luxembourg.

## Meekranz

Every 1st of May, foliage crowns are attached to the front of houses, as a symbol of a meeting place. Before, this pagan tradition aimed to drive away evil spirits. Today, this custom inaugurates warmer seasons. During the day, it is also customary to drink some Maitrank, i.e. aromatised wine.

## Gënzefest, Whit Monday

Gënzefest is the traditional broom festival (“fête du genêt”). It takes place every Whit Monday at Wiltz. This custom is mainly famous for its impressive broom parade, composed of more than 40 tanks. Exhibitions, musical animations and balls are all part of the programming.

## « Sprangpressessioun »

On the Tuesday following the Pentecost, the dancing procession of Echternach takes place. This ancient religious tradition is unique and attracts thousands of curious visitors each year. Its reputation exceeds the cross borders of the Grand Duchy and has become part of the intangible cultural heritage of Unesco since 2010.

## National Day

Luxembourg's national day is celebrated on June 23rd throughout the country. Each commune celebrates the event with its citizens, regardless of their nationalities. In the capital, festivities start the evening before, with the solemn changing of the guard. At night, torchlight processions and fireworks are organised.

On June 23rd, an official ceremony takes place at the Philharmonic. The Grand Duke and the Hereditary Grand Duke review the troops before attending two parades: a military and a non-military one. During the afternoon, a Te Deum is celebrated at the cathedral Our Lady of Luxembourg, and at all the churches of the country.

## "Schueberfouer"

With more than 2 million visitors, the "Schueberfouer" is the biggest fun fair of Luxembourg and the Great Region. From the end of August to the beginning of September, the fair of the City of Luxembourg invites its visitors to Champ du Glacis at Limpertsberg, with its festive atmosphere and numerous rides and attractions.

The "Schueberfouer" is also a hotspot for popular gastronomy. Visitors can taste the famous Gromperkichelcher, some delicious and traditional potato pancakes from Luxembourg.

## Saint Nicholas

On December 6th, the Kleeschen – also called Saint Nicholas – distributes presents to well-behaved children. The children place their slippers in front of their rooms so he can drop some sweets and gifts inside. In Luxembourg, this celebration is very important. December 6th has also become a bank holiday for children

attending basic education.

## Christmas

Christmas is a Christian holiday that celebrates the birth of Jesus of Nazareth on December 25th. A midnight Mass is celebrated, on Christmas Eve, at the cathedral Our Lady of Luxembourg and at all the churches of the country.

For Luxembourg children, it is not Santa Claus who brings the gifts, but Chrëschtkëndchen, which means "the Child Jesus". Christmas is also the occasion to share a copious meal with the family and enjoy each others company..

## Christmas markets

 [www.winterlights.lu](http://www.winterlights.lu)

The Christmas markets take place every year at several places of the City of Luxembourg, with a magic atmosphere

**More information on on feasts and traditions not to be missed**



# PUBLIC HOLIDAYS

- New Year, January 1st
- Easter Monday, April
- Labour Day, May 1st
- Europe Day, May 9th
- Ascension, May
- Whit Monday, May
- National Day (Grand Duke's birthday), June 23rd
- Assumption, August 15th
- All Saints Day, November 1st
- Christmas Day, December 25th
- Boxing day, December 26th

In Luxembourg, you will also experience some customary and local celebrations, such as Carnival Monday, Holy Friday, Kermis Monday and November 2nd. These days are not necessarily granted; the employer is free to dispense his employees from work – or not.

## Expat portrait: Neha, India

WHAT ARE THE REASONS THAT LED YOU TO LUXEMBOURG?

*I came to Luxembourg to follow my husband, who works here.*

PLEASE TELL US WHAT WERE THE THINGS YOU FOUND SURPRISING UPON YOUR ARRIVAL?

*Men who ride their bikes wearing suits and ties ;-)) and the numerous languages spoken around me.*

COULD YOU PLEASE GIVE US 3 ADJECTIVES TO DESCRIBE YOUR LIFE IN THE GRAND DUCHY?

*Fascinating, creative and diverse.*

WHICH ASPECT OF LUXEMBOURG WOULD YOU MISS IF YOU WERE TO LIVE TOMORROW?

*The diversity, the enthusiasm, the security and the peacefulness.*

TELL US WHICH AREA DO YOU PREFER IN LUXEMBOURG AND WHY?

*Belair, Merl and Strassen..*

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To do

✓ Sign contract for new job 😊

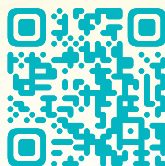
✓ Find a home in Luxembourg

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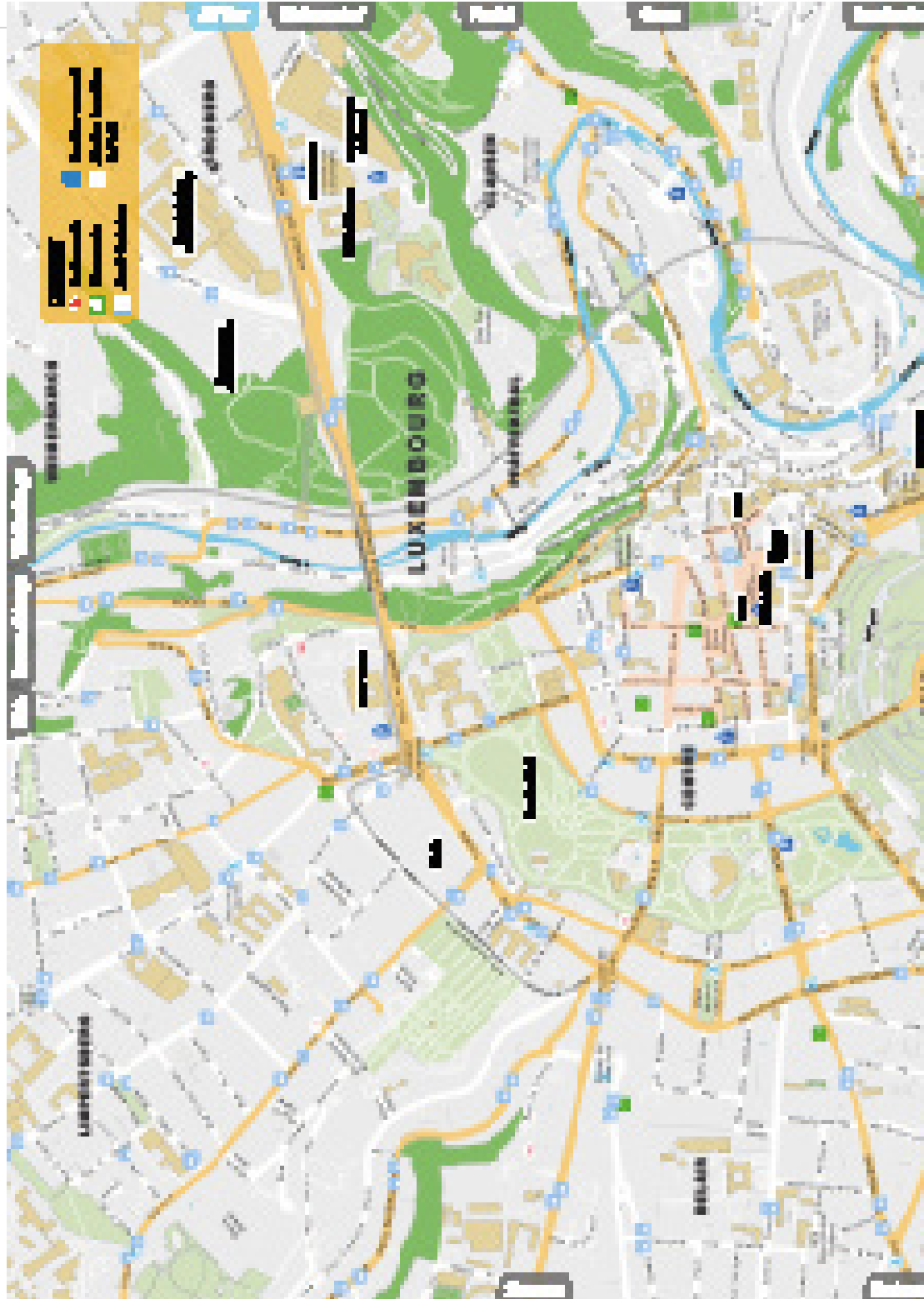


# CONVERSATION GUIDE

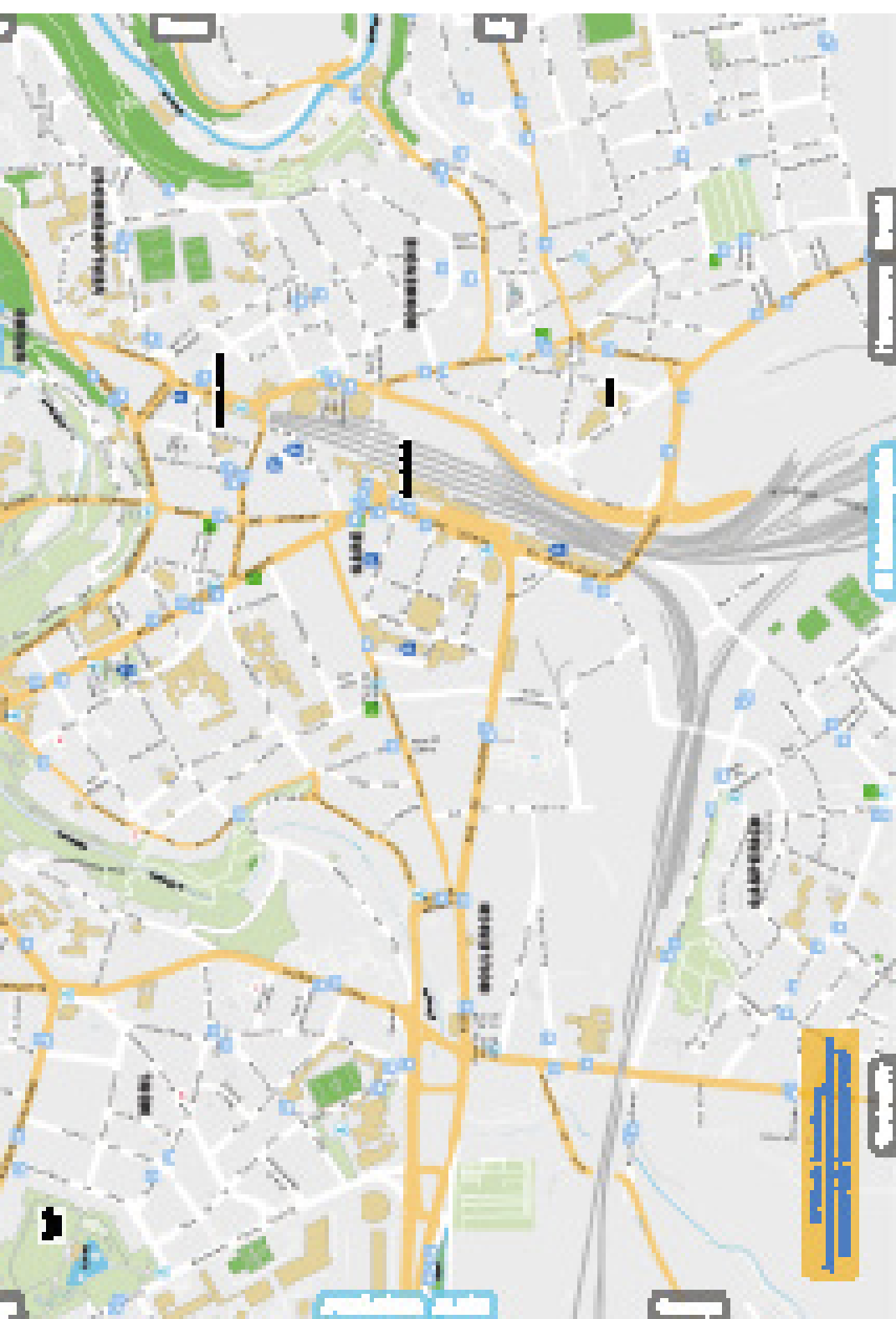
French	Luxembourgish	English
Je m'appelle...	Ech heeschen...	My name is...
Comment allez-vous ?	Wéi geet et lech ?	How are you?
Je vais bien. Et toi / vous ?	Et geet mir gutt. A bei dir / lech ?	I am good. And you?
Enchanté(e)	Et freet mech	Pleased to meet you
J'habite en ville	Ech wunnen an der Staat	I live in town
Un instant s'il vous plait	ee Moment, wann ech gelift	Just one moment please
Merci beaucoup	Villmools Merci	Thank you very much
Je suis vraiment désolé(e)	Et deet mer wierklech Leed	I am really sorry
Ce n'est pas grave	Et ass net schlëmm	It is okay
Pouvez-vous parler un peu plus doucement s'il vous plait ?	Kënnt Dir e bësse méi lues schwätzen, wann ech gelift ?	Could you speak more slowly please?
Pourriez-vous répéter s'il vous plait ?	Kënnt Dir dat widerhuelen, wann ech gelift ?	Could you please repeat that?
Comment dit-on cela en luxembourgeois ?	Wéi seet een dat op Lëtzebuergesch ?	How do you say that in Luxembourgish?
J'apprends le luxembourgeois	Ech léiere Lëtzebuergesch	I am learning Luxembourgish
Que puis-je faire pour vous ?	Wat kann ech fir lech maachen ?	How can I help you?
Je ne suis pas d'accord	Ech si net averstanen	I do not agree
Quelle heure est-il ?	Wéi spéit ass et? Wéi vill Auer ass et ?	What time is it?
Je cherche...	Ech sichen...	I am looking for...
Je n'ai pas de monnaie	Ech hu keng Mënz	I don't have any change
J'ai mal à la tête	Ech hunn de Kapp wéi	I have a headache
Je suis malade	Ech si krank	I am sick
Quel temps fait-il ?	Wéi ass d'Wieder ?	What is the weather like?
Il fait beau	D'Wieder ass schéin	The weather is nice
Quel est le plat du jour ?	Wat hu Dir als Plat du jour ?	What is today's special?
On va prendre un verre ?	Gi mer e Patt huelen ?	Shall we go and have a drink?

# MAPS OF LUXEMBOURG











# NOTES

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A series of horizontal lines for writing notes, alternating between light blue and light gray colors. The lines are evenly spaced and cover the majority of the page area below the 'NOTES' header.

# NOTES

This image shows a single sheet of white paper with horizontal ruling lines. The lines are light blue and evenly spaced, running across the width of the page. There are 20 lines in total. The paper is otherwise blank, with no text or other markings.

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The background of the advertisement shows a man and a woman in a bright, modern living room, surrounded by cardboard boxes. The woman is sitting on the floor, unpacking a box containing a white plate. The man is standing, smiling, and packing a box. A small Yorkshire Terrier dog is sitting on the wooden floor in the foreground. A large, bold red diagonal line runs across the center of the image, behind the main text.

# Comprehensive home insurance in Luxembourg

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